

A Preliminary Look at Fiscal Year 2025 Q1 - Q4 October 2025

Data Pending End-of-Year Refresh Data as of October 22, 2025



TEXAS
Department of Family
and Protective Services



A Preliminary Look at Fiscal Year 2025 Q1 – Q4

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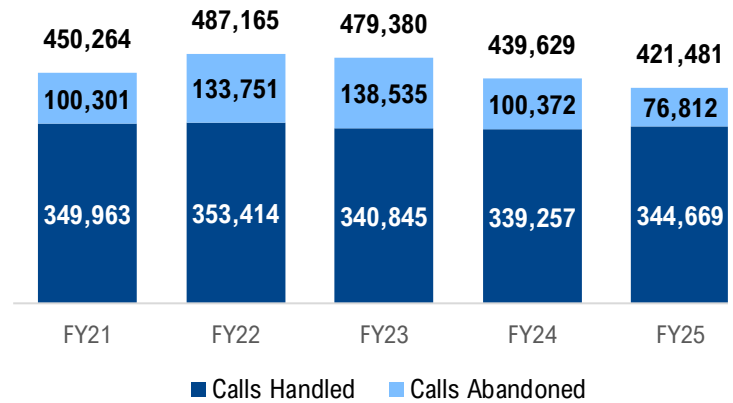
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Statewide Intake (SWI)

The percentage of Calls Abandoned improved in FY25 with just 18% of English Queue calls abandoned when compared to 23% in FY24.

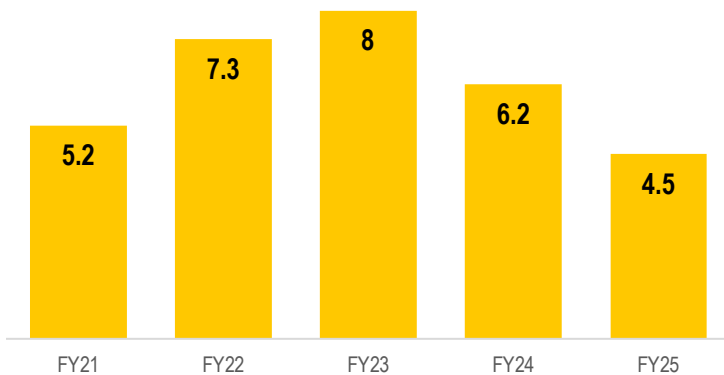
English Queue Calls

Data Source: swi_03syx



English Queue: Avg. Hold Time

Data Source: swi_03syx

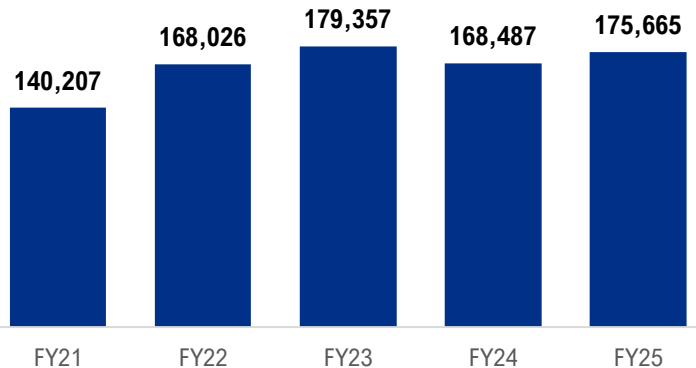


Average hold time for calls in the English queue in FY25 were almost two minutes shorter than FY24.

E-Reports in FY25 were 4% higher than FY24 but still below FY23 numbers.

