

APS

Adult Protective Services In Home Overview

The mission of Adult Protective Services is to protect the elderly and adults with disabilities from abuse, neglect, and exploitation by investigating and providing or arranging for services necessary to alleviate or prevent further maltreatment.

APS serves persons who are reported to be abused, neglected, or exploited and age 65 or older or age 18-64 with a disabling condition.

Worker Demographics *

Number of Staff	372 FTEs
Turnover Rate	20.5%
Average Tenure	4.4 years
Less than 3 Years	49.9%
Average Salary	\$32,462.40

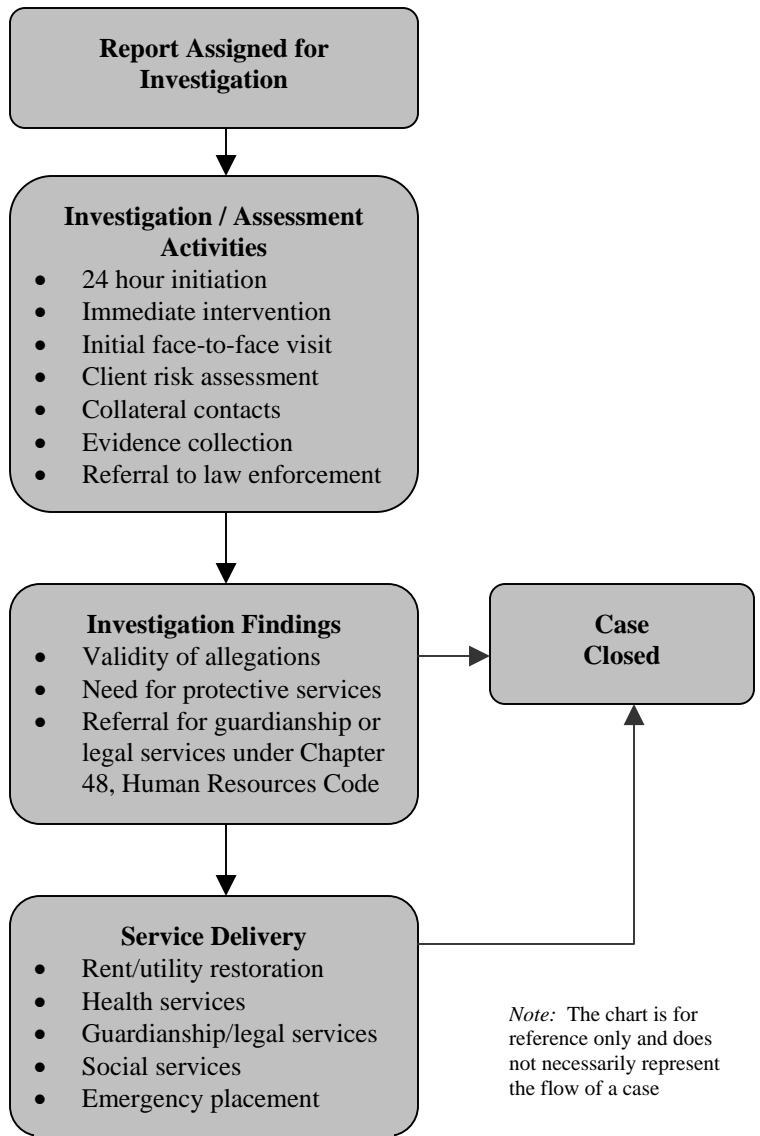
Supervisor Demographics *

Number of Staff	53 FTEs
Turnover Rate	20.4%
Average Tenure	8.3 years
Less than 3 Years	16.4%
Average Salary	\$39,736.08

* Includes all APS Workers and Supervisors

Most Common...

- **Person reporting abuse/neglect/exploitation**
Family Member (20.0%)
- **Allegation confirmed**
Physical Neglect (63.1%)
- **Confirmed perpetrator of abuse/neglect/exploitation**
Adult Children (40.4%), Female (50.9%)
Age Over 45 (48.5%)
- **Characteristic of client**
Female (62.1%) Aged (53.1%)
- **Service delivered to client**
Social Services (62.7%)



Note: The chart is for reference only and does not necessarily represent the flow of a case

Statistics FY 2005

Completed In-Home Investigations	67,023
Confirmed In-Home Investigations	45,392

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Adult Protective Services MH & MR Investigations Program Overview

The Adult Protective Services MH & MR Investigations Program investigates reports of abuse, neglect, and exploitation of persons with disabilities (children and adults) receiving services in state operated and/or contracted settings that serve adults and children with mental illness or mental retardation. Investigation results are sent to the facility or program administrator for appropriate action.

Worker Demographics *

Number of Staff	372 FTEs
Turnover Rate	20.5%
Average Tenure	4.4 years
Less than 3 Years	49.9%
Average Salary	\$32,462.40

Supervisor Demographics *

Number of Staff	53 FTEs
Turnover Rate	20.4%
Average Tenure	8.3 years
Less than 3 Years	16.4%
Average Salary	\$39,736.08

* Includes all APS Workers and Supervisors

Most Common...

- **Person reporting abuse/neglect/exploitation**
Self (33.5%)
- **Allegation confirmed**
Physical Abuse (42.4%)
- **MH & MR setting investigated**
State School (36.9%)

Report Assigned for Investigation

Notifications
The following persons are notified within one hour of receipt of the intake:

- Facility administrator
- Law enforcement if allegation involves serious physical injury, sexual abuse, or death of an adult
- Law enforcement of any allegation involving a child

Investigation Activities

- Face to Face contact with alleged victim
- Interview of witnesses and alleged perpetrator
- Collection of written statements
- Photographing of injuries
- Photographing/diagramming scene of incident
- Gathering other relevant evidence

Investigation Findings

- Analyze evidence
- Determine finding(s)
- Generate investigative report
- Provide report to facility administrator
- Provide report to law enforcement if investigation confirms abuse, neglect, or exploitation that may constitute a criminal offense

Statistics FY 2005

Completed MH & MR Investigations	8,169
Confirmed MH & MR Investigations	798

Note: The chart is for reference only and does not necessarily represent the flow of a case