APS Adult Protective Services In-Home Overview

The mission of Adult Protective Services is to protect the elderly and adults with disabilities from abuse, neglect, and exploitation by investigating and providing or arranging for services necessary to alleviate or prevent further maltreatment.

APS serves persons who are reported to be abused, neglected, or exploited and age 65 or older or age 18-64 with a disabling condition.

Expenditures and Total Average Filled Full Time Faujvalent (FTF) Staff

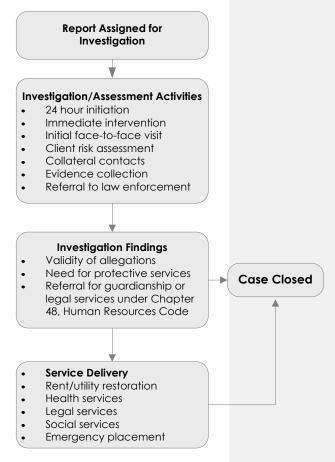
| ruii iiiile Equivaleiii (FIE) siali | |
|-------------------------------------|-----------------|
| Total Staff | 811.6 |
| Direct Delivery Total | 751.8 |
| Direct Delivery Workers | 528.7 |
| Direct Delivery Supervisors | 79.1 |
| Direct Delivery Other | 144.0 |
| Staff Cost | \$42,791,467.00 |
| | |
| Worker Demographics | |

Worker Demographics

| Turnover Rate | 22.3% |
|----------------------|-------------|
| Tenure: | |
| Less Than 1 Year | 41.2% |
| 1 - 3 Years | 33.7% |
| Greater than 3 Years | 25.1% |
| Entry Salary | \$29,281.00 |
| Average Age | 40.6 |
| Race/Ethnicity: | |
| African-American | 31.1% |
| Anglo | 40.1% |
| Hispanic | 27.0% |
| Other | 1.8% |

Supervisor Demographics

| Turnover Rate | 4.2% |
|----------------------|-------------|
| Tenure: | |
| Less Than 1 Year | 2.4% |
| 1 - 3 Years | 19.0% |
| Greater than 3 Years | 78.6% |
| Entry Salary | \$37,599.00 |
| Average Age | 48.1 |
| Race/Ethnicity: | |
| African-American | 21.4% |
| Anglo | 46.4% |
| Hispanic | 32.2% |
| Other | 0.0% |



Note: The chart is for reference only and does not necessarily represent the flow of a case.

Statistics FY 2007

| Completed In-Home Investigations | 64,459 |
|----------------------------------|--------|
| Confirmed In-Home Investigations | 45,934 |

Most Common...

 Person reporting abuse/neglect/exploitation Family Member (18.1%) Allegation confirmed Physical Neglect (63.6%) • Confirmed perpetrator Relationship: Adult Children (41.6%) Gender: Female (50.6%) Age: Age Over 45 (49.0%) · Characteristic of client Gender: Female (61.1%) Age: Age over 65 (53.4%)

Legal Responsibility for Adult Protective Services

Statutory References:

Federal: Title XX, Social Security Act State: Human Resources Code, Chapters 40 and 48 Texas Family Code, Title V Health and Safety Code, Chapter 532 and Chapters 591-595

Major Provisions:

- Mandatory reporting of abuse, neglect, and exploitation of adults who are elderly (defined as age 65 and older) or adults with disabilities.
- Receipt and investigation of all reports (unless patently false); initiation of investigations within 24 hours of receipt of report.
- Responsibility for investigations of abuse, neglect, and exploitation of persons receiving services in state operated mental health and mental retardation facilities (State Hospitals, State Schools, and State Centers) and/or state contracted settings (Community MH and MR Centers, Home and Community-based Services programs, and Texas Home Living Waiver Program) that serve adults and children with mental illness or mental retardation.
- Responsibility for referring reports to other state agencies when DFPS is not the appropriate investigating agency.
- Provision or arrangement of services needed to prevent or alleviate abuse, neglect and/or exploitation.
- Enhancing and developing community resources in an effort to increase awareness of abuse, neglect and exploitation and to address increasing needs of APS consumers
- Responsibility for referring adult victims of abuse, neglect and/or exploitation to the Department of Aging and Disability Services (DADS) for guardianship services when these persons appear to lack the capacity to consent to services. Guardianship is the least restrictive alternative that will ensure the person's safety and well-being when no other guardian is available.
- Assessment of factors that may indicate an adult's possible lack of capacity to consent to services and pursuit of a medical evaluation if indicated.
- Using the least restrictive alternative in the provision of protective services.
- Authority to seek court orders when necessary to gain access to the individual, to prevent interference with the provision of voluntary protective services, to provide emergency protective services, to access records or documents, and to initiate emergency protective services (e.g., a removal) after hours and on holidays without a court order.

- Requirement to notify law enforcement if APS suspects that an elderly person or adult with a disability has been abused, neglected, or exploited in a manner that constitutes a criminal offense.
- Confidentiality of case records.

Other Programmatic Information:

Factors Contributing to Abuse, Neglect, and Exploitation:

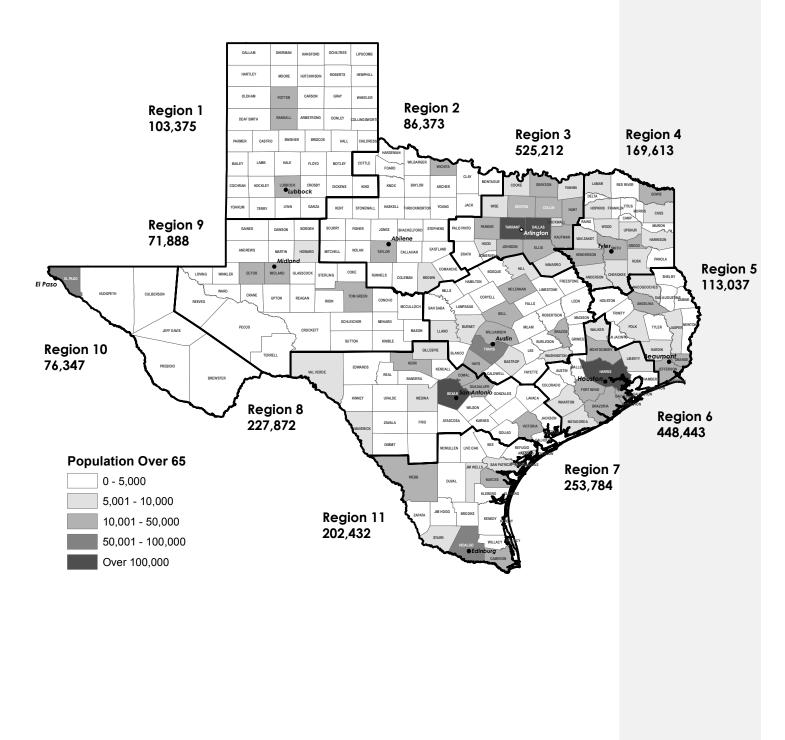
- Aging population
- · Growing number of younger persons with disabilities
- Alcohol and drug dependency
- Poverty
- Lack of affordable housing and high costs of utility bills
- De-institutionalization of persons who are mentally ill and/or mentally retarded when community support is not adequate
- Inadequate access to health care and costly medications
- Pathological family relationships/violence as a coping mechanism in society
- Physical and mental stress of caregiving in traditionally non-violent, caring households
- Denial of benefits, such as SSI and Medicaid, to some elderly and disabled immigrants