Number of E-Reports

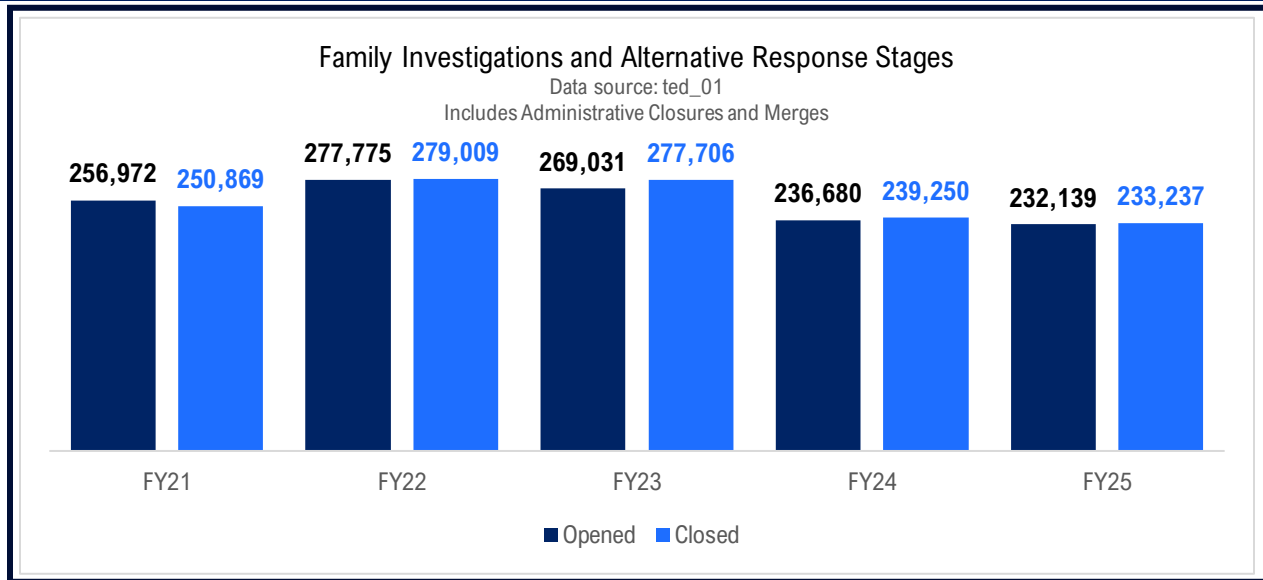
Data Source: swi_11



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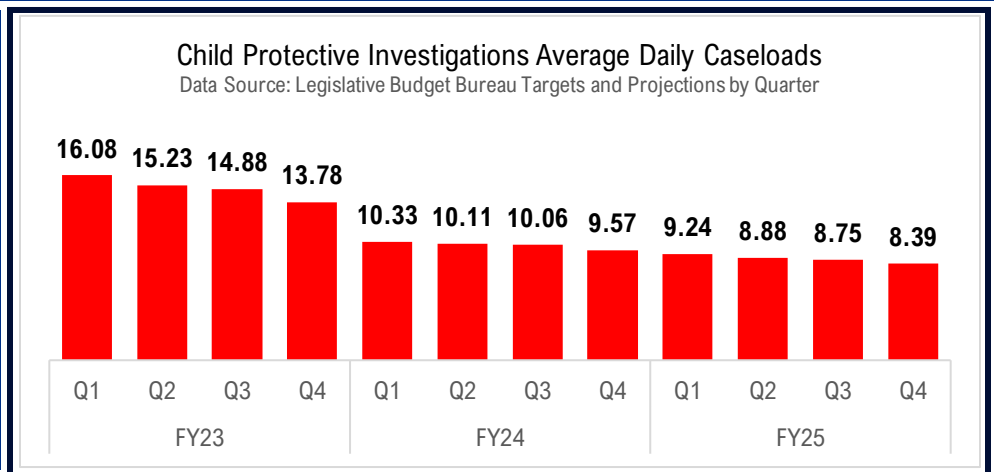
Alternative Response (AR) and Family Investigations (INV)

Alternative Response (AR) and Investigations (INV) assess safety/risk and identify services needed to support the family. Cases initially presenting with less immediate safety or risk issues follow the AR track while high risk cases such as severe physical and sexual abuse follow the traditional investigative track. In AR there is no alleged perpetrator, no disposition, and no entry into the Central Registry.



In FY25, the number of opened Investigation and Alternative Response stages was the lowest it has been in over five fiscal years. With fewer stages opened, there were also fewer stages closed when compared to prior fiscal years.

Average Daily Caseloads for Investigation caseworkers have declined steadily over the last two fiscal years, a further result of fewer stages opened.



Average Daily Caseloads Calculation:

Daily sum of all cases assigned to an Investigation caseworker open at the end of each day during the fiscal year DIVIDED BY

Daily sum of Investigation Caseworkers in certain job classification codes who have at least one case assigned at the end of each day during the fiscal year with different full time equivalent (FTE) values assigned based on tenure.

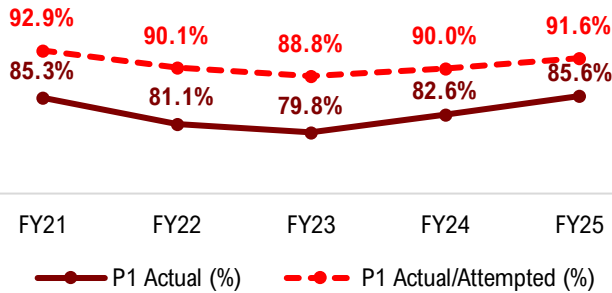
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Alternative Response (AR) and Family Investigations (INV)

Priority 1 Face-to-Face (FTF) contacts with children are to be made within 24 hours and Priority 2 FTF contacts with children are to be made within 72 hours. The Actual/Attempted metric counts all FTF contact efforts, regardless of whether children were seen or not. The Actual metric counts only FTF contacts where the children were seen.

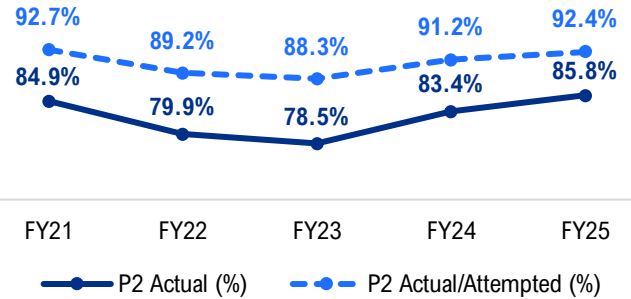
Priority 1 Face-to-Face Contact

Data Source: ted_01 Tableau Executive Dashboard
Note: FTF calculated in the month the stage is closed.



Priority 2 Face-to-Face Contact

Data Source: ted_01 Tableau Executive Dashboard
Note: FTF calculated in the month the stage is closed.



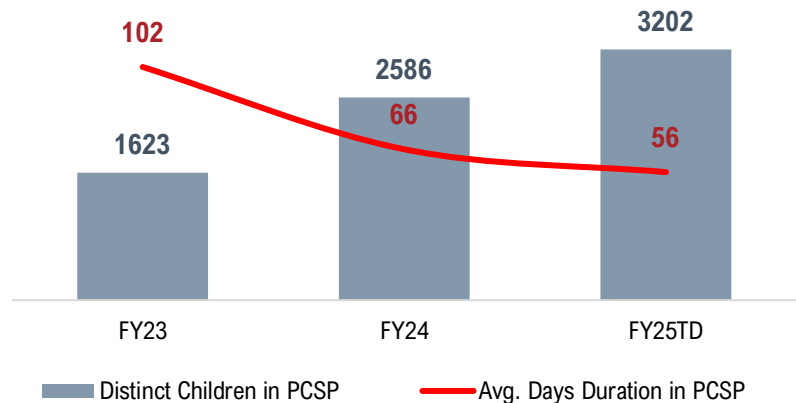
Timeliness in P1 and P2 face-to-face performance improved in FY25 and was akin to FY21 performance.

