DCL Day Care Licensing Overview

The Texas Department of Family and Protective Services is granted its authority to regulate child-care facilities and child-placing agencies by the Texas Legislature in Chapter 42 of the Texas Human Resources Code.

The purpose of regulation is to protect a group or class of children by establishing and enforcing statewide minimum standards

Expenditures and Total Average Filled FTE Staff

Total Staff	388.2
Direct Delivery Total Staff	344.5
Caseworkers	252.4
Supervisors	32.7
Clerical	37.6
Other	21.9
Staff Costs	\$20,278,124.00

Worker Demographics

Turnover Rate	17.8%
Tenure:	
Less Than 1 Year	22.6%
1 - 3 Years	27.4%
Greater than 3 Years	50.0%
Entry Salary (Inv)	\$31,020.00
Entry Salary (Non-Inv)	\$26,401.00
Average Age	41.0
Race/Ethnicity:	
African-American	27.1%
Anglo	44.7%
Hispanic	23.7%
Other	4.5%

Supervisor Demographics

Turnover Rate

Hispanic

Other

Tenure:	
Less Than 1 Year	3.0%
1 - 3 Years	23.5%
Greater than 3 Years	73.5%
Entry Salary	\$37,599.00
Average Age	45.0
Race/Ethnicity:	
African-American	14.7%
Anglo	58.8%

15.2%

26.5%

0.0%

Application/Permit Issuance

- Orientation
- Inspection
- Background Check
- Technical Assistance
- Initial License
- Fees
- Initial Permit
- Non-expiring Permit

Monitoring/Investigation

Routine Action Complaint Based Action

Monitoring

- Assess Risk
- Annual Unannounced Inspections
- Biennial Background Checks
- Technical assistance

Investigation

- Assess Risk
- Abuse, Neglect, or Exploitation
- Minimum Standards violations, including serious incidents

Deficiencies Found? Reports Validated?

Due Process

Enforcement / Remedial Action

- Document Inspection
- Share results with facility and the public via CLASS database
- Require correction to reduce risk
- Verify compliance
- Increase monitoring plan as necessary

Types of Remedial Action

- Corrective Action
- Probation/Evaluation
- Fines/Penalties
- Suspension
- Revocation

Due Process

Note: The chart is for reference only and does not necessarily represent the flow of a case.

Statistics FY 2007

Daycare Operations/Homes	21,969
Capacity 1,	,003,647
Abuse/Neglect Investigations	2,337
Non-Abuse/Neglect Investigations	10,539
Inspections	42,617
Adverse Actions	145

RCL Residential Child-C

Residential Child-Care Licensing Overview

The Texas Department of Family and Protective Services is granted its authority to regulate child-care facilities and child-placing agencies (CPS) by the Texas Legislature in Chapter 42 of the Texas Human Resources Code.

The purpose of regulation is to protect a group or class of children by establishing and enforcing statewide minimum standards.

Expenditures and Total Average Filled FTE Staff

Total Staff		122.2
Direct Delivery	Total Staff	111.1
Caseworkers		83.9
Supervisors		14.6
Clerical		10.4
Other		2.2
Staff Costs		\$6,045,176.00

Worker Demographics

Turnover Rate	9.6%
Tenure:	
Less Than 1 Year	10.2%
1 - 3 Years	45.5%
Greater than 3 Years	44.3%
Entry Salary (Inv)	\$34,944.00
Entry Salary (Non-Inv)	\$31,345.00
Average Age	40.4
Race/Ethnicity:	
African-American	31.8%
Anglo	37.5%
Hispanic	23.9%
Other	6.8%
Supervisor Demographics	
Turnover Rate	13.6%
Tenure:	
Less Than 1 Year	0.0%
1 - 3 Years	7.1%
Greater than 3 Years	92.9%
Entry Salary	\$39,990.00
Average Age	39.2
Race/Ethnicity:	
African-American	28.6%
Anglo	50.0%
Hispanic	21.4%
Other	0.0%

Application/Permit Issuance

- Orientation
- Inspection
- Background Check
- Technical Assistance
- Initial License
- Fees
- Initial Permit
- Non-expiring Permit