Challenges:

- Affordable and safe housing for elders and adults with disabilities
- Waiting lists and other limitations in the availability of inhome care and home health care
- Shortage of resources to serve persons denied long-term care and other benefits under welfare reform
- Gaps in surrogate decision-making processes for incapacitated persons in hospitals, nursing homes and community-based settings
- Inadequate community services for persons discharged from state hospitals and schools
- Lack of statewide access to preventative or early intervention services such as long-term case management for elderly persons and adults with disabilities who are at risk, but not yet experiencing abuse, neglect, or exploitation
- Hiring and maintaining a skilled workforce while the availability of caseworkers and specialized geriatric social work training is not keeping pace with the ever-increasing number of older Americans

Texas Adult Population Ages 65 and Over Fiscal Year 2007

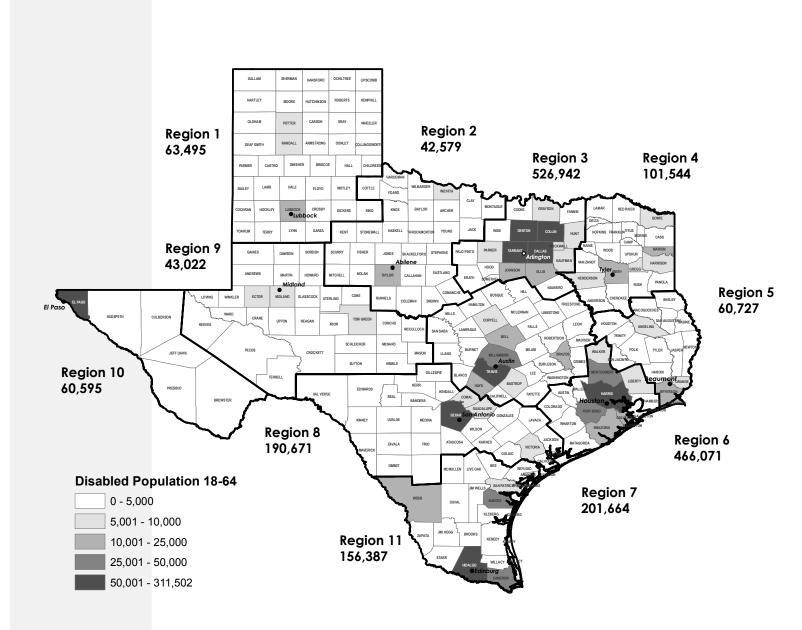
State Total: 2,328,376



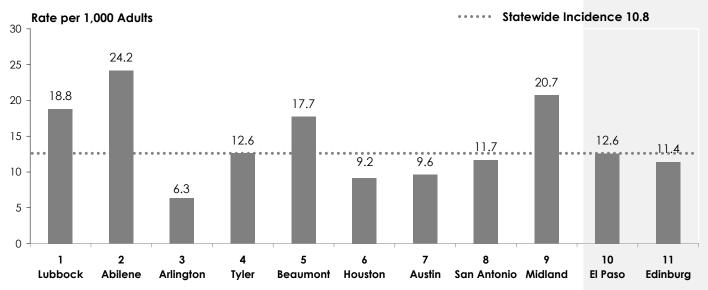
Population Data Source: Texas State Data Center, University of Texas (San Antonio)

Texas Disabled Adult Population Ages 18 to 64 Years Fiscal Year 2007

State Total: 1,913,697

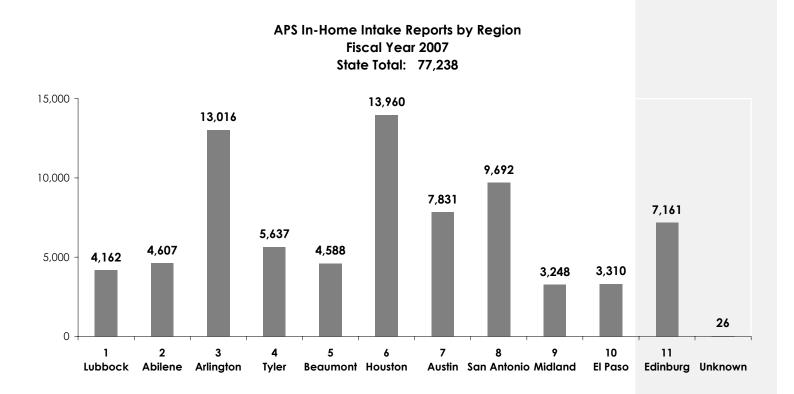


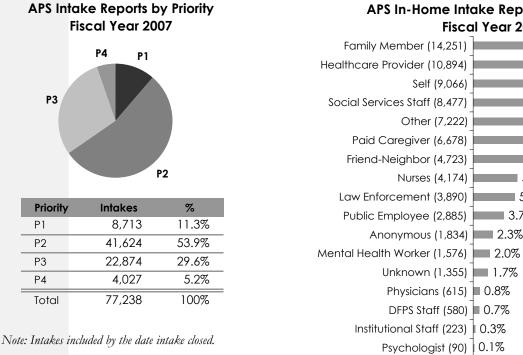
Population Data Source: Texas State Data Center, University of Texas (San Antonio)



Incidence of Maltreatment per 1,000 Adults in Texas Adult Population by Region Fiscal Year 2007

Note: Calculations are based on the percent of confirmed APS in-home investigations. Unreported incidences are not reflected.







18.1%

13.9%

11.5%

10.8%

9.2%

8.5%

6.0%

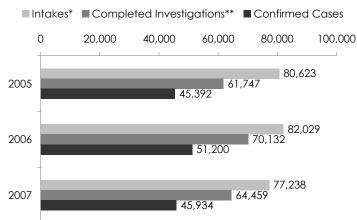
5.3%

5.0%

3.7%

* A report of abuse/neglect may come from multiple sources. Note: Intakes included by the date intake closed.