A family-initiated PCSP is a type of safety plan used when the situation meets both of the following criteria: 1) There is an immediate danger to a child 2) All options allowing the child and the parent or legal guardian to remain in the home together were exhausted.

The distinct count of children in Parental Child Safety Placements (PCSP) has increased 97% from FY23, but children are spending 46 days less, on average, in a PCSP.

Distinct Children and Average Days Duration in Active Parental Child Safety Placements (PCSP)

Data Source: cps_pcsp_06



Distinct Children in PCSP - Counts reflect a distinct count of children (0-17 years old) per region in at least one active PCSP for the fiscal year. Children in multiple active PCSP for the reporting period are only counted once. If a child had multiple active PCSP during the month in different regions, they will be counted once per region.

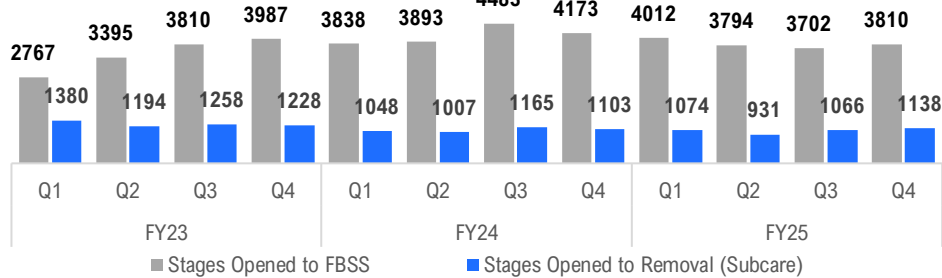
Average Days Duration in PCSP - Average days are cumulative, meaning days from previous months are included when the PCSP remains active at the end of the fiscal year. State Totals for Average days is the total number of days in an active PCSP divided by the number of distinct children in an active PCSP during that period.

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Alternative Response (AR) and Family Investigations (INV)

Completed Family Investigations Opened to Family Based Safety Services or Removals to Substitute Care

Data source: inv_cps_06

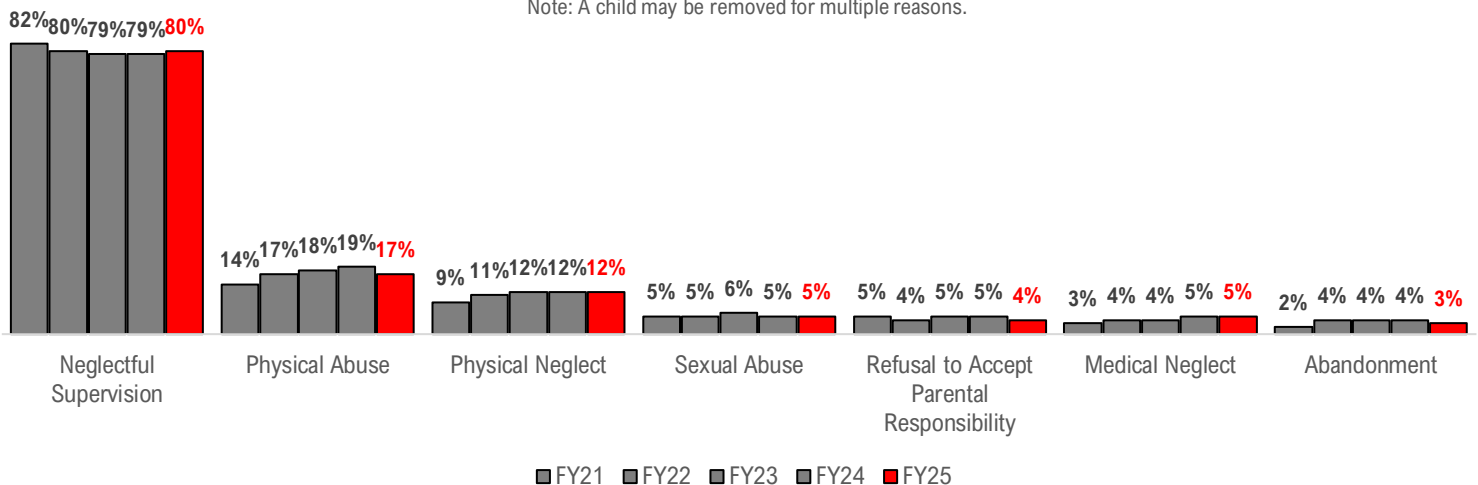


From FY24 to FY25, the number of completed investigations opened to Family Based Safety Services declined 7% and Removals declined 3%.

Most Common Removal Reasons

Data source: cps_sa_19

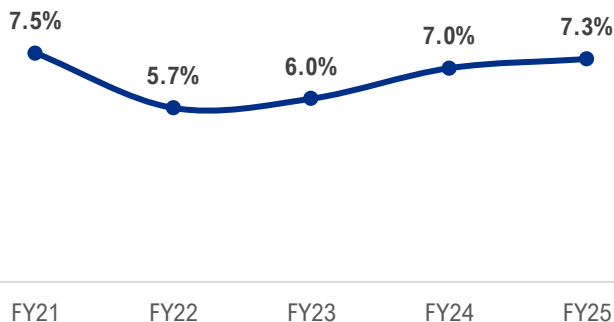
Note: A child may be removed for multiple reasons.



In FY25, Neglectful Supervision remained the most common reason for removal of a child. Physical Abuse declined for the first time in three fiscal years.

Recidivism for Children with Investigation Stages Closed without Services

Data source: cps_pmat_01



FY25 was slightly higher than FY24 but lower than FY21.

