# Improving Outcomes for Children and Youth: Foster Care Redesign

Public Private Partnership Meeting November 30, 2012

## Agenda

- Welcome, Introductions and Opening Remarks
- Update on Foster Care Redesign
- Lessons Learned and Issues for Future Procurements
- Roles and Responsibilities of PPP
- FCR Evaluation
- Next Steps

# Update On Foster Care Redesign

- Why the PPP Has Not Been Meeting
- Pending Contract
  - Tentative Award
  - Discussion Constraints
- DFPS Remains Committed to Stakeholder Involvement
- DFPS Remains Committed to Model and Implementation as Proposed By The PPP, Adopted by DFPS and Required by Senate Bill 218

## Goal of Foster Care Redesign

### **Goal of Foster Care Redesign:**

To improve outcomes for children and families by creating sustainable placement resources in communities that will meet the service needs of children and youth in foster care, using the least restrictive placement settings.

# Quality Indicators

### **Quality Indicators:**

- First and foremost, all children and youth are safe from abuse and neglect in their placement.
- Children and youth are placed in their home communities.
- Children and youth are appropriately served in the least restrictive environment that supports minimal moves.
- Connections to family and others important to the child are maintained.
- Children and youth are placed with their siblings.
- Services respect the child's culture.
- To be fully prepared for successful adulthood, youth are provided opportunities, experiences and activities similar to those experienced by their non-foster care peers.
- Youth are provided opportunities to participate in decisions that impact their lives

# Benefits of a Community-Based Approach to Foster Care

- Children and youth receive services in their home communities
- Provides the opportunity for more frequent communication between the child, their family, friends, caseworker, CASA, attorney ad-litem, etc.
- SSCC is responsible for improving outcomes for local children, youth and families who originate from within the designated catchment area
- Allows flexibility in the design of a localized service delivery system based on the individual needs of the community

# Today's Meeting....

- Future Focused
  - Cannot Revisit Previous Procurement Decisions
  - Cannot Discuss Proposals Submitted
- Want to Hear Your Ideas and Recommendations for Future Procurements
- DFPS Ideas Regarding Future Procurements

- Additional Information In RFP On Resource Issues
  - Resources to be Transferred and/or
  - Include Methodology for Determining Resources to be Transferred
  - Whether Startup Funding is Available To The SSCC and Specify Amount

### Licensing

- Bidders must be fully licensed as a CPA in Texas at the time that proposal is submitted
- Single branch license for catchment area

- Additional Information Regarding Expectations and Timing of Transfer of Legacy Children and DFPS Foster Homes
- SSCC Administrative Functions are to be Supported by the Resource Transfer and Other Funds Not Intended for Services to Children, Youth and Families
- Strengthen Model-specific RFP Evaluation Components

Require SSCC Presence and Reinforce the Importance of SSCC Responsibility in Assessment, Placement of Children and In Developing Services Capacity

 Consider Including Exceptional Rate Funds in Blended Rate

### Issues From Stakeholders

# Conflict Of Interest If The SSCC Provides Services

- Response
  - PPP Recommended Model Allow For Maximum Flexibility And Innovation
    - Model should fit community
    - Model should allow current providers to become SSCC Without Abandoning Primary Mission
  - Limiting Model Limits Ability/Options to Develop Needed Capacity
  - SSCC is Solely Responsible for Contract Performance Outcomes Regardless of Whether They Deliver Them Directly or Through a Sub-contractor

# FAD Resources Should Be Pulled From Rate

- Response
  - Blended Rate Developed Based on CPA Rate
  - Inclusion in Rate Ensures Resource Growth and Foster Care Population Growth Stay in "Sync"
  - Inclusion in Rate Provides Opportunity to Address Rising Costs