Routine Complaint Action Based Action

Monitoring

- Assess Risk
- Annual Unannounced Inspections
- Biennial Background Checks
- Random Sampling of CPA Foster Homes
- Technical assistance

Investigation

- Assess Risk
- Abuse, Neglect, or exploitation
- Minimum Standards violations, including serious incidents



Due Process

Enforcement / Remedial Action

- Document Inspection
- Share results with facility and the public via CLASS database
- Require correction to reduce risk
- Verify compliance
- Increase monitoring plan as necessary

Types of Remedial Action

- Corrective Action
- Probation/Evaluation
- Fines/Penalties
- Suspension
- Revocation

Due Process

Note: The chart is for reference only and does not necessarily represent the flow of a case.

Statistics FY 2007

24-Hour Care Facilities	10,028
Capacity of Facilities	45,758
Abuse/Neglect Investigations	2,855
Non-Abuse/Neglect Investigations	3,683
Inspections	8,839
Adverse Actions	7

Legal Responsibility for Child-Care Licensing

Day Care and Residential Care: Statutory References Social Security Act Human Resources Code, Chapters 40, 42, and 43 Texas Family Code, Title 5 Texas Government Code Texas Health and Safety Code, Chapter 249 Texas Administrative Code, Title 40

Major Provisions:

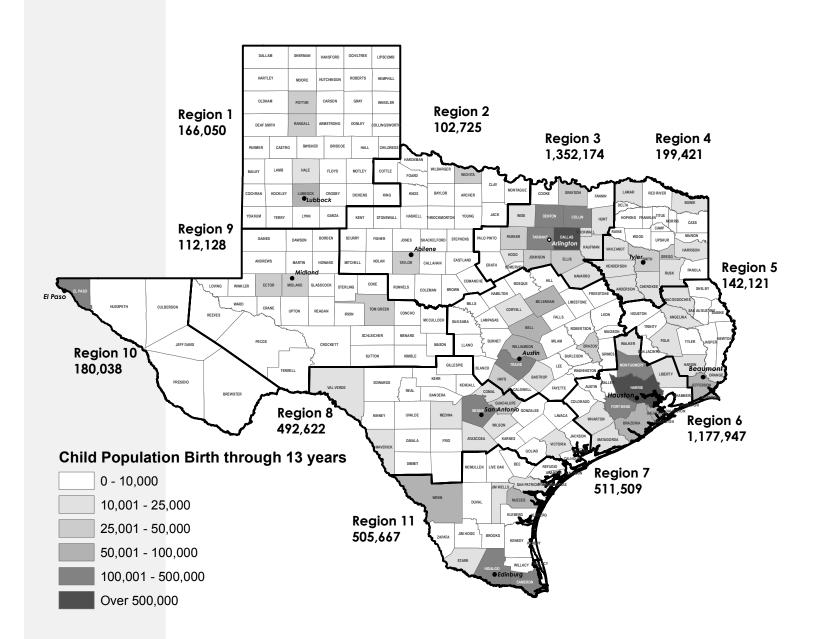
- Develop minimum standards to promote the health, safety and well being of children in out-ofhome care.
- Process applications and issue permits to child care operations (this is a term inclusive of licensed, registered and listed child day care, residential child-care, and child-placing operations) meeting minimum standards.
- Inspect child-care operations to ensure they maintain compliance with minimum standards.
- Investigate allegations of abuse/neglect, violations of standards violations or the law and ensure appropriate corrective or adverse actions are taken.
- Conduct criminal background checks and DFPS central registry checks on all adult staff or caregivers, and youth age 14 – 18 who will be in frequent contact with children in child-care operations excluding children in care.
- Offer consultation to potential applicants and permit holders about meeting and maintaining compliance with Licensing standards, and achieving programs of excellence.
- Educate and advise consumers of child-care operations by providing the operations' compliance history.

Other Programmatic Information: Challenges:

- Appropriately and consistently enforcing minimum standards across operation types.
- Regulating Child-Placing Agencies as they grow in size, scope and complexity.
- Creating a system of weighted minimum standards in order to help quantify compliance.
- Developing inclusive, appropriate and effective relationships with child-care operations resulting in increased compliance and stronger protection for children.
- Determining exemption status for new and different types of child care operations.
- Providing technical assistance to child care operations struggling to manage behavior problems exhibited by young children.
- Providing thorough, efficient and timely background check results to over a quarter of a million people seeking to work in child care, foster care or seeking to adopt a child.
- Implementation of Mobile Technology.