Recidivism Calculation: Number of children who have a confirmed allegation in an investigation or an open FPR or SUB stage within 12 months of a closed investigation with no ongoing services DIVIDED BY number of children (alleged and confirmed victims) in investigations (including admin closures) closed 12 months ago with no ongoing services.

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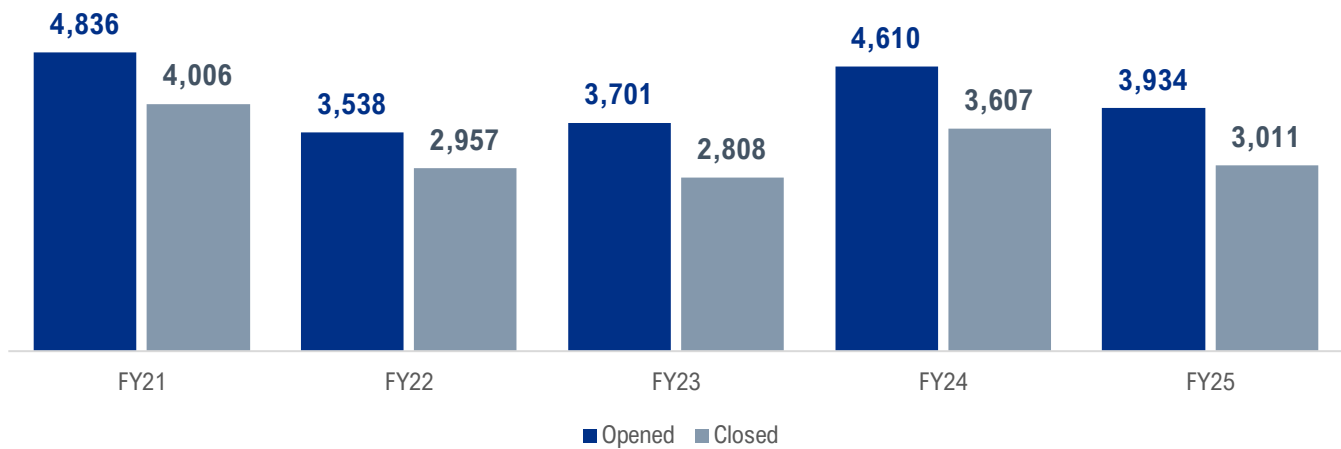
Residential Child Care Investigations (RCCI)

Residential Child Care Investigations (RCCI) is a program within the Child Care Investigations (CCI) division of Child Protective Investigations (CPI). The RCCI program investigates child abuse, neglect, and exploitation in operations that provide 24-hour residential care.

Residential Child Care Investigation Stages Open and Closed

Data source: inv_lic_46, inv_lic_03_21

Note: Count of closed RCCI investigations excludes merges and administrative closures.

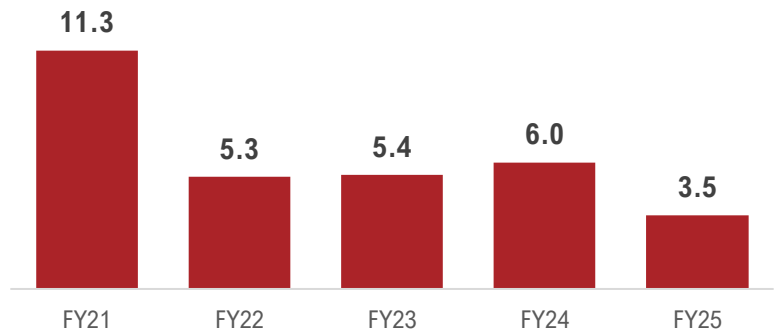


The number of opened and closed stages for FY25 was less than FY24. The number of stages opened has outpaced stages closed every year for the last five fiscal years; though it is difficult to draw a direct correlation with exclusions applied to closed stage counts that are not applied to opened stage counts.

Average Daily Caseloads have remained low since FY22 reaching a remarkable low point in FY25.

RCCI: Average Daily Caseloads

Data source: Legislative Budget Bureau Targets and Projections by Quarter



Average Daily Caseloads Calculation:

Daily sum of all cases assigned to an **RCCI** caseworker open at the end of each day during the fiscal year DIVIDED BY Daily sum of **RCCI** Caseworkers in certain job classification codes who have at least one case assigned at the end of each day during the fiscal year with different full time equivalent (FTE) values assigned based on tenure.

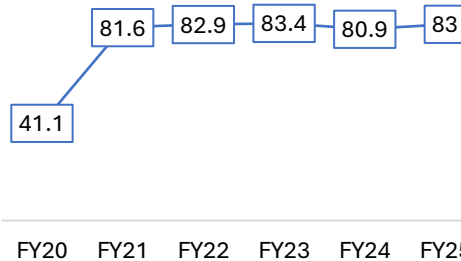
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Residential Child Care Investigations (RCCI)

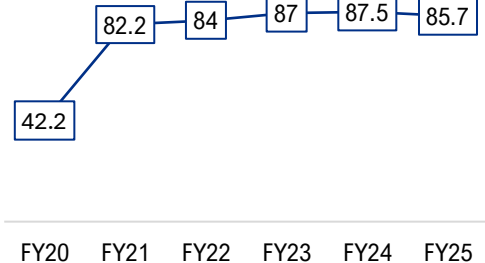
Priority 1 face-to-face (FTF) contact is timely when FTF contact with the alleged victim is made within 24 hours of the intake date. Priority 2 victim FTF contact is met timely when FTF contact with the alleged victim is made within 72 hours of intake. Attempted FTF contacts do not count toward FTF timeliness.

Significant strides in timely P1 and P2 Face-to-Face contact have been made since FY21 but we've yet to breach 90%.

