



**Mission Statement and
Strategic Direction for
Fiscal Years 1993 to 1998**

Agency Mission Statement



The mission of PRS is to protect the physical safety and emotional well-being of the most vulnerable citizens of Texas.

In pursuit of this charge, this agency is committed to:

- ◆ reducing the risk and alleviating the effects of abuse, neglect, and exploitation of children and people who are elderly or have disabilities;
- ◆ developing an agency culture that values quality client outcomes, innovation, and risk taking;
- ◆ providing an environment that supports all members of the agency;
- ◆ promoting full partnership with all stakeholders, including all levels of government, community organizations and interests, service providers, clients and families, and their advocates;
- ◆ providing services that respect the diversity of Texas citizens reflected in differing values, cultures, beliefs, economic status, and geographic location;
- ◆ encouraging efforts to prevent the need for services to those affected by abuse, neglect, and exploitation; and
- ◆ supporting change of societal attitudes and tolerance of abuse, neglect, and exploitation.



Strategic Direction for Fiscal Years 1993 to 1998



These strategies are so closely linked and interdependent that the agency mission can be fully accomplished only by the strong pursuit of all of them with equal commitment.

1 Values

PRS staff and volunteers at all levels will demonstrate the values and priorities inherent in the agency's mission statement and strategic plan.

2 Employee Environment

The mix of resources, policies, and expectations, as they relate to the demand for services, will be such that the front-line jobs can be defined, by that staff, as possible and rewarding. Adequate training, supervision, and peer support will prepare staff for their tasks. The work environment will be comfortable and safe, and staff will have the tools necessary to facilitate professional service delivery.

3 Automation

Staff effectiveness will be strengthened through implementation of a statewide automation system based on state-of-the-art technology.

4 Community Partnership

Regional and local consortiums will work in partnership with PRS in each region to define problems, identify potential solutions, and share resources related to preventing abuse, neglect, and exploitation, and protecting those citizens currently at risk. These consortiums may include (but are not limited to) service providers, businesses, all levels of government, clients, advocates, media representatives, volunteer groups, and legislators.

5 Public Trust and Identity

Education, communication, and media opportunities will be used to enhance and sustain public awareness of preventive strategies and to create a positive, trusting public identity of PRS, its staff and services.