Texas Child Population Ages Birth through 13 Years Fiscal Year 2007

State Total: 4,942,402



Population Data Source: Texas State Data Center, University of Texas (San Antonio)

Child Care Operations* in Texas as of August 31, 2007

Year	**Licensed Child- Care Operations	Registered Child- Care Homes	Listed Family Homes	Residential Facilities	Child Placing Agencies (CPA)
2003	10,938	9,355	3,366	8,950	249
2004	10,621	8,422	3,845	9,033	275
2005	10,545	7,808	4,132	9,965	292
2006	10,695	7,488	3,895	10,108	304
2007	10,855	7,214	3,900	9,696	332

^{*} Counts do not include applicants.

Child Care Operations in Texas as of August 31, 2007

	2006		20	07
Facility Type - Day Care Licensing	Count	Capacity	Count	Capacity
Licensed Centers	9,091	860,738	9,319	891,812
Licensed Homes	1,604	19,042	1,536	18,285
Listed Homes	3,895	11,685	3,900	9,895
Registered Homes***	7,488	44,928	7,214	83,655
Total Day Care Operations and Homes	22,078	936,393	21,969	1,003,647

Facility Type - Residential Operations**	Count	Capacity	Count	Capacity
General Residential Operation	140	6,949	140	6,921
Independent Foster Family	9	38	4	22
Independent Foster Group Home	11	109	11	109
Residential Treatment Center	91	4,085	87	3,914
Subtotals, Residential Operations	251	11,181	242	10,966

Facility Type - CPAs	Count	Capacity	Count	Capacity
Main Offices	201	NA	200	NA
Branch Offices	103	NA	132	NA
Subtotal, CPAs	304	NA	332	NA

Facility Type - Homes	Count	Capacity	Count	Capacity
Agency Foster Homes**	5,768	20,305	6,230	22,970
Agency Group Homes**	638	5,668	559	5,237
CPS* Foster Homes	2,708	7,806	2,011	6,104
CPS Foster Group Homes	53	317	41	274
CPS Adoptive Homes	675	NA	597	NA
Subtotal, Homes	9,842	34,096	9,438	34,585

Facility Type - Maternity Homes	Count	Capacity	Count	Capacity
Maternity Homes	15	196	16	207
Total Residential	10,412	45,473	10,028	45,758

^{*} Reflects changes to residential licensing operations types effective 1/1/07.

^{**} Includes licensed homes

^{**} Agency adoptive only homes are not included for private agency homes.

^{***} Homes registered prior to 9/1/03 did not require a capacity to be listed in the database. As new permits are issued for changes made to currently operating homes, the capacities were included. As a result, there is an increase in the capacity that is displayed.

Day Care Operations and Homes Regulated by Fiscal Year

Region	Licensed Child Licensed Child Registered Child Care Centers Care Homes F			Listed Family Homes		Total				
	2006	2007	2006	2007	2006	2007	2006	2007	2006	2007
1 Lubbock	315	312	75	71	211	191	186	202	787	776
2 Abilene	221	226	63	61	179	152	103	127	566	566
3 Arlington	2,223	2,295	344	353	2,308	2,269	1,338	1,318	6,213	6,235
4 Tyler	352	373	83	77	130	117	131	127	696	694
5 Beaumont	226	220	34	35	93	86	102	104	455	445
6 Houston	2,250	2,288	173	172	2,562	2,521	515	569	5,500	5,550
7 Austin	1,203	1,221	215	209	743	710	929	858	3,090	2,998
8 San Antonio	938	961	112	113	717	644	332	362	2,099	2,080
9 Midland	193	205	56	46	50	53	92	88	391	392
10 El Paso	295	297	175	163	93	94	55	46	618	600
11 Edinburg	874	921	274	236	402	377	112	99	1,662	1,633
Other/Unknown	1	0	0	0	0	0	0	0	1	0
Total	9,091	9,319	1,604	1,536	7,488	7,214	3,895	3,900	22,078	21,969