Priority 1 Face-to-Face Contact Timely
Data Source: inv_lic_44

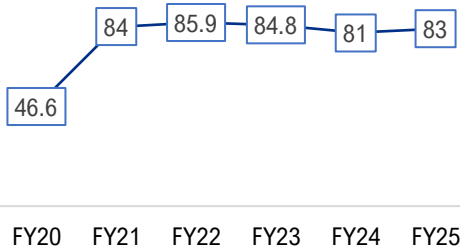


Priority 2 Face-to-Face Contact Timely
Data Source: inv_lic_44

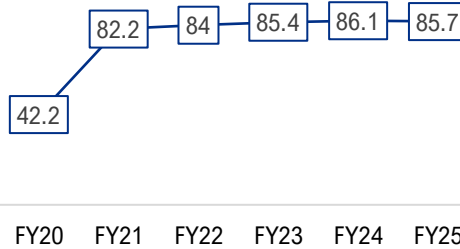


Priority 1 and 2 initiation is timely when victim FTF contact is timely with all alleged victim(s) within the investigation.

Priority 1 Initiation Met Timely
Data Source: inv_lic_44



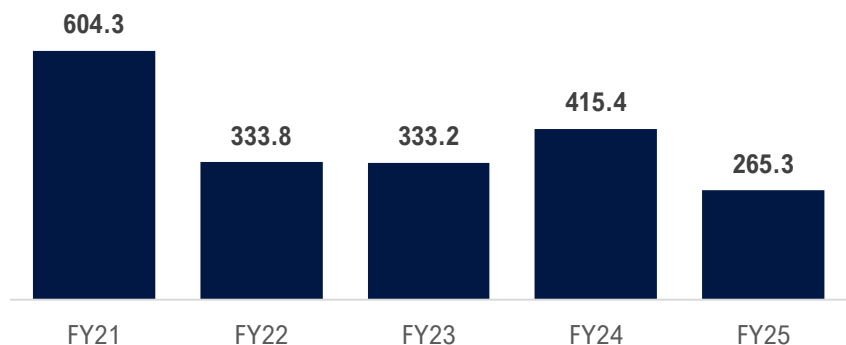
Priority 2 Initiation Met Timely
Data Source: inv_lic_44



As timely face-to-face contacts improve, so does timely initiation.

The average number of cases remaining open at the end of the month was the lowest average in over five fiscal years.

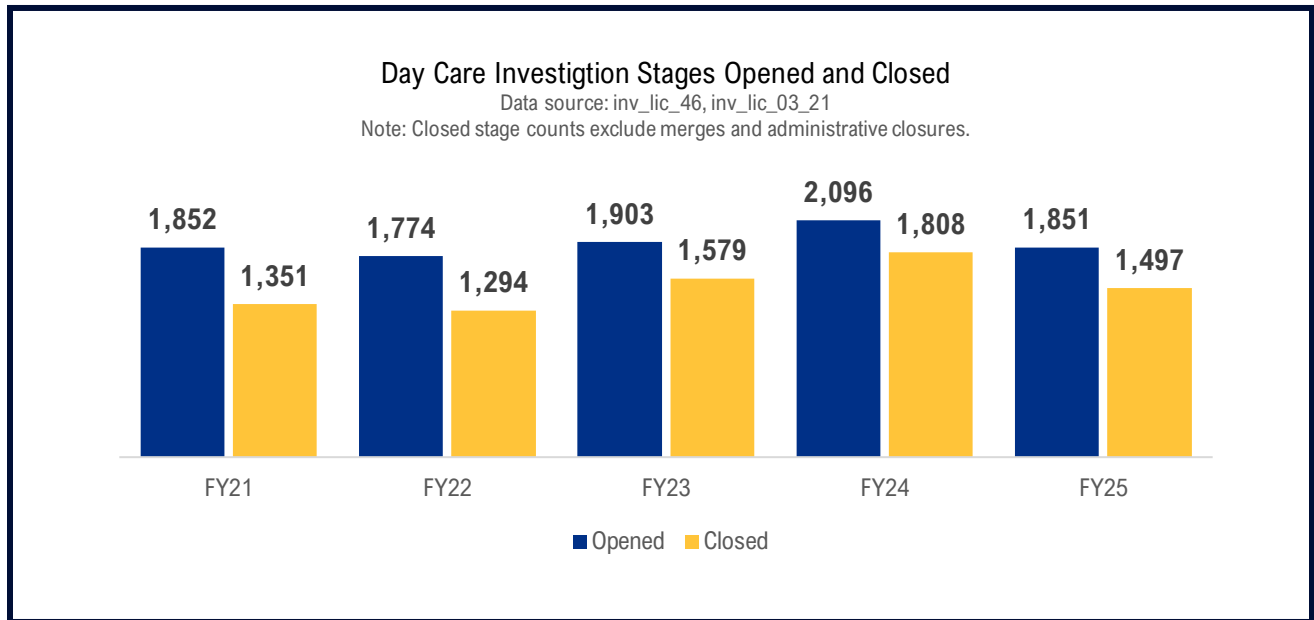
Average Number of Investigations Open at End of Month
Data Source: inv_lic_46