APS In-Home Intakes, Completed Investigations, and Confirmed Cases Fiscal Years 2005 - 2007

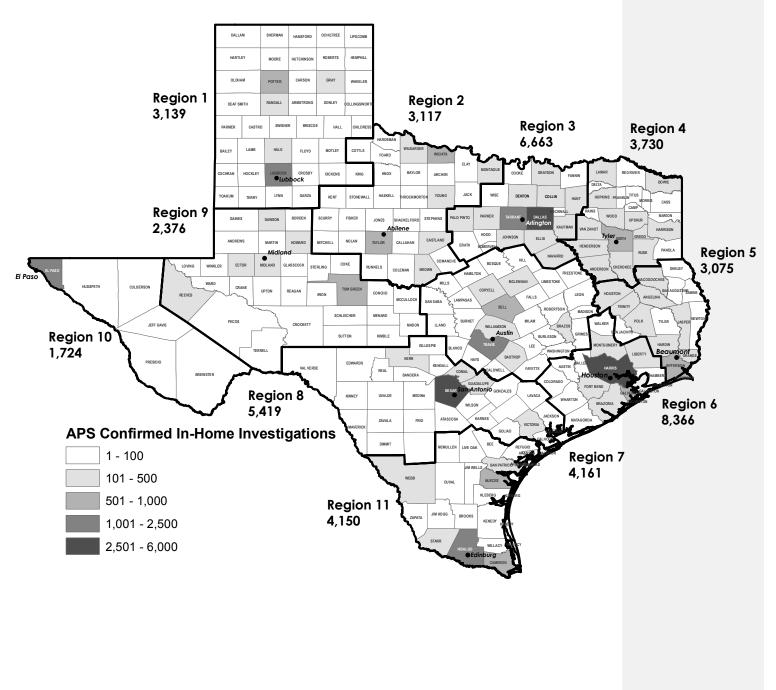


* Intakes included by date intake closed

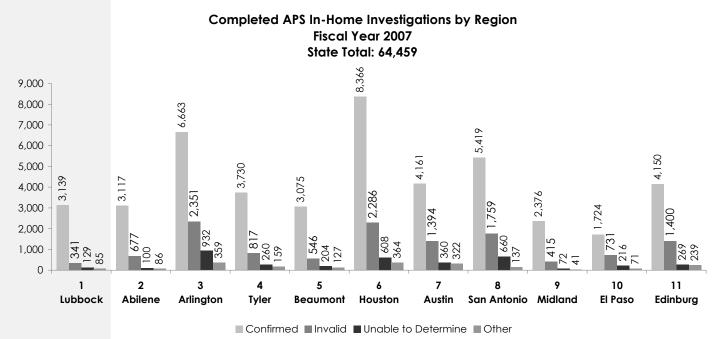
** Completed Investigations use the FY 08-09 LBB Performance Measure definition and do not include "Other" closure reasons. Therefore, counts for FY 2005 and FY 2006 will not match previous year Data Books.

Adult Protective Services Confirmed In-Home Investigations Fiscal Year 2007

State Total: 45,934



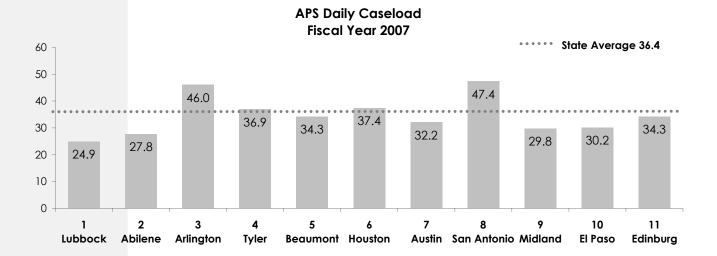
Note: 14 confirmed investigations did not have a county designated.



* "Other" category refers to those investigations that workers could not complete for some reason, e.g.

clients died or cases were misclassified.

Note: 22 investigations had an "unknown" region. Of those, 14 were Confirmed, 3 were Invalid, 4 were Unable to Determine and 1 was Other.

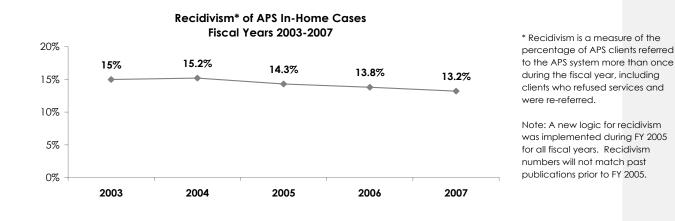


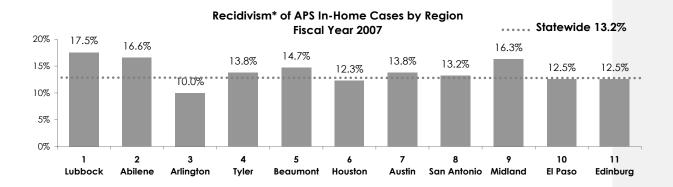
Completed APS In-Home Investigations by Region and Disposition Fiscal Year 2007

| Region | Average Length (Days) | Invalid | Valid Progressed* | Valid Not Progressed | Unable to Determine | Other** | Region Subtotal ⁽⁾ | 5000 | 1000 |
|---------------|--------------------------|---------|----------------------|-------------------------|------------------------|---------|----------------------------------|------|------|
| 1 Lubbock | 35.9 | 341 | 2,880 | 259 | 129 | 85 | 3,694 | | |
| 2 Abilene | 35.5 | 677 | 2,458 | 659 | 100 | 86 | 3,980 | | |
| 3 Arlington | 65.6 | 2,351 | 3,813 | 2,850 | 932 | 359 | 10,305 | _ | |
| 4 Tyler | 55.0 | 817 | 3,019 | 711 | 260 | 159 | 4,966 | | |
| 5 Beaumont | 52.0 | 546 | 2,505 | 570 | 204 | 127 | 3,952 | | |
| 6 Houston | 56.2 | 2,286 | 6,315 | 2,051 | 608 | 364 | 11,624 | _ | |
| 7 Austin | 47.7 | 1,394 | 3,214 | 947 | 360 | 322 | 6,237 | | |
| 8 San Antonio | 70.1 | 1,759 | 4,284 | 1,135 | 660 | 137 | 7,975 | _ | |
| 9 Midland | 39.9 | 415 | 2,046 | 330 | 72 | 41 | 2,904 | - 11 | |
| 10 El Paso | 53.2 | 731 | 1,241 | 483 | 216 | 71 | 2,742 | - 11 | |
| 11 Edinburg | 49.0 | 1,400 | 3,620 | 530 | 269 | 239 | 6,058 | | |
| Unknown | 58.6 | 3 | 6 | 8 | 4 | 1 | 22 | | |
| State | 54.3 | 12,720 | 35,401 | 10,533 | 3,814 | 1,991 | 64,459 | | |

* Valid investigations in which the client requires services are "progressed" into the service delivery stage.

