

TEXAS DEPARTMENT OF PROTECTIVE AND REGULATORY SERVICES



Contents

Welcoming Letter	1
Overview	2
Executive Summary	5
Child Protective Services	11
Adult Protective Services	25
Child Care Licensing	33
Community Initiatives	39
Statistics	49

The mission of the Texas Department of Protective and Regulatory Services (PRS) is to protect the unprotected—children, elderly, and people with disabilities—from abuse, neglect, and exploitation. In pursuit of this charge, the agency provides child protective services, child-care licensing, adult protective services, and community-based programs. PRS regulates child care; investigates allegations of abuse and neglect against children, the elderly, and people with disabilities; provides foster care, adoption, and a variety of services for victims and their families; and supports contracted programs that make families safe and secure.

This annual report is a summary of the services we provided, as well as an overview of the agency's performance and accomplishments, for the fiscal year ending Aug. 31, 1998. We hope you find it helpful in learning more about the important work we do for the people of Texas.

Jon M. Bradley
Chairman

James R. Hine
Executive Director

Overview

The major focus of the Texas Department of Protective and Regulatory Services (PRS) is to provide services that protect vulnerable Texans from abuse, neglect, or exploitation. The agency's functions are divided into four main programs: Child Protective Services, Adult Protective Services, Child Care Licensing, and Community Initiatives. The programs serve different populations but share many administrative and organizational functions. They also share a common goal, to provide the best possible services to our clients.

PRS became an agency on Sept. 1, 1992. It is governed by a six-member board appointed by the Governor to staggered six-year terms. The board sets policy and selects an executive director, who is responsible for administration and operations. As of Aug. 31, 1998, the agency employed 6,192 staff. Offices are located throughout the state, which is divided into 11 administrative regions. The agency's headquarters are in Austin.



Texas Abuse Hotline	1-800-252-5400
Foster Care and Adoption Inquiry Line	1-800-233-3405
Child Care Information	1-800-862-5252
Ombudsman Hotline	1-800-720-7777
Runaway Hotline	1-888-580-HELP
Texas Youth Hotline	1-800-210-2278
Reports of Abuse in MHMR Facilities	1-800-647-7418