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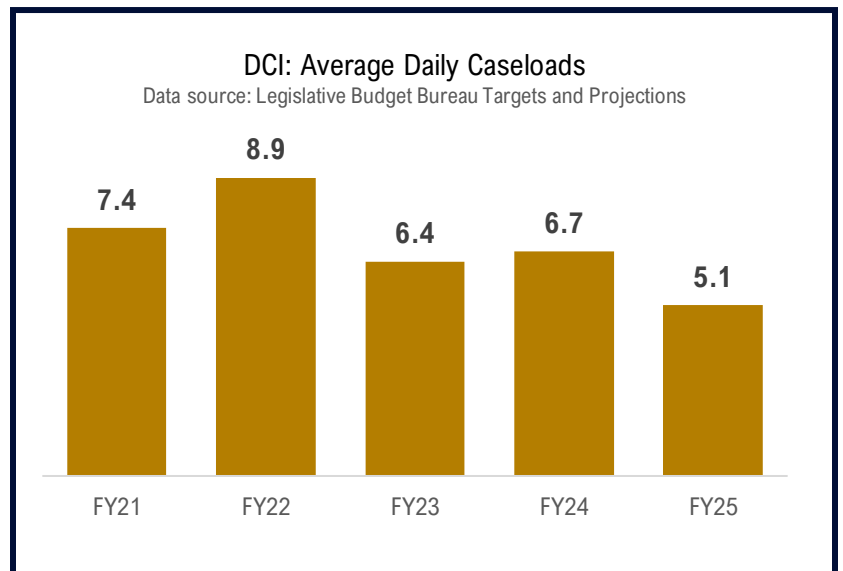
Day Care Investigations (DCI)

Day Care Investigations (DCI) is a program within the Child Care Investigations (CCI) division of Child Protective Investigations (CPI). The DCI program investigates child abuse, neglect, and exploitation in childcare homes and centers.



Opened and closed investigations in FY25 were lower than the last two fiscal years.

Average Daily Caseloads in FY25 were the lowest in over five fiscal years.



Average Daily Caseloads Calculation:

Daily sum of all cases assigned to an **DCI** caseworker open at the end of each day during the fiscal year DIVIDED BY the daily sum of **DCI** Caseworkers in certain job classification codes who have at least one case assigned at the end of each day during the fiscal year with different full time equivalent (FTE) values assigned based on tenure.

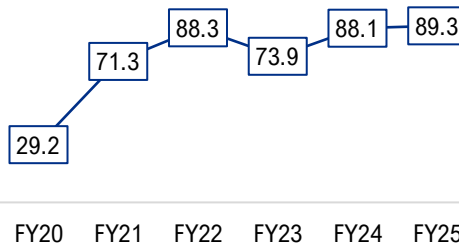
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Day Care Investigations (DCI)

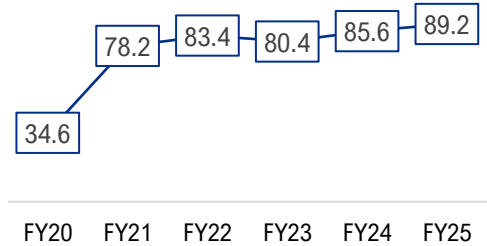
Priority 1 face-to-face (FTF) contact is timely when FTF contact with the alleged victim is made within 24 hours of the intake date. Priority 2 victim FTF contact is met timely when FTF contact with the alleged victim is made within 72 hours of intake. Attempted FTF contacts do not count toward FTF timeliness.

Following the FY20 low point, both P1 and P2 Timely Face-to-Face Contacts have shown steady improvement.

Priority 1 Face-to-Face Contact Timely
Data Source: inv_lic_45



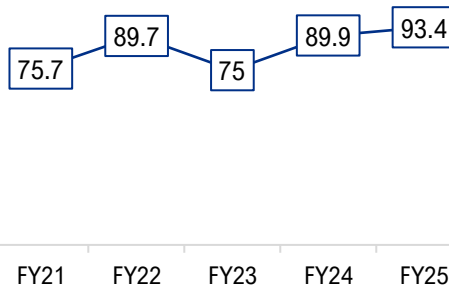
Priority 2 Face-to-Face Contact Timely
Data Source: inv_lic_45



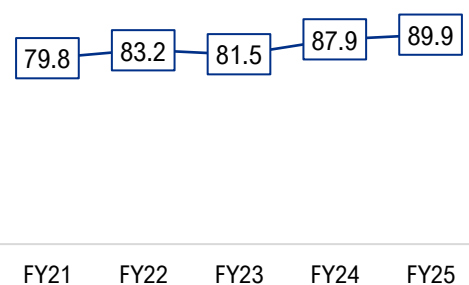
Priority 1 and 2 initiation is timely when victim FTF contact is timely with all alleged victim(s) within the investigation stage.

Timely FTF contacts also resulted in improved timely initiations. P1 initiations breached 90% for the first time in FY25.

Priority 1 Initiation Met Timely
Data Source: inv_lic_45



Priority 2 Initiation Met Timely
Data Source: inv_lic_45



Average Number of DCI Stages Open at End of Month
Data Source: inv_lic_46



FY25 saw a lower average number of DCI stages open at the end of the month when compared to the prior four fiscal years.

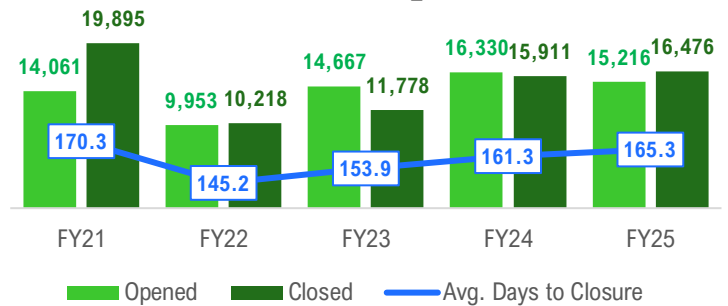
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Family Based Safety Services (FBSS)

In FY25, the number of opened FBSS stages was lower compared to FY24 while the number of closed stages was higher. FBSS stages averaged 4 days longer to closure than FY24.