** "Other" category refers to those investigations that workers could not complete for some reason, e.g. clients died or cases were misclassified.





| | | | Fiscal Ye | | | | | |
|---|--------|--------------------------------------|--------------------|--|------------|---------------------|-----------------|-----------------------------|
| | Femo | | Ma | | Unknown | | Subtotal | |
| | Ν | % of Total | Ν | % of Total | Ν | % of Total | Ν | % of Total |
| Race/Ethnicity | | | | | | | | |
| Anglo | 10,769 | 28.9 % | 6,678 | 17. 9 % | 29 | 0.1% | 17,476 | 46.8% |
| African American | 5,117 | 13.7% | 2,780 | 7.4% | 10 | 0.0% | 7,907 | 21.2% |
| Hispanic | 4,411 | 11. 8 % | 3,236 | 8.7% | 13 | 0.0% | 7,660 | 20.5% |
| Native American | 49 | 0.1% | 23 | 0.1% | 0 | 0.0% | 72 | 0.2% |
| Asian | 96 | 0.3% | 45 | 0.1% | 0 | 0.0% | 141 | 0.4% |
| Other | 2,380 | 6.4% | 1,665 | 4.5% | 21 | 0.1% | 4,066 | 10.9% |
| Total Victims | 22,822 | 61.1% | 14,427 | 38.7% | 73 | 0.2% | 37,322 | 100.0% |
| Hispanic Native American Asian Other | I | le 0.1% / Ile 0.1% / 4.5% 0.1% | Male 0.0 % | 0.0% % Unknown % Unknown ns in Comp | leted Inv | estigation | IS | |
| | | | | Year 2007 | | U | | |
| | | | | | | Unkno 0.2 | | |
| Aged, 53.4% | | Disab 46. | - | Μ | ale, 38.7% | 0.2 | F | emale, 61.1% |
| 53.4% Characteristic | Total | 46. Percent | 6% | С | haracteris | 0.2 | r% Fotal Pe | 61.1% rcentage |
| 53.4% Characteristic Disabled | 17,398 | 46. Percent 40 | 6% tage 5.6% | С | | 0.2 tic 1 22, | Fotal Pe 822 | 61.1% Frcentage 61.1% |
| 53.4% Characteristic | | 46. Percent 40 | 6% | C Fe | haracteris | 0.2 tic 1 22, | r% Fotal Pe | |

Perpetrator Characteristics in Confirmed APS In-Home Investigations (Characteristic as % of Total Confirmed Perpetrators*) Fiscal Year 2007

| | Fer | nale | Μ | ale | Unkn | lown | Sub | ototal |
|----------|-------|-------|-------|-------|------|------|-------|--------|
| Age | Ν | % | Ν | % | Ν | % | Ν | % |
| Under 18 | 193 | 2.9% | 238 | 3.5% | 4 | 0.1% | 435 | 6.4% |
| 18-25 | 287 | 4.2% | 247 | 3.7% | 2 | 0.0% | 536 | 7.9% |
| 26-35 | 494 | 7.3% | 421 | 6.2% | 5 | 0.1% | 920 | 13.6% |
| 36-45 | 824 | 12.2% | 691 | 10.2% | 11 | 0.2% | 1,526 | 22.6% |
| Over 45 | 1,616 | 23.9% | 1,683 | 24.9% | 16 | 0.2% | 3,315 | 49.0% |
| Unknown | 10 | 0.1% | 8 | 0.1% | 14 | 0.2% | 32 | 0.5% |

| | Fer | nale | M | ale | Unkr | lown | Sub | ototal |
|------------------|-------|-------|-------|-------|------|------|-------|--------|
| Race/Ethnicity | Ν | % | Ν | % | Ν | % | Ν | % |
| Anglo | 1,327 | 19.6% | 1,425 | 21.1% | 5 | 0.1% | 2,757 | 40.8% |
| African American | 699 | 10.3% | 509 | 7.5% | 5 | 0.1% | 1,213 | 17.9% |
| Hispanic | 727 | 10.7% | 760 | 11.2% | 0 | 0.0% | 1,487 | 22.0% |
| Native American | 4 | 0.1% | 4 | 0.1% | 0 | 0.0% | 8 | 0.1% |
| Asian | 23 | 0.3% | 11 | 0.2% | 0 | 0.0% | 34 | 0.5% |
| Other | 644 | 9.5% | 579 | 8.6% | 42 | 0.6% | 1,265 | 18.7% |

| | Fei | Female | | Male | | nown | Subtotal | |
|-----------------------|-------|--------|-------|-------|----|------|----------|--------|
| Marital Status | Ν | % | Ν | % | Ν | % | Ν | % |
| Child, Not Applicable | 185 | 2.7% | 219 | 3.2% | 0 | 0.0% | 404 | 6.0% |
| Divorced | 229 | 3.4% | 171 | 2.5% | 0 | 0.0% | 400 | 5.9% |
| Married | 821 | 12.1% | 941 | 13.9% | 3 | 0.0% | 1,765 | 26.1% |
| Separated | 77 | 1.1% | 62 | 0.9% | 0 | 0.0% | 139 | 2.1% |
| Single, Never Married | 241 | 3.6% | 328 | 4.8% | 0 | 0.0% | 569 | 8.4% |
| Widowed | 64 | 0.9% | 34 | 0.5% | 0 | 0.0% | 98 | 1.4% |
| Unknown | 1,807 | 26.7% | 1,533 | 22.7% | 49 | 0.7% | 3,389 | 50.1% |
| Total | 3,424 | 50.6% | 3,288 | 48.6% | 52 | 0.8% | 6,764 | 100.0% |

* Does not include self as perpetrator.

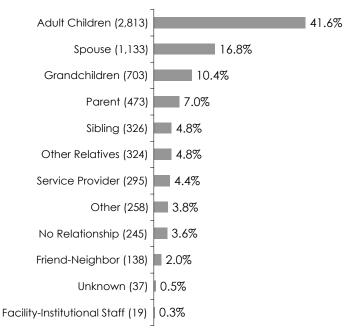
Note: Each victim may have more than one perpetrator at the end of an investigation.

