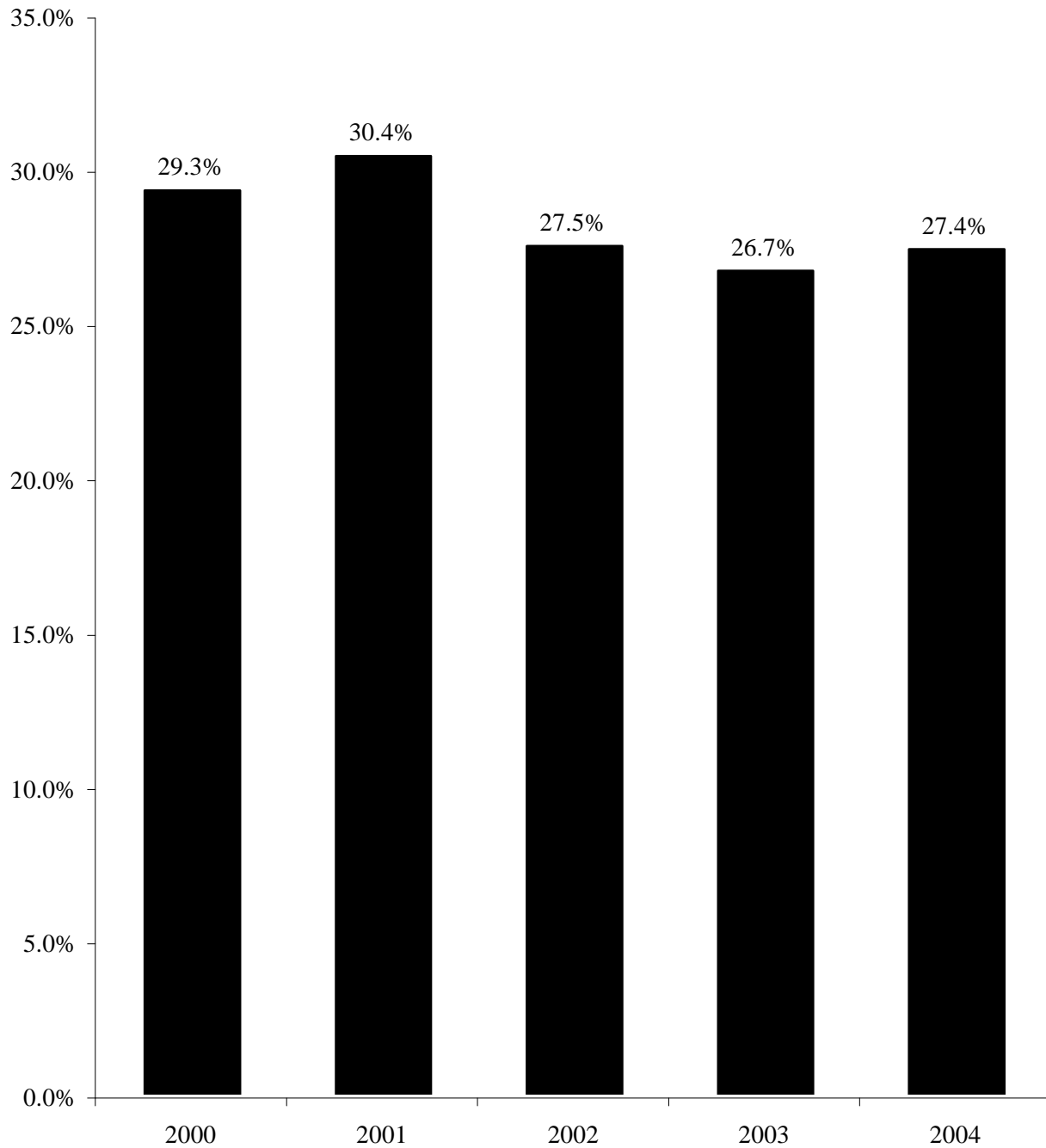


Recidivism* of APS In-Home Cases by Fiscal Year



* Recidivism is a measure of the percentage of APS clients referred to the APS system more than once during the fiscal year, including clients who refused services and were re-referred.