Residential Operations Regulated by Fiscal Year

Region	*Faci	ilties	Indepe Foster I		Child P Agend	•	***(Foster		Tot	al
	2006	2007	2006	2007	2006	2007	2006	2007	2006	2007
1 Lubbock	16	16	0	0	17	19	307	306	340	341
2 Abilene	8	8	0	0	12	18	230	196	250	222
3 Arlington	30	28	2	1	79	88	1,606	1,705	1,717	1,822
4 Tyler	13	12	1	0	13	13	242	262	269	287
5 Beaumont	10	10	1	0	9	9	146	154	166	173
6 Houston	68	67	9	9	51	54	1,472	1,548	1,600	1,678
7 Austin	40	39	3	2	45	50	882	895	970	986
8 San Antonio	40	40	3	2	37	40	749	948	829	1,030
9 Midland	5	5	1	1	5	5	93	95	104	106
10 El Paso	5	6	0	0	7	9	191	200	203	215
11 Edinburg	11	12	0	0	29	27	480	480	520	519
Other/Unknown	0	0	0	0	0	0	8	0	8	0
Total	246	243	20	15	304	332	6,406	6,789	6,976	7,379

^{*} Facilities include residential treatment centers and general residential operations

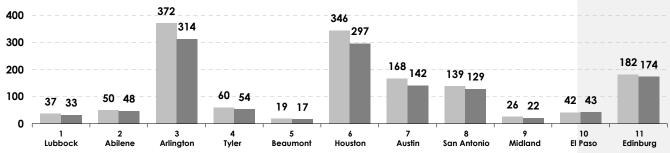
^{**} Includes CPA licenses plus branch offices

^{***}Adoptive only homes were excluded from the number of CPA foster homes for FY 07. If the facility region was not available, the employee region was used.

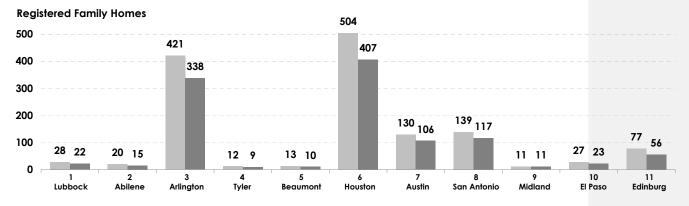
Licensing of Day Care Operations by Region Fiscal Year 2007

	Licensed Child Car	e Centers and Homes	Registered Ch	nild Care Homes	Listed Homes
Region	Applications Accepted	Initial Permits Issued	Applications Accepted	Registrations Issued	Listings Issued
1 Lubbock	37	33	28	22	59
2 Abilene	50	48	20	15	47
3 Arlington	372	314	421	338	305
4 Tyler	60	54	12	9	33
5 Beaumont	19	17	13	10	25
6 Houston	346	297	504	407	190
7 Austin	168	142	130	106	265
8 San Antonio	139	129	139	117	136
9 Midland	26	22	11	11	23
10 El Paso	42	43	27	23	11
11 Edinburg	182	174	77	56	22
Unknown	1	0	0	0	1
State Total	1,442	1,273	1,382	1,114	1,117

Licensed Centers and Homes



■ Applications Accepted ■ Initial Permits Issued



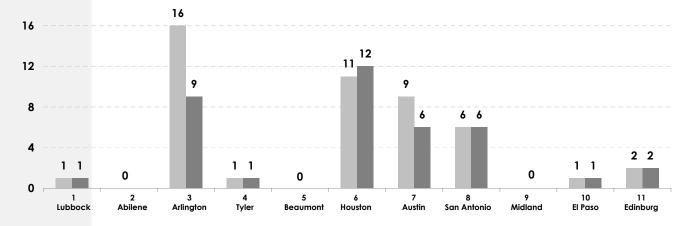
■ Applications Accepted ■ Registrations Issued



