



**TEXAS**  
Department of Family  
and Protective Services

## **DFPS Data Card**

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Fiscal Year 2021

## SWI

### Statewide Intake (SWI) FY 21 Year-to-Date Program Snapshot

SWI Expended* FY21	\$24,412,524
Budget FY22	\$29,970,801
Total SWI Staff FY21	401

	Number of Intake Specialist Positions	Entry Salary Per Year
SWI	299	\$37,920

	Number of Calls	Average Hold Time
English Queue	450,264	5.2

#### Total Number of Contacts\*\* Received by Method of Receipt

Contact Type	Count	%
Phone	594,979	76.9%
Internet	150,291	19.4%
Mail/Fax	23,913	3.1%
CPS/ICPC	3,880	0.5%
Data Match	853	0.1%
Walk-in	3	0.0%
Total	773,919	

\* Estimated

\*\* The term "contacts" represents information received by DFPS and entered into IMPACT System  
Financial & Staffing information from DFPS Office of Finance  
Statistical information from Data and Decisions Support as of 11-07-2021

APS

**Adult Protective Services (APS)  
FY 21 Year-to-Date Program Snapshot**

APS Expended* FY21	\$71,354,664
Budget FY22	\$79,160,799
Total APS Staff FY21	819

	Number of Casework Positions	Entry Salary Per Year
<b>APS</b>	553	\$41,976

APS Completed Investigations	81,769
APS Validated Investigations	50,934
Completed APS Service Delivery Stages	37,467

*\* Estimated  
Financial & staffing information from Budget  
Statistical information from Data and Decision Support as of 11-07-2021*

CPS

**Child Protective Services (CPS)  
FY 21 Year-to-Date Program Snapshot**

CPS/CPI Expended* FY21	\$1,974,586,823
Budget FY22	\$2,018,912,348
Total CPS/CPI Staff FY21	10,579

Child Protective Caseworkers (CPI/CPS)	Number of Casework Positions	Average Monthly Caseworker Salary
Child Protective Investigators	2,687	\$4,315
Residential Child Care Investigators	84	\$3,897
Day Care Investigators	26	\$3,617
CPS Caseworkers	3,780	\$4,467

Alleged Victims of Child Abuse/Neglect	262,420
Confirmed Victims of Child Abuse/Neglect	68,517
CPS Completed Investigations	157,519
Families Receiving Preservation Services	24,312
Children Who Exited DFPS Legal Custody	17,337
Children in DFPS Legal Responsibility (at the end of FY 2021)	28,753
Children Removed while receiving Family-Based Safety Services - Fiscal Year	3,110
Children Removed as a result of an Abuse/Neglect Investigation - Fiscal Year	12,918
Average Number of Children Receiving Purchase Services per Month	9,284

\* Estimated  
Financial & staffing information from Budget  
Statistical information from Data and Decisions Support as of 11-07-2021

## Where's the Child

### **Where are the Children in DFPS Care? .. of the 26,826 Children in DFPS Substitute Care on August 31, 2021**

15,245 Children were in Foster Care

#### **Children Were Placed in:**

Child Placing Agency (CPA) Foster Homes	10,736
DFPS Foster Homes	970
Basic Child Care	733
Residential Treatment Centers	1,364
Emergency Shelters	467
Other types of foster Care	879
Other Care	96

11,581 Children were in other types of Substitute Care

#### **Children Were Placed in:**

Kinship Care	10,438
CPA Adoptive Homes	331
DFPS Adoptive Homes	80
Other Substitute Care	732

#### *Notes*

*The 26,826 children include 324 youth over the age of 18 in foster care, staffing information from DFPS Office on Finance*

*There is a total of 28,753 children in DFPS Legal Responsibility. 1,927 are in legal conservatorship of DFPS but not in substitute care; most of these children are in reunification stage and are living with their families of origin.*

*Statistical information from Data and Decision Support as of 11-07-2021*

PEI

**Prevention and Early Intervention (PEI)  
FY21 Year-to-Date Program Snapshot**

<b>Program</b>	<b>Expended* Amount</b>	<b>Number Served FY21</b>
Services to At-Risk Youth	\$25,179,700	18,377 Youth
Community Youth Development	\$8,108,111	15,293 Youth
Statewide Youth Services Network	\$2,033,786	3,457 Youth
Healthy Outcomes through Prevention and Early Support	\$23,623,238	7,955 Families
Helping through Intervention and Prevention	\$1,192,837	585 Families
Community-Based Child Abuse Prevention	\$4,809,938	581 Families
Military and Veteran Families	\$1,558,061	978 Families
Safe Baby Campaigns	\$1,299,808	
Texas Home Visiting	\$22,752,337	6,147 Families
Nurse Family Partnership	\$16,026,751	4,055 Families
<b>Total</b>	<b>\$106,584,567</b>	<b>37,127 Youth 20,301 Families</b>

\* FY21 expenditures from DFPS Office of Finance.

## DFPS Snapshot

### DFPS Snapshot

<b>FY 2021</b>	
Total Agency Staff	12,708
Total Agency Operating Budget	\$2,306,282,083
General Revenue	\$1,145,833,632
General Revenue - Dedicated	\$5,685,701

<b>FY 2022 (projected)</b>	
Total Agency Staff	13,041
Total Agency Operating Budget	\$2,390,916,963
General Revenue	\$1,373,393,892
General Revenue - Dedicated	\$4,285,000

*Data from DFPS Office of Finance.*

## Worker Turnover

### Turnover Rates

Program	FY 2021	FY 2020	FY 2019	FY 2018	FY 2017
SWI	10.5%	7.2%	16.8%	16.4%	15.9%
CPS Investigations	40.9%	26.9%	30.2%	25.9%	23.6%
RCC Investigations*	26.4%	28.8%	29.8%	19.5%	n/a
DC Investigations*	45.8%	18.2%	24.8%	29.9%	n/a
CPS	21.2%	20.6%	17.3%	16.2%	14.4%
APS	25.0%	17.9%	20.7%	25.2%	27.1%

*\*RCCI and DCI workers were a part of Licensing prior to FY 2018*