

- Need for revisions to rules, handbooks and operating procedures, as well as close monitoring of changes in processes that occur due to the division of MHMR programs among new state agencies
- Systematic reform of the APS program including the implementation of corrective actions identified by HHSC and anticipated relevant statutory changes that may likely occur during the 79th legislature
- Transition of the operation of the APS guardianship program to DADS that was directed by HHSC and will likely be statutorily mandated by the 79th legislature
- Need for long-term therapeutic and residential services for aging-out CPS clients who will be maintained under guardianship of DFPS as adults
- Resources to meet basic needs of indigent wards
- Affordable means of housing for persons who need supervision of medication only
- Waiting lists and other limitations in the availability of in-home care and home health care
- Shortage of resources to serve persons denied long-term care and other benefits under welfare reform
- Gaps in surrogate decision-making processes for incapacitated persons in hospitals, nursing homes and community-based settings
- Lack of access to affordable health care and prescription drugs
- Inadequate community services for persons discharged from state hospitals and schools
- Lack of statewide access to adult social services for elderly persons and adults with disabilities who are at risk but not yet experiencing abuse, neglect, or exploitation
- Revision of entry-level curriculum, use of distance learning, and on-the-job training opportunities to increase staff knowledge and performance
- Enhance and develop community resources in an effort to increase awareness of abuse, neglect and exploitation and to address increasing needs of APS consumers
- Hiring and maintaining a skilled workforce while the availability of caseworkers and specialized geriatric social work training is not keeping pace with the ever-increasing number of older Americans

Fiscal Year 2004 Staffing and Projected Expenditures

APS Staff Costs \$26,187,666

500 Direct Delivery (supervisors, workers, clerical)
545 Total Staff

Purchased Services \$3,873,295

- Emergency Client Services
- Emergency shelter
- Nutrition/Food
- Personal needs
- Medical Supplies
- Guardianship Contracts
- . . . and many more

MHMR Investigations Staff Costs (all settings) \$4,630,295

87 Direct Delivery (supervisors, workers, clerical)
94 Total Staff