Perpetrator Characteristics in Confirmed APS In-Home Investigations (Characteristic as % of Total Confirmed Perpetrators) Fiscal Year 2007

| | | Female | Male | Unknown | | |
|----------|------------|---------------|--------------|---------|-------|------|
| Age | 0% | 10% | 20% | 30% | 40% | 50% |
| Under 18 | 2.9% 3.5% | 0.1% | | | | |
| 18-25 | 4.2% 3.7 | % 0.0% | | | | |
| 26-35 | 7.3% | 6.2% 0. | 1% | | | |
| 36-45 | 12.2 | .% | 10.2% 0.2% | , | | |
| Over 45 | | 23.9% | | | 24.9% | 0.2% |
| Unknown | 📗 0.1% Fem | ale 0.1% Male | 0.2% Unknown | | | |

| Race/Ethnicity | 0% | 10% | 20% | 30% | 40% | 50% |
|------------------|-------------|-----------|-------------|-------|------|-----|
| Anglo | 1 | 9.6% | | 21.1% | 0.1% | |
| African American | 10.3% | 7.5% | 0.1% | | | |
| Hispanic | 10.7% | 1 | 0.0 | 0% | | |
| Native American | 0.1% Female | 0.1% Male | 0.0% Unknow | n | | |
| Asian | 0.3% Female | 0.2% Male | 0.0% Unknow | 'n | | |
| Other | 9.5% | 8.6% | 0.6% | | | |

| Marital Status |)% 1(| 0% | 20% | 30% | 40% | 50% |
|-----------------------|----------------|-----------|----------------|------|-------|------|
| Child, Not Applicable | 2.7% 3.2% 0.0% | | | | | |
| Divorced | 3.4% 2.5% 0.0% | | | | | |
| Married | 12.1% | | 13. 9 % | 0.0% | | |
| Separated | 1.1% Female | 0.9% Male | 0.0% Unknown | | | |
| Single, Never Married | 3.6% 4.8% 0. | 0% | | | | |
| Widowed | 0.9% Female | 0.5% Male | 0.0% Unknown | | | |
| Unknown | | 26.7% | | | 22.7% | 0.7% |



Perpetrators in Confirmed In-Home Investigations Fiscal Year 2007

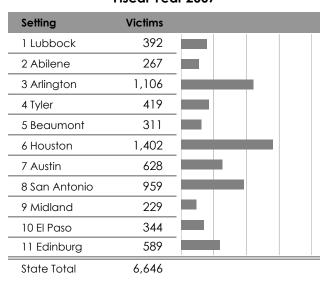
Note: Each victim may have more than one perpetrator at the end of the investigation.

Number of Referrals Made to Law Enforcement in **APS In-Home Cases by Region** Fiscal Year 2007

| | riscui reu | 1 2007 |
|---------------|------------|--------|
| Setting | Referrals | |
| 1 Lubbock | 302 | |
| 2 Abilene | 135 | |
| 3 Arlington | 601 | |
| 4 Tyler | 170 | |
| 5 Beaumont | 131 | |
| 6 Houston | 1,653 | |
| 7 Austin | 690 | |
| 8 San Antonio | 293 | |
| 9 Midland | 213 | |
| 10 El Paso | 117 | |
| 11 Edinburg | 400 | |
| Unknown | 2 | |
| State Total | 4,707 | |
| | | |

State Total

APS Victims of Family Violence in Confirmed Investigations by Region Fiscal Year 2007



| Region | Emotional/ Verbal Abuse | Exploitation | Medical Neglect | Mental Health Neglect | Physical Abuse | Physical Neglect |
|---------------|----------------------------|--------------|--------------------|-----------------------------|----------------|------------------|
| 1 Lubbock | 132 | 86 | 686 | 340 | 73 | 2,422 |
| 2 Abilene | 123 | 58 | 665 | 247 | 74 | 2,472 |
| 3 Arlington | 414 | 203 | 1,266 | 719 | 215 | 4,439 |
| 4 Tyler | 148 | 77 | 556 | 241 | 99 | 2,732 |
| 5 Beaumont | 92 | 63 | 562 | 212 | 55 | 2,218 |
| 6 Houston | 522 | 247 | 1,669 | 799 | 271 | 5,742 |
| 7 Austin | 224 | 140 | 986 | 508 | 135 | 2,822 |
| 8 San Antonio | 283 | 143 | 818 | 371 | 131 | 2,986 |
| 9 Midland | 94 | 39 | 522 | 205 | 43 | 1,793 |
| 10 El Paso | 139 | 48 | 332 | 154 | 46 | 1,040 |
| 11 Edinburg | 237 | 77 | 692 | 341 | 94 | 2,796 |
| Unknown | 1 | 0 | 0 | 2 | 0 | 9 |
| State Total | 2,409 | 1,181 | 8,754 | 4,139 | 1,236 | 31,471 |

Confirmed Allegations in APS In-Home Investigations by Type of Abuse/Neglect Fiscal Year 2007

| Region | Suicidal Threat | Sexual Abuse | Total | % by Region | Unduplicated Confirmed Victims* | % Unduplicated by Region |
|---------------|--------------------|--------------|--------|-------------|---------------------------------------|-----------------------------|
| 1 Lubbock | 19 | 1 | 3,759 | 7.6% | 2,728 | 7.3% |
| 2 Abilene | 11 | 1 | 3,651 | 7.4% | 2,803 | 7.5% |
| 3 Arlington | 39 | 4 | 7,299 | 14.7% | 5,495 | 14.7% |
| 4 Tyler | 23 | 2 | 3,878 | 7.8% | 3,131 | 8.4% |
| 5 Beaumont | 21 | 0 | 3,223 | 6.5% | 2,497 | 6.7% |
| 6 Houston | 57 | 9 | 9,316 | 18.8% | 6,872 | 18.4% |
| 7 Austin | 38 | 4 | 4,857 | 9.8% | 3,455 | 9.3% |
| 8 San Antonio | 34 | 11 | 4,777 | 9.6% | 3,650 | 9.8% |
| 9 Midland | 8 | 4 | 2,708 | 5.5% | 2,005 | 5.4% |
| 10 El Paso | 14 | 1 | 1,774 | 3.6% | 1,366 | 3.7% |
| 11 Edinburg | 24 | 6 | 4,267 | 8.6% | 3,311 | 8.9% |
| Unknown | 0 | 0 | 12 | 0.0% | 11 | 0.0% |
| State Total | 288 | 43 | 49,521 | 100.0% | 37,324 | 100.0% |

Duration of APS In-Home Investigation and Service Delivery Cases Closed During Fiscal Year 2007

| Days | Cases | % |
|-------------|--------|--------|
| Under 30 | 13,218 | 37.2% |
| 31-60 | 8,531 | 24.0% |
| 61-90 | 4,808 | 13.5% |
| 91-120 | 2,919 | 8.2% |
| 121-180 | 3,032 | 8.5% |
| 181-365 | 2,646 | 7.4% |
| Over 1 Year | 365 | 1.0% |
| Total | 35,519 | 100.0% |

| Region | Service Delivered by Community | Social Casework | Other Government Agency | Legal | Total |
|---------------|-----------------------------------|-----------------|----------------------------|-------|--------|
| 1 Lubbock | 61 | 3,186 | 444 | 16 | 3,707 |
| 2 Abilene | 34 | 2,057 | 344 | 40 | 2,475 |
| 3 Arlington | 78 | 4,454 | 371 | 55 | 4,958 |
| 4 Tyler | 3 | 3,276 | 287 | 6 | 3,572 |
| 5 Beaumont | 13 | 2,334 | 203 | 12 | 2,562 |
| 6 Houston | 2 | 7,611 | 498 | 36 | 8,147 |
| 7 Austin | 0 | 3,878 | 296 | 18 | 4,192 |
| 8 San Antonio | 6 | 5,267 | 431 | 17 | 5,721 |
| 9 Midland | 29 | 1,900 | 187 | 42 | 2,158 |
| 10 El Paso | 7 | 1,404 | 150 | 36 | 1,597 |
| 11 Edinburg | 2 | 4,106 | 267 | 14 | 4,389 |
| Unknown | 0 | 8 | 0 | 0 | 8 |
| State Total | 235 | 39,481 | 3,478 | 292 | 43,486 |

Non-Purchased Client Services Delivered for APS In-Home Cases by Region Fiscal Year 2007

Note - Clients in confirmed cases may recieve more than one service.

