



*Mission Statement and  
Strategic Directions*

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# Strategic Directions through Fiscal Year 1998



**T**hese strategies are so closely linked and interdependent that the agency mission can be fully accomplished only by the strong pursuit of all of them with equal commitment.

## **1. Values**

PRS staff and volunteers at all levels will demonstrate the values and priorities inherent in the agency's mission statement and strategic plan.

## **2. Employee Environment**

The mix of resources, policies, and expectations, as they relate to the demand for services, will be such that the front-line jobs can be defined, by that staff, as possible and rewarding. Adequate training, supervision, and peer support will prepare staff for their tasks. The work environment will be comfortable and safe, and staff will have the tools necessary to facilitate professional service delivery.

## **3. Automation**

Staff effectiveness will be strengthened through implementation of a statewide automation system based on state-of-the-art technology.

## **4. Community Partnership**

Regional and local consortiums will work in partnership with PRS in each region to define problems, identify potential solutions, and share resources related to preventing abuse, neglect, and exploitation, and protecting those citizens currently at risk. These consortiums may include (but are not limited to) service providers, all levels of government, clients, advocates, media representatives, volunteer groups, and legislators.

## **5. Public Trust and Identity**

Education, communication, and media opportunities will be used to enhance and sustain public awareness of preventive strategies and to create a positive, trusting public identity of PRS, its staff and services.