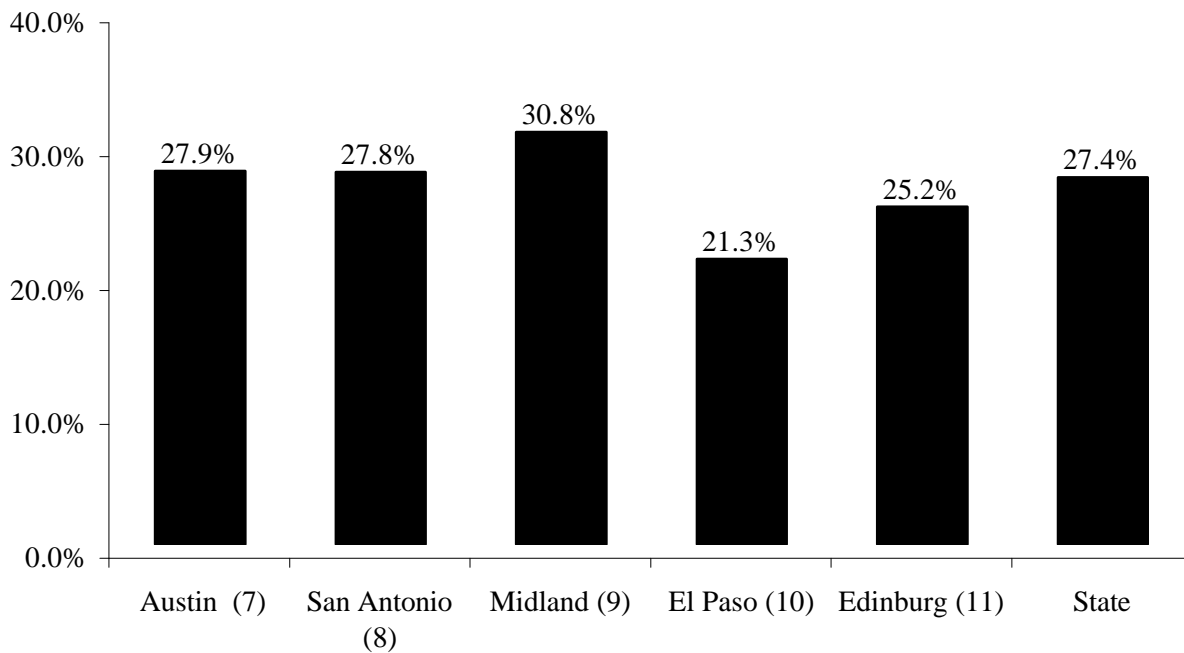
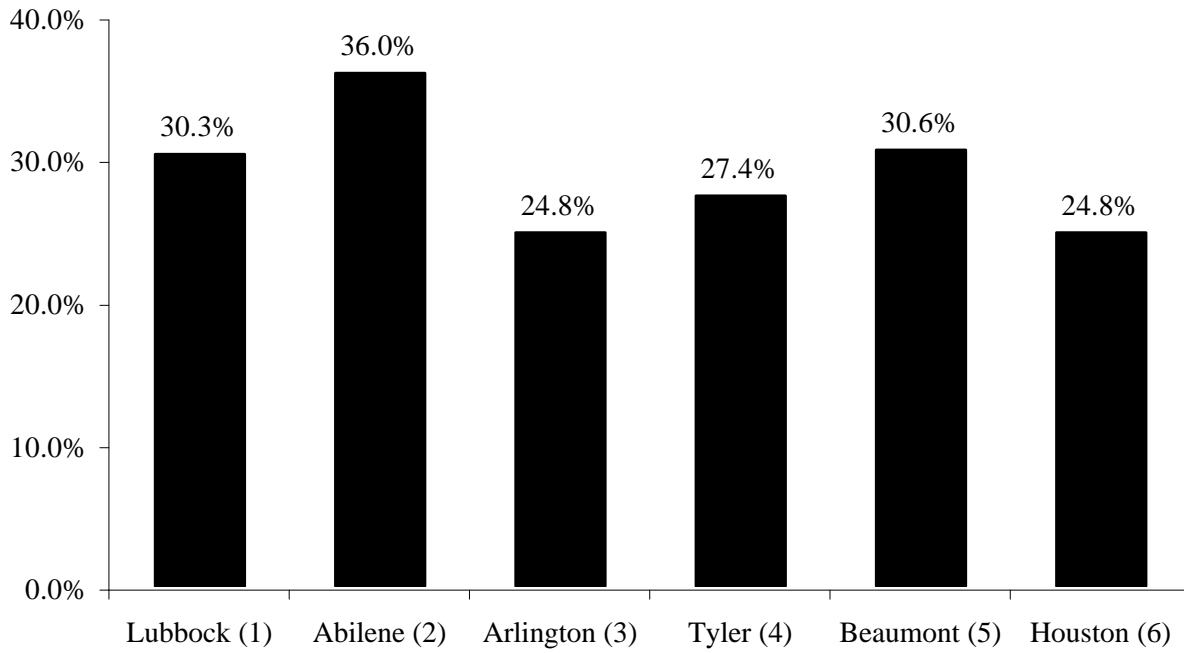


Recidivism* of APS In-Home Cases by Region Fiscal Year 2004



* Recidivism is a measure of the percentage of APS Clients referred to the APS system more than once during the fiscal year, including clients who refused services and were re-referred.