Service Delivered by Community - Services that were provided to victims of confirmed investigations by profit or non-profit community organizations. Social Casework - Actions taken by the caseworker to assist a victim of abuse, neglect or exploitation. These actions could involve referrals to other agencies, counseling/education, assistance with benefits, or mediation.

Other Government Agency - This term is used to describe services that were provided by another government agency. For example, the client was referred to the Social Security Administration, or the Texas Department of Aging and Disability Services in order to resolve abuse, neglect or exploitation. **Legal** - Legal actions that are taken as a result of Adult Protective Services involvement. An example would be Emergency Order for Protective Services.

Purchased Client Services Delivered in APS In-Home Confirmed Cases by Region Fiscal Year 2007

| Region | Assistance | I | Invironment | Medical | Other | Residential | S | ervices | Grand Total |
|---------------|--------------------|----|-------------|--------------------|------------------|------------------|----|---------|--------------------|
| 1 Lubbock | \$ 217,962.23 | \$ | 201,850.30 | \$ 69,461.56 | \$ 23,945.45 | \$ 7,377.59 | | | \$ 520,597.13 |
| 2 Abilene | \$ 181,458.73 | \$ | 84,478.80 | \$ 130,432.64 | \$ 13,214.75 | \$ 4,415.18 | | | \$ 414,000.10 |
| 3 Arlington | \$ 268,982.58 | \$ | 117,016.14 | \$ 148,933.58 | \$ 100,161.23 | \$ 26,760.13 | | | \$ 661,853.66 |
| 4 Tyler | \$ 220,268.00 | \$ | 50,823.96 | \$ 127,617.08 | \$ 20,784.00 | \$ 3,496.51 | \$ | 50.00 | \$ 423,039.55 |
| 5 Beaumont | \$ 132,517.02 | \$ | 93,184.62 | \$ 95,407.01 | \$ 22,322.99 | \$ 11,975.89 | | | \$ 355,407.53 |
| 6 Houston | \$ 393,260.99 | \$ | 115,960.29 | \$ 108,083.89 | \$ 16,959.00 | \$ 69,680.82 | | | \$ 703,944.99 |
| 7 Austin | \$ 130,996.51 | \$ | 37,891.91 | \$ 80,164.91 | \$ 80,554.71 | \$ 20,332.37 | | | \$ 349,940.41 |
| 8 San Antonio | \$ 178,202.26 | \$ | 53,041.73 | \$ 121,126.43 | \$ 70,655.96 | \$ 52,990.25 | | | \$ 476,016.63 |
| 9 Midland | \$ 116,969.33 | \$ | 118,791.98 | \$ 92,290.34 | \$ 19,058.75 | \$ 3,465.27 | | | \$ 350,575.67 |
| 10 El Paso | \$ 61,814.14 | \$ | 24,506.74 | \$ 47,484.50 | \$ 9,814.01 | \$ 76,073.45 | \$ | 185.00 | \$ 219,877.84 |
| 11 Edinburg | \$ 234,237.30 | \$ | 74,836.54 | \$ 85,610.37 | \$ 82,303.34 | \$ 18,942.81 | \$ | 289.12 | \$ 496,219.48 |
| Total | \$ 2,136,669.09 | \$ | 972,383.01 | \$ 1,106,612.31 | \$ 459,774.19 | \$ 295,510.27 | \$ | 524.12 | \$ 4,971,472.99 |

Note - Clients in confirmed cases may recieve more than one service. Examples of the above described services may include:

Examples of the above described services may include:

Assistance - utilities, rent, personal care services and transportation, etc.

Environment - animal control, extermination, appliances, and home repair, etc.

Medical - medical supplies, medication, and adaptive equipment, etc.

Residential - temporary room and board, emergency shelter and adult foster care, etc.

Services - home delivered meals and emergency response services, etc.

APS Adult Protective Services MH and MR Investigations Overview

The Adult Protective Services MH & MR Investigations Program investigates reports of abuse, neglect, and exploitation of persons with disabilities (children and adults) receiving services in state operated and/or contracted settings that serve adults and children with mental illness or mental retardation. Investigation results are sent to the facility or program administrator for appropriate action.

| Expenditures and Total Average Filled Full-Time Equivalent (FTE) Staff Total Staff Direct Delivery Total Direct Delivery Workers Direct Delivery Supervisors Direct Delivery Other Staff Cost | 109.3 102.7 77.4 14.7 10.6 \$5,513,129.00 |
|--|---|
| Worker Demographics Turnover Rate Tenure: | 22.3% |
| Less Than 1 Year 1 - 3 Years Greater than 3 Years Entry Salary Average Age Race/Ethnicity: African-American | 22.8% 35.4% 41.8% \$29,281.00 42.4 16.5% |
| Anglo Hispanic Other | 62.0% 20.2% 1.3% |
| Supervisor Demographics Turnover Rate Tenure: | 4.2% |
| Less Than 1 Year 1 - 3 Years Greater than 3 Years Entry Salary Average Age Race/Ethnicity: African-American Anglo Hispanic Other | 0.0% 28.6% 71.4% \$37,599.00 46.8 7.1% 57.2% 28.6% 7.1% |



Note: This chart is for reference only and does not necessarily represent the flow of a case.

Statistics FY 2007

| Completed MH & MR Investigations | 8,088 |
|----------------------------------|-------|
| Confirmed MH & MR Investigations | 891 |

Most Common...