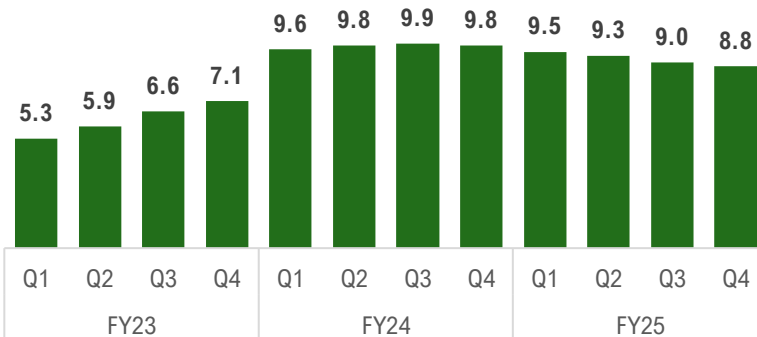
FBSS Opened and Closed Stages with Avg. Days to Closure

Data source: exd1_02



FBSS Caseworker Average Daily Caseloads

Data source: Legislative Budget Bureau Targets and Projections by Quarter



The number of average daily cases assigned to FBSS workers declined every quarter in FY25.

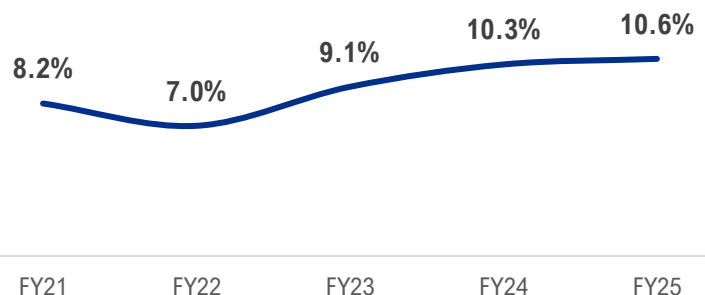
Average Daily Caseloads Calculation:

Daily sum of all cases assigned to a Family Based Safety Services caseworker open at the end of each day during the fiscal year DIVIDED BY daily sum of Family Based Safety Services Caseworkers in certain job classification codes who have at least one case assigned at the end of each day during the fiscal year with different FTE values assigned based on tenure.

The percentage of children with FBSS stages closed without a removal that had a subsequent confirmed abuse/neglect investigation, another FBSS stage, and/or another removal within one year has increased since FY22.

Recidivism for Children with FBSS Stages Closed without Removal

Data source: exd1_02



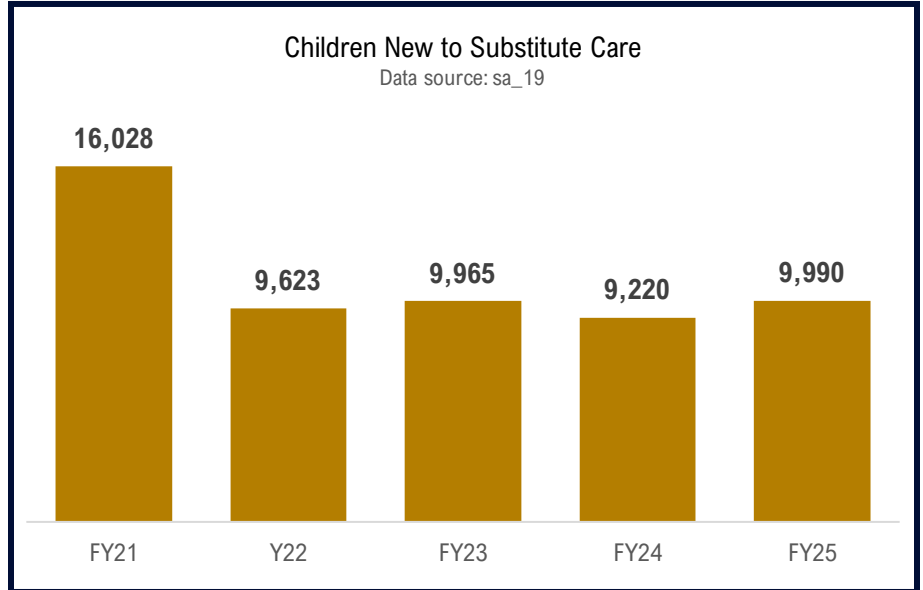
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Conservatorship (CVS)

In FY25, children removed to substitute care increased 8% from FY24 which was the lowest recorded number in five plus fiscal years.

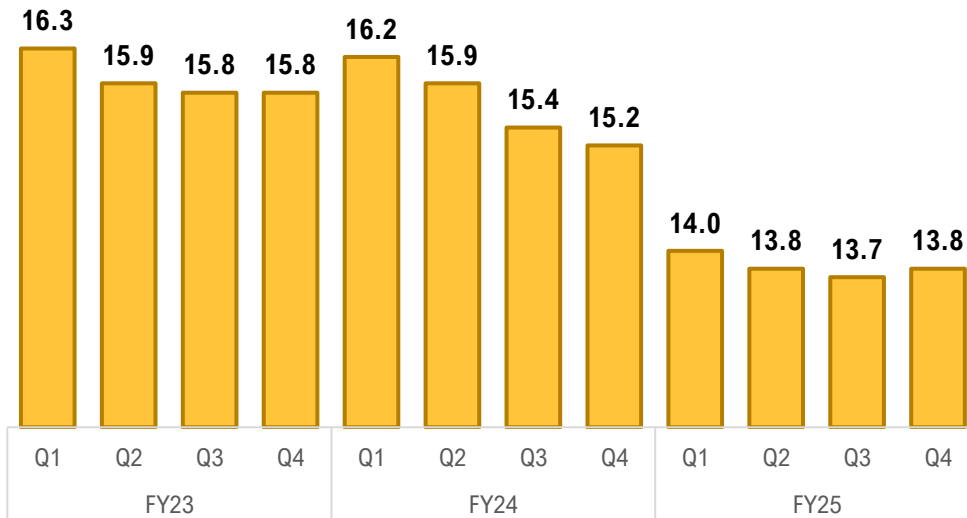
Children New to Substitute Care Methodology:

Counts children with open SUB stages that are under age 18, not married, and not deceased or deceased after removal date. Counts exclude children with the following living arrangements: return home, non-custodial parent's home, independent living arrangement, unauthorized absence, child's own home (left in home), runaway, and none (no placement was entered).



