

Table of Contents

Letter from the Commissioner i

Executive Summary 5

- Department Renewal 5
- Child Protective Services Highlights 5
- Adult Protective Services Highlights 6
- Child Care Licensing Highlights 6
- Prevention and Early Intervention Highlights 7
- Office of Consumer Affairs 7

Child Protective Services (CPS) 8

- Responsibilities 9
- Continued Response to CPS Reform 9
- Additional Accomplishments 15
- Regional Vignettes 16

CPS Services 18

- Intake 18
- Investigations 18
- Family-Based Safety Services 18
- Foster Care 19
- Adoption 20
- Dual-Licensed Homes 20
- Recruitment of Foster and Adoptive Families 20
- Texas Adoption Resource Exchange 20
- Adoption Support Services 21
- Services for Foster Youth Transitioning
 - Out of Care 22
 - Preparation for Adult Living 22
 - Education and Training Vouchers 22
- Working With Partners 22
 - Greater Texas Community Partners 22
- Abuse/Neglect Fatalities 23
- Texas State Strategy 23

Adult Protective Services (APS) 24

- Responsibilities 25
- Continued Response to APS Reform 25
- Additional Accomplishments 28
- Regional Vignettes 29

APS Services 32

- In-Home Investigations and Services 32
- MH and MR Investigations 33

Child Care Licensing (CCL) 35

- Responsibilities 35
- Continued Response to CCL Reform 34
- Additional Accomplishments 37
- Regional Vignettes 38

CCL Services 38

- Regulating Child Care Operations 39
- Listed Family Homes 39
- Registered Operations 39
- Licensed Operations 40
- Day Care 40
 - 24-Hour Care 40
- Child-Placing Agencies 40
- Annual Report of Licensing Violations 40
- Day Care Violation Trends 41
- Plan to Address Day Care Violation Trends through Technical Assistance 41
- Residential Care Violation Trends 42
- Plan to Address Residential Care Trends through Technical Assistance 42
- Training 43

Prevention and Early Intervention (PEI) 44

- Responsibilities 45
- Accomplishments 45

PEI Services 45

- Community Youth Development 45
- Dan Kubiak Buffalo Soldiers Heritage Program 46
- Services to At-Risk Youth 46
- Texas Families: Together and Safe 46
- Texas Youth and Runaway Hotlines 46
- Community-Based Child Abuse Prevention 46
- Tertiary/Secondary Child Abuse Prevention 46
- Family Strengthening 47
- Youth Resiliency Prevention 47

PEI Special Initiatives 47

- Child Abuse Prevention Kit 47
- Partners in Prevention Training Conference 48
- Public Awareness Campaigns 48

Organization Chart 49

Regional Map 50

Hotlines and Online Resources 51