Licensing of Residential (24-Hour) Operations by Region Fiscal Year 2007

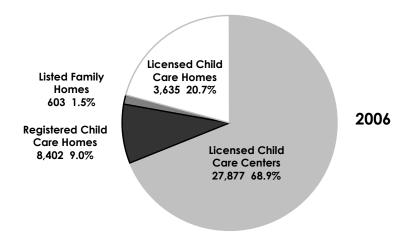
Region	Residential Applications Accepted	Residential Initial Permits Issued (New)
1 Lubbock	1	1
2 Abilene	0	0
3 Arlington	16	9
4 Tyler	1	1
5 Beaumont	0	0
6 Houston	11	12
7 Austin	9	6
8 San Antonio	6	6
9 Midland	0	0
10 El Paso	1	1
11 Edinburg	2	2
State Total	47	38

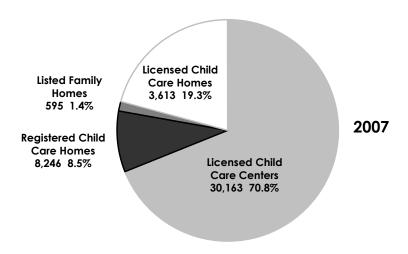
Residential (24 Hour) Operations Licenses



■ Residential Applications Accepted ■ Residential Initial Permits Issued (New)

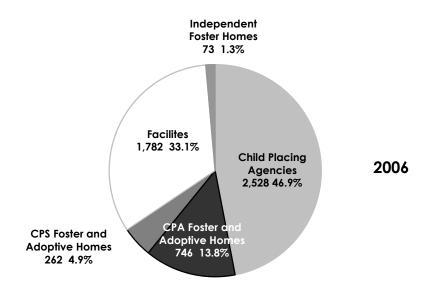
Inspections in Regulated Day-Care Operations

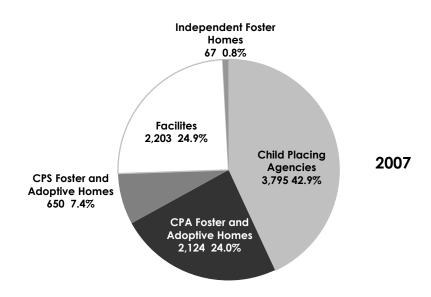




Facility Type	2006	2007
Licensed Child-Care Centers	27,877	30,163
Registered Child-Care Homes	8,402	8,246
Listed Family Homes	603	595
Licensed Child-Care Homes	3,635	3,613
Total	40,517	42,617

Inspections in Regulated Residential (24-Hour) Care Operations





Facility Type	2006	2007
Child-Placing Agencies	2,528	3,795
CPA Foster and Adoptive Homes	746	2,124
CPS Foster and Adoptive Homes	262	650
Facilities	1,782	2,203
Independent Foster Homes	73	67
Total	5,391	8,839

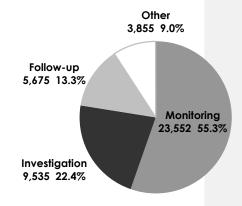
Note: CCL inspects agency foster homes for two reasons (1) to conduct an investigation; or (2) to determine whether the CPA managing the foster homes is compliant in its verification, monitoring and management of the foster home and the children in care. Foster homes inspected for the latter purpose are periodically selected at random from across the state from the DFPS database for inspection.

Inspections in Regulated Day-Care Operations by Type of Inspection Fiscal Year 2007

Total Inspections: 53,068

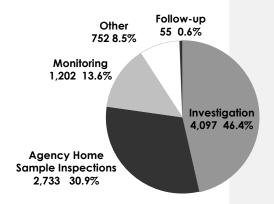
Day Care

/	
Inspection Type	Number
Monitoring	23,552
Investigation	9,535
Follow-up	5,675
Other	3,855
Total	42,617



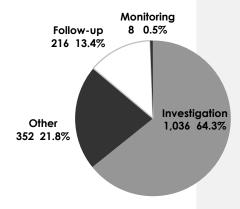
Residential (24-Hour) Care

Inspection Type	Number
Investigation	4,097
Agency Home Sample Inspections	2,733
Monitoring	1,202
Other	752
Follow-up	55
Total	8,839