• **Person reporting abuse/neglect/exploitation** Facility Staff (28.2%)

• Allegation confirmed Neglect (31.5%)

• MH & MR setting investigated State School (42.9%)

Completed Investgiations in MH & MR Settings by Source of Report Fiscal Year 2007

| Facility Staff (2,308) | | 28.2% |
|------------------------|------|-------|
| Self (1,935) | | 23.7% |
| Other (646) | 7.9% | |
| Anonymous (545) | 6.7% | |
| Social Services (493) | 6.0% | |
| Mental Health (460) | 5.6% | |
| Family Member (330) | 4.0% | |
| Nurse (275) | 3.4% | |
| Healthcare (262) | 3.2% | |
| Paid Caregiver (240) | 2.9% | |
| Unknown (199) | 2.4% | |
| Public Employee (191) | 2.3% | |
| Friend/Neighbor (78) | 1.0% | |
| DFPS Staff (75) | 0.9% | |
| Law Enforcement (63) | 0.8% | |
| Psychologist (56) | 0.7% | |
| Physician (18) | 0.2% | |

Note: Reports of abuse/neglect situations may come from multiple sources.

Number of MH & MR Investigations Referred to Law Enforcement by Setting for Fiscal Year 2007

| | Law Enforcement Provided | | | | | |
|------------------------|-----------------------------------|---------------------------|--|--|--|--|
| C a Was as | Notification of Investigation* | Investigation Report** | | | | |
| Setting | investigation | кероп | | | | |
| State Schools | 789 | 174 | | | | |
| State Hospitals | 560 | 217 | | | | |
| HCS Homes | 337 | 65 | | | | |
| Community MHMR Centers | 123 | 26 | | | | |
| State Centers | 20 | 0 | | | | |
| Other | 6 | 1 | | | | |
| Total | 1,835 | 483 | | | | |

* Notification sent on investigations which involve a child or serious physical injury, sexual abuse, or death of an adult person served.

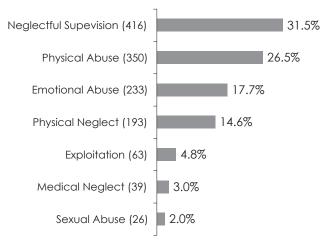
** This data includes all cases in which a final investigation report was sent regardless of investigation disposition.

Average Length of Completed MH & MR Investigations by Region Fiscal Year 2007

| Region | Investigations | Average Days |
|---------------|----------------|--------------|
| 1 Lubbock | 392 | 9.6 |
| 2 Abilene | 928 | 11.3 |
| 3 Arlington | 1,020 | 7.0 |
| 4 Tyler | 527 | 10.7 |
| 5 Beaumont | 246 | 10.7 |
| 6 Houston | 519 | 19.5 |
| 7 Austin | 1,616 | 10.9 |
| 8 San Antonio | 876 | 13.0 |
| 9 Midland | 958 | 10.8 |
| 10 El Paso | 177 | 9.8 |
| 11 Edinburg | 815 | 13.0 |
| Unknown* | 14 | 10.8 |
| State | 8,088 | 11.3 |

*Unknown not included in calculation of state average.

Types of Abuse Confirmed in MH & MR Settings Fiscal Year 2007



Characteristics of Victims in Confirmed Investigations in MHMR Facilities Fiscal Year 2007

| | Female | | Female Male | | Unkı | nown | Subtotal | | |
|------------------|--------|---------------|-------------|---------------|------|---------------|----------|---------------|--|
| | Ν | % of Total | Ν | % of Total | Ν | % of Total | Ν | % of Total | |
| Race/Ethnicity | | | | | | | | | |
| Anglo | 195 | 18.5% | 390 | 37.0% | 1 | 0.1% | 586 | 55.7% | |
| African American | 51 | 4.8% | 84 | 8.0% | 0 | 0.0% | 135 | 12.8% | |
| Hispanic | 73 | 6.9 % | 134 | 12.7% | 0 | 0.0% | 207 | 19.7% | |
| Asian | 1 | 0.1% | 9 | 0.9% | 0 | 0.0% | 10 | 0.9% | |
| Other | 36 | 3.4% | 75 | 7.1% | 4 | 0.4% | 115 | 10.9% | |
| | | | | | | | | | |
| Total Victims | 356 | 33.8% | 692 | 65.7% | 5 | 0.5% | 1,053 | 100.0% | |

| | | Female | Male | | Unknown | | |
|------------------|--------------|------------|-------------|-----------|---------|-----|------|
| Race/Ethnicity | 0% | 10% | 20% | 30% | 40% | 50% | 60% |
| Anglo | | 18.5% | | | 37.0% | | 0.1% |
| African American | 4.8% | 8.0% 0.0% | 5 | | | | |
| Hispanic | 6.9 % | 12.7% | 0.0% | | | | |
| Asian | 0.1% F | emale 0.9% | % Male 0.0% | % Unknown | | | |
| Other | 3.4% 7. | .1% 0.4% | | | | | |

Note: A completed investigation may have more than one victim.

| | Fem | nale | Mo | ale | Unkr | iown | Subtotal | | | | | | |
|--------------------|-----|----------------|-----|----------------|------|--------------|----------|--------|--|--|--|--|--|
| | | % of | | % of | | % of | | % of | | | | | |
| | Ν | Total | Ν | Total | Ν | Total | Ν | Total | | | | | |
| Race/Ethnicity | | | | | | | | | | | | | |
| Anglo | 123 | 11.8% | 86 | 8.3% | 5 | 0.5% | 214 | 20.5% | | | | | |
| African American | 162 | 15.5% | 111 | 10.7% | 6 | 0.6% | 279 | 26.8% | | | | | |
| Hispanic | 89 | 8.5% | 73 | 7.0% | 1 | 0.1% | 163 | 15.6% | | | | | |
| Native American | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% | 0 | 0.0% | | | | | |
| Asian | 1 | 0.1% | 0 | 0.0% | 0 | 0.0% | 1 | 0.1% | | | | | |
| Other | 153 | 1 4.7 % | 102 | 9.8 % | 130 | 12.5% | 385 | 36.9% | | | | | |
| Age | | | | | | | | | | | | | |
| Under18 | 1 | 0.1% | 0 | 0.0% | 7 | 0.7% | 8 | 0.8% | | | | | |
| 18-25 | 116 | 11.1% | 117 | 11. 2 % | 11 | 1.1% | 244 | 23.4% | | | | | |
| 26-35 | 137 | 13 .1% | 117 | 11. 2 % | 23 | 2.2% | 277 | 26.6% | | | | | |
| 36-45 | 127 | 12.2% | 79 | 7.6% | 34 | 3.3% | 240 | 23.0% | | | | | |
| Over45 | 146 | 14.0% | 57 | 5.5% | 26 | 2.5% | 229 | 22.0% | | | | | |
| Unknown | 1 | 0.1% | 2 | 0.2% | 41 | 3.9 % | 44 | 4.2% | | | | | |
| Total Perpetrators | 528 | 50.7% | 372 | 35.7% | 142 | 13.6% | 1,042 | 100.0% | | | | | |

Characteristics of Perpetrators in Confirmed Investigations in MHMR Facilities Fiscal Year 2007