Average Daily Caseloads of Conservatorship Caseworkers

Data source: Legislative Budget Bureau Targets and Projections by Quarter
Note: Does not include SSCC.



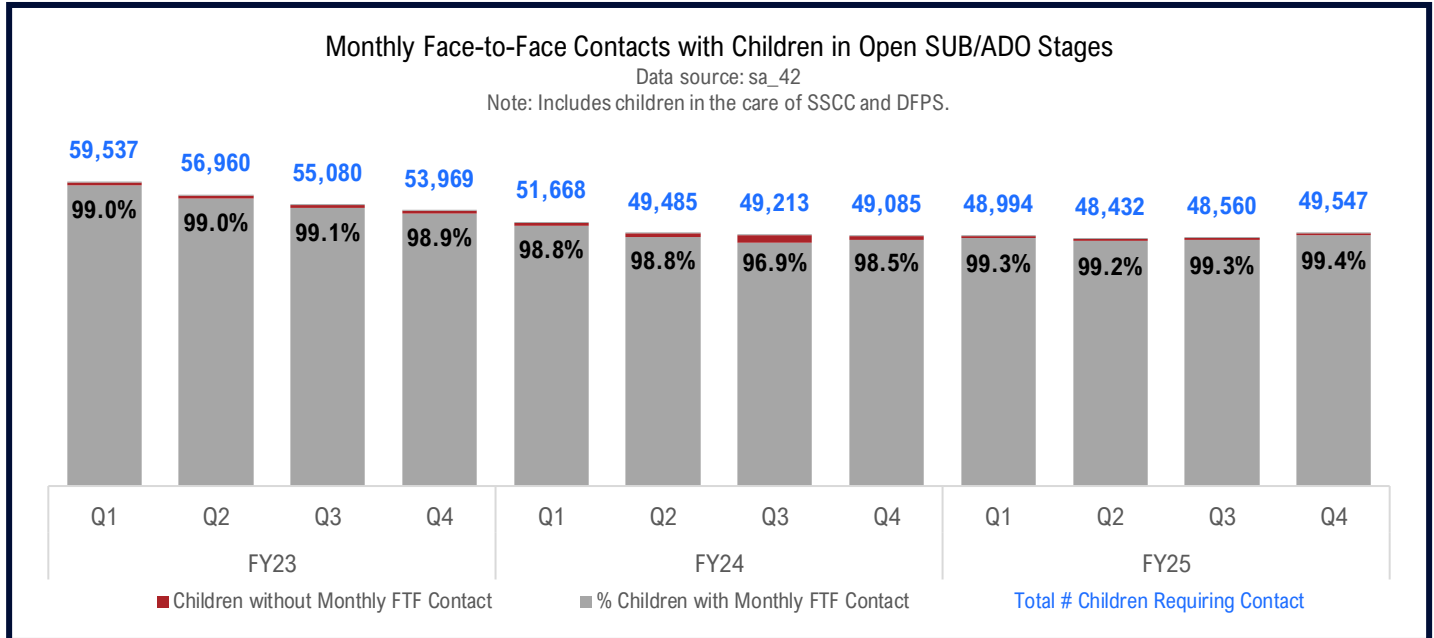
The average number of daily cases assigned to conservatorship caseworkers has declined in FY24 Q1-Q3 compared to prior fiscal years.

Average Daily Caseloads Calculation:

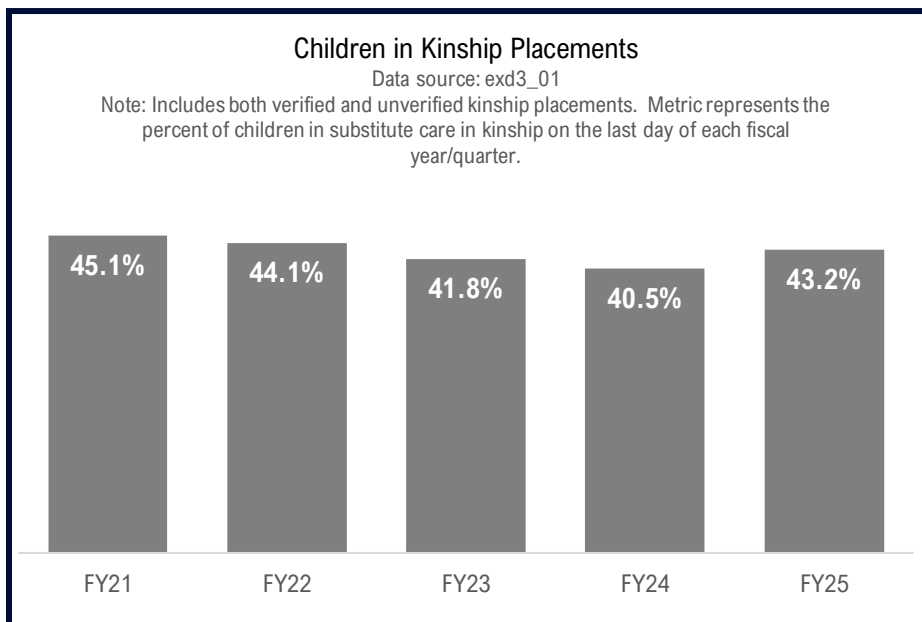
Daily sum of all cases assigned to a **conservatorship** caseworker open at the end of each day during the fiscal year DIVIDED BY Daily sum of **conservatorship** caseworkers in certain job classification codes who have at least one case assigned at the end of each day during fiscal year with different FTE values assigned based on tenure.

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Conservatorship (CVS)