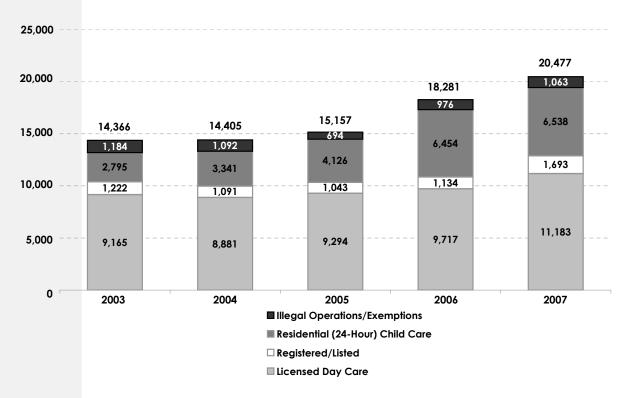
Illegal Operations/Exemptions

Inspection Type	Number
Investigation	1,036
Other	352
Follow-up	216
Monitoring	8
Total	1,612



Note: CCL inspects agency foster homes for two reasons (1) to conduct an investigation; or (2) to determine whether the CPA managing the foster homes is compliant in its verification, monitoring and management of the foster home and the children in care. Foster homes inspected for the latter purpose are periodically selected at random from across the state from the DFPS database for inspection.

Child Care Operation Investigations by Fiscal Year



Investigations in Regulated Child Care Operations Fiscal Year 2007

Region	Licensed Day Care and Registered Family Homes*	Residential Operations	Illegal Operations Exemptions	State
1 Lubbock	719	226	70	1,015
2 Abilene	332	345	33	710
3 Arlington	3,483	1,003	252	4,738
4 Tyler	378	321	43	742
5 Beaumont	184	137	11	332
6 Houston	3,023	1,666	306	4,995
7 Austin	1,397	1,186	160	2,743
8 San Antonio	1,754	878	85	2,717
9 Midland	257	89	20	366
10 El Paso	305	106	19	430
11 Edinburg	1,044	581	59	1,684
Other/Unknown	0	0	5	5
Total	12,876	6,538	1,063	20,477

^{*} Licensed day care and registered family homes includes listed homes.

Complaint Investigations in Child Care Operations Fiscal Year 2007

Operation Type	Total Number Operations as of 8/31/07	Complaints Investigated	Number of Abuse/Neglect Complaints Investigated		Non Abu	Number of Non Abuse/Neglect omplaints Investigations	
			Total	Valid	Total	Deficiency Cited	
Day Care Licensing							
Licensed Centers	9,319	10,831	1,919	271	8,912	2,806	
Licensed Homes	1,536	352	69	12	283	83	
Registered Homes	7,214	1,083	230	39	853	218	
Listed Homes	3,900	610	119	15	491	151	
Total	21,969	12,876	2,337	337	10,539	3,258	
Residential Licensing (24-Hour Care) Facilities	243	2,004	897	56	1,107	219	
Independent Foster Homes	15	38	14	1	24	8	
CPAs and CPA Foster and Adoptive Homes*	7,110	3,420	1,631	88	1,789	137	
Child Protective Services CPAs and Foster and Adoptive Homes	2,660	1,076	313	26	763	NA	
Total	10,028	6,538	2,855	171	3,683	364	
Unlicensed Operations **		1,063	409	87	654	169	
Total - All Operation Types	31,997	20,477	5,601	595	14,876	3,791	

^{*} Includes total CPA licenses plus branch offices

^{**} Unlicensed operations include illegal operations and exemption requests

Adverse Actions and Corrective Actions Initiated in Day Care Operations by Region Fiscal Year 2007

Licensed Child Care Centers and Homes Adverse Actions Initiated Corrective Actions

Region	Permits Denied	Permits Revoked	Permits Suspended	Total Adverse Actions	Evaluation	Probation	Total Corrective Actions
1 Lubbock	2	1	0	3	2	1	3
2 Abilene	3	0	0	3	3	1	4
3 Arlington	0	5	0	5	10	17	24
4 Tyler	0	0	0	0	9	3	12
5 Beaumont	1	2	0	3	2	6	8
6 Houston	15	14	1	30	68	21	89
7 Austin	5	3	0	8	20	5	25
8 San Antonio	0	3	0	3	7	30	37
9 Midland	0	1	0	1	0	1	1
10 El Paso	0	0	0	0	1	1	2
11 Edinburg	1	4	0	5	3	1	4
State Total	27	33	1	61	125	87	212