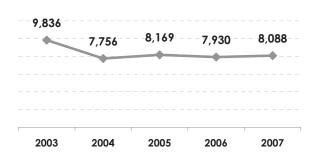
| | Fer | nale | Male | Unkno | own | | | |
|------------------|----------|------------|---------|--------|-----------|--------------|-----|-----|
| Race/Ethnicity | 0% 5% | 10% | 15% | 20% | 25% | 30% | 35% | 40% |
| Anglo | 11 | .8% | 8.3% | 0. | 5% | | | |
| African American | | 15.5% | | 10.7% | 0 | . 6 % | | |
| Hispanic | 8.5% | 7.09 | % 0.1% | , > | | | | |
| Native American | 0.0% | | | | | | | |
| Asian | 0.1% Fem | ale | | | | | | |
| Other | | 14.7% | 9 | 9.8% | | 12.5% | | |
| | | | | | | | | |
| Age | 0% 5% | 10% | 15% | 20% | 25% | 30% | 35% | 40% |
| Under18 | 0.1% Fer | male 0.7% | Unknown | | | | | |
| 18-25 | 11. | 1% | 11.2% | | 1.1% | | | |
| 26-35 | 1 | 3.1% | 11. | 2% | 2 | 2.2% | | |
| 36-45 | 12 | 2.2% | 7.6% | | 3.3% | | | |
| Over45 | | 14.0% | 5.5% | | 2.5% | | | |
| Unknown | 3. | 9% Unknown | 0.1% F | emale | 0.2% Male | • | | |
| | | | | | | | | |

Mala

Unicanous

Note: Each victim may have more than one perpetrator. Each perpetrator may have more than one victim.

Formala



Completed Investigations in MH & MR

Settings by Fiscal Year

Completed Investigations by MH & MR Setting Fiscal Year 2007

| Setting | Completed Investigations | |
|------------------------|--------------------------|--|
| State Schools | 3,470 | |
| State Hospitals | 2,139 | |
| HCS Homes | 1,666 | |
| Community MHMR Centers | 627 | |
| State Centers | 186 | |
| Total | 8,088 | |

Disposition of Completed MH and MR Investigations Fiscal Year 2007

| | Confirmed | | Unconfirmed | | Inconclusive | | Unfounded | | Other* | | Blank* | | Subtotal | |
|-----------------|-----------|-------|-------------|-------|--------------|------|-----------|------|--------|------|--------|-------|----------|--------|
| Setting | Ν | % | Ν | % | Ν | % | Ν | % | Ν | % | Ν | % | Ν | % |
| Community | 115 | 1.4% | 234 | 2.9% | 83 | 1.0% | 5 | 0.1% | 40 | 0.5% | 150 | 1.9% | 627 | 7.8% |
| HCS Homes | 278 | 3.4% | 694 | 8.6% | 166 | 2.1% | 20 | 0.2% | 135 | 1.7% | 373 | 4.6% | 1,666 | 20.6% |
| State Centers | 13 | 0.2% | 115 | 1.4% | 30 | 0.4% | 5 | 0.1% | 10 | 0.1% | 13 | 0.2% | 186 | 2.3% |
| State Hospitals | 152 | 1.9% | 1,171 | 14.5% | 117 | 1.4% | 93 | 1.1% | 230 | 2.8% | 376 | 4.6% | 2,139 | 26.4% |
| State Schools | 333 | 4.1% | 2,020 | 25.0% | 199 | 2.5% | 201 | 2.5% | 216 | 2.7% | 501 | 6.2% | 3,470 | 42.9% |
| State Total | 891 | 11.0% | 4,234 | 52.3% | 595 | 7.4% | 324 | 4.0% | 631 | 7.8% | 1,413 | 17.5% | 8,088 | 100.0% |

| Confirmed | | Unconfirmed | | Inconclusive | | Unfounded | | Other | | Blank | | Subtotal | | |
|---------------|-----|-------------|-------|--------------|-----|-----------|-----|-------|-----|-------|-------|----------|-------|--------|
| Region | Ν | % | Ν | % | Ν | % | Ν | % | Ν | % | Ν | % | N | % |
| 1 Lubbock | 56 | 0.7% | 168 | 2.1% | 33 | 0.4% | 3 | 0.0% | 73 | 0.9% | 70 | 0.9% | 403 | 5.0% |
| 2 Abilene | 134 | 1.7% | 566 | 7.0% | 63 | 0.8% | 23 | 0.3% | 62 | 0.8% | 103 | 1.3% | 951 | 11.8% |
| 3 Arlington | 157 | 1.9% | 423 | 5.2% | 84 | 1.0% | 44 | 0.5% | 96 | 1.2% | 222 | 2.7% | 1,026 | 12.7% |
| 4 Tyler | 36 | 0.4% | 208 | 2.6% | 20 | 0.2% | 32 | 0.4% | 1 | 0.0% | 187 | 2.3% | 484 | 6.0% |
| 5 Beaumont | 48 | 0.6% | 110 | 1.4% | 15 | 0.2% | 8 | 0.1% | 34 | 0.4% | 40 | 0.5% | 255 | 3.2% |
| 6 Houston | 45 | 0.6% | 260 | 3.2% | 47 | 0.6% | 4 | 0.0% | 2 | 0.0% | 147 | 1.8% | 505 | 6.2% |
| 7 Austin | 105 | 1.3% | 695 | 8.6% | 82 | 1.0% | 81 | 1.0% | 250 | 3.1% | 271 | 3.4% | 1,484 | 18.3% |
| 8 San Antonio | 89 | 1.1% | 403 | 5.0% | 59 | 0.7% | 24 | 0.3% | 0 | 0.0% | 175 | 2.2% | 750 | 9.3% |
| 9 Midland | 81 | 1.0% | 586 | 7.2% | 73 | 0.9% | 88 | 1.1% | 55 | 0.7% | 108 | 1.3% | 991 | 12.3% |
| 10 El Paso | 26 | 0.3% | 92 | 1.1% | 23 | 0.3% | 11 | 0.1% | 31 | 0.4% | 2 | 0.0% | 185 | 2.3% |
| 11 Edinburg | 79 | 1.0% | 618 | 7.6% | 85 | 1.1% | 0 | 0.0% | 1 | 0.0% | 62 | 0.8% | 845 | 10.4% |
| Other | 35 | 0.4% | 105 | 1.3% | 11 | 0.1% | 6 | 0.1% | 26 | 0.3% | 26 | 0.3% | 209 | 2.6% |
| State Total | 891 | 11.0% | 4,234 | 52.3% | 595 | 7.4% | 324 | 4.0% | 631 | 7.8% | 1,413 | 17.5% | 8,088 | 100.0% |

* "Other" and "Blank" include cases referred back to the facility or closed at intake because they do not meet the definitions of abuse and neglect and therefore are not investigated.