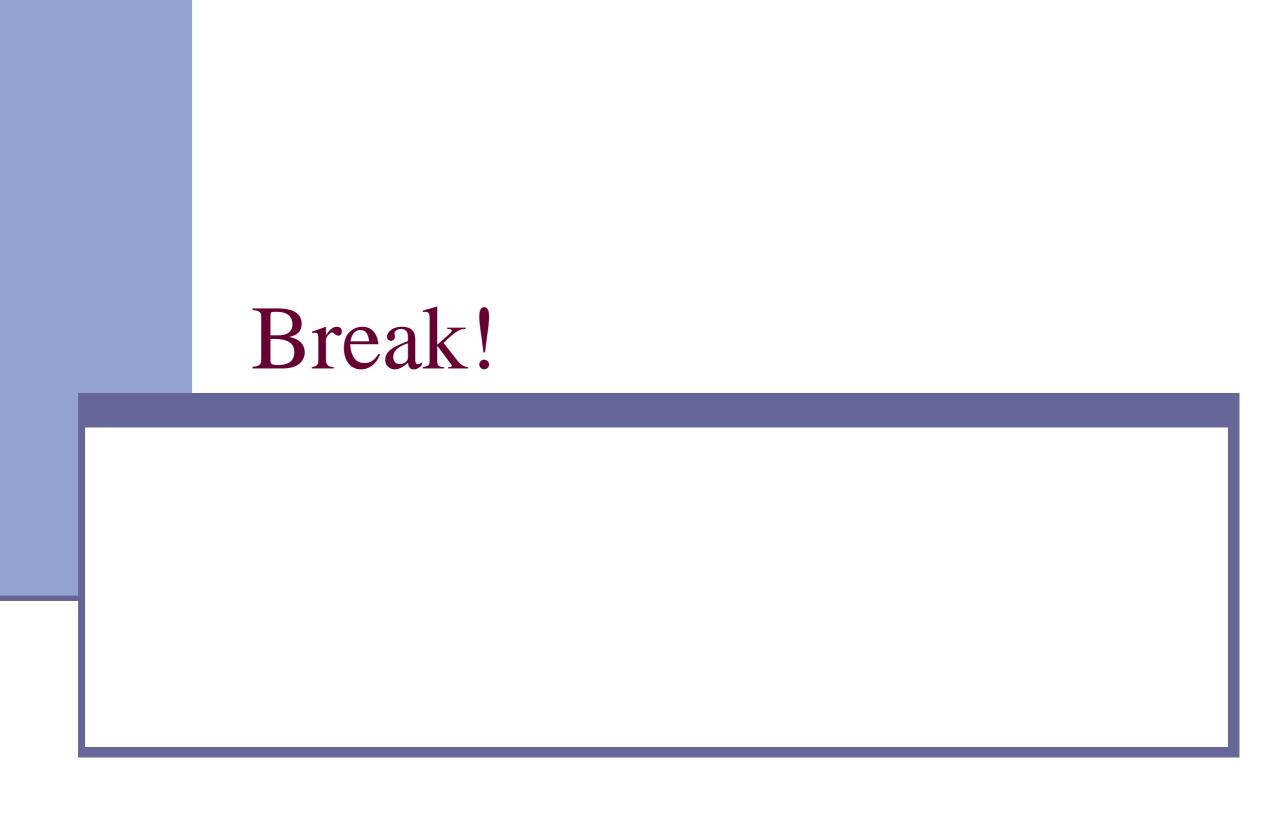
### Catchment Area Should Be Smaller

#### PPP

- Groups of counties in rural areas
- Groups of zip codes, school districts, etc., or counties in urban area
- Metro and non metro areas
- ■Sufficient size to be fiscally viable 500 as determined by Chapin Hall

#### DFPS

- Sufficient Size for Efficient Transfer of Resources
- Sufficient Size for Efficient Administration of Program



### Feedback

- What is your response to what you just heard?
- What Issues and concerns do you have?
- What suggestions for improving future procurements do you have that have not yet been addressed?
- What kind of data needs to be included in RFP or procurement library?
- What could be done to encourage the maximum number of qualified bidders in the next procurement?

# Public-Private Partnership FCR

Advocacy

- Champion FCR
  - Testimony
  - Presentations
  - Interviews
- Represent and communicate with constituent groups
- Keep DFPS apprised of constituency opinions, feelings and trends
- Assist in judicial and community level change activities

Public-Private Partnership FCR

## Refine the Model

- Gather, review, evaluate and synthesize stakeholder input
- Review, research alternative foster care models
  - Identify and recommend foster care improvements
    - Advise DFPS re: provider and other stakeholder perspectives

#### Quality Improvement

- Participate in formulating evaluation questions
- Review, provide input on evaluation results
- Identify and recommend necessary model improvements

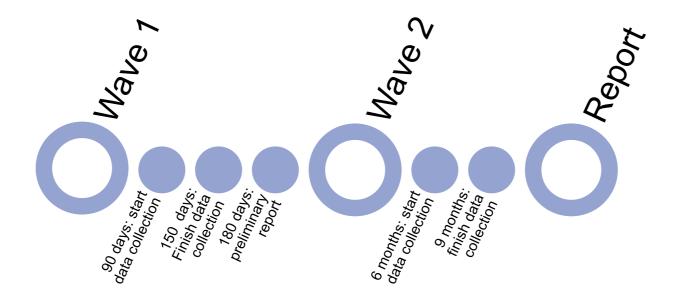
### FCR Evaluation

Collaboration & Survey of Employee Engagement

- UT Institute for Organizational Excellence
- Assess Organizational Climate and Collaboration
- Assess Changes Over Time
- Assessments to Include DFPS Staff and SSCC Staff

### FCR Evaluation

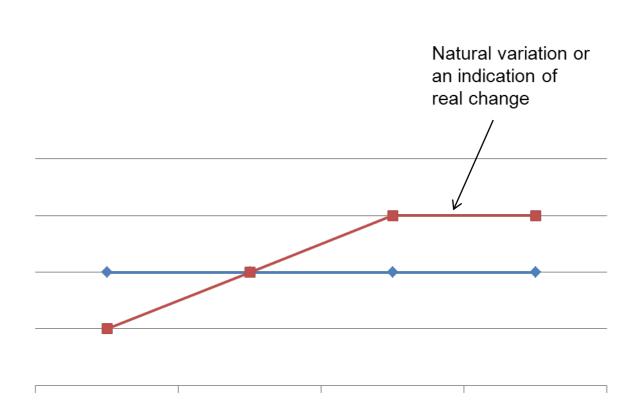
- Process Evaluation of Phases I and II
  - UT Child and Family Research Institute
  - Evaluation of Implementation
  - Two Waves of Data Collection
    - Start Up Period
    - Initial Months of Stage 1



### FCR Evaluation

### Continuous Quality Improvement

- Chapin Hall (affiliate of the University of Chicago)
- B-T-A Process
- Focus on Outcomes
  - Permanency
  - Placement Stability
  - Placement Proximity
  - Re-Entries\*



# Next Steps

# Adjourn