Registered Child Care Homes

Corrective Actions Adverse Actions Initiated

Region	Permits Denied	Permits Revoked	Permits Suspended	Total Adverse Actions	Evaluation	Probation	Total Corrective Actions
1 Lubbock	3	2	0	5	2	0	2
2 Abilene	4	4	0	8	0	0	0
3 Arlington	0	12	0	12	1	0	1
4 Tyler	1	1	0	2	0	0	0
5 Beaumont	0	0	0	0	0	1	1
6 Houston	3	20	0	23	2	3	5
7 Austin	5	4	0	9	2	0	2
8 San Antonio	2	3	0	5	1	0	1
9 Midland	0	1	0	1	0	0	0
10 El Paso	2	1	0	3	0	0	0
11 Edinburg	0	0	0	0	0	0	0
State Total	20	48	0	68	8	4	12

Adverse Actions in Residential (24-Hour) Operation by Region Fiscal Year 2007

Region	Permits Denied	Permits Revoked	Permits Suspended	Total Adverse Actions
1 Lubbock	0	0	0	0
2 Abilene	0	0	0	0
3 Arlington	3	0	0	3
4 Tyler	0	0	0	0
5 Beaumont	1	0	0	1
6 Houston	0	0	0	0
7 Austin	1	2	0	3
8 San Antonio	0	0	0	0
9 Midland	0	0	0	0
10 El Paso	0	0	0	0
11 Edinburg	0	0	0	0
Unknown	0	0	0	0
State Total	5	2	0	7

Corrective Actions in Residential (24-Hour) Operations by Region Fiscal Year 2007

Region	Evaluation	Probation	Total Corrective Action
1 Lubbock	0	0	0
2 Abilene	2	1	3
3 Arlington	2	0	2
4 Tyler	0	0	0
5 Beaumont	0	0	0
6 Houston	5	0	5
7 Austin	5	1	6
8 San Antonio	2	0	2
9 Midland	0	0	0
10 El Paso	0	0	0
11 Edinburg	1	0	1
Unknown	0	0	0
State Total	17	2	19

Note: Adverse actions are determined by the date the facility was sent the letter of intent. Finalizing adverse action through due process is lengthy. Voluntary Suspensions are not counted in the number of suspensions. Corrective actions begin after the due process is completed.

Background Checks by Operation Type Fiscal Year 2007

Operation Type	Central Registry Checks	DPS Checks	FBI Checks
Day Care Licensing			
Licensed Center	194,226	194,177	2,133
Licensed Home	4,083	4,083	24
Listed Home	4,367	4,367	34
Registered Home	10,818	10,817	68
	213,494	213,444	2,259
Residential Licensing (24 Hour Care)			
	20.010	20.000	10000
CPAs CPA Foster/Adoptive Homes	38,818	38,802	12238
Facilities	38,818 18,369	38,802 18,368	12238 446
<u>.</u>			
Facilities	18,369	18,368	446
Facilities Independent Foster Homes	18,369 379	18,368 379	446 59

Note: Does not include background checks conducted on individulas in an illegal child-care operation, exemption requests, CPS foster and CPS adoptive homes.

Child Care Administrator Credential Exam Fiscal Year 2007

Licensed Child Care Administrators (LCCA)	47	Passed
	6	Failed
	53	Total exams
Licensed Child Placing Agency Administrators (LCPA)	74	Passed
	15	Failed
	89	Total Exams
Total number of exams for both licenses for FY07 was 142		

On 8/31/07 there were:

	Active	Inactive	Total
LCCA	680	201	881
LCPA	268	1	269
Total			1,150

Residential Child Care Expenditures Fiscal Year 2007

RCC Services		FY 2007 Expenditures
Child Placing Agency	\$	234,687,362.93
Residential Treatment Center	\$	63,827,288.35
General Residential Operation (GRO) Emergency Shelter	\$	27,974,388.83
General Residential Operation (GRO) Basic Child Care	\$	15,219,084.19
General Residential Operation (GRO) Mentally Retarded Children	\$	2,452,142.39
Child Specific Residential Contract	\$	1,227,690.63
General Residential Operation (GRO) Therapeutic Camp	\$	1,161,820.06
Independent Foster Home	\$	1,153,825.11
Maternity Home	\$	103,240.72
Tota	I S	347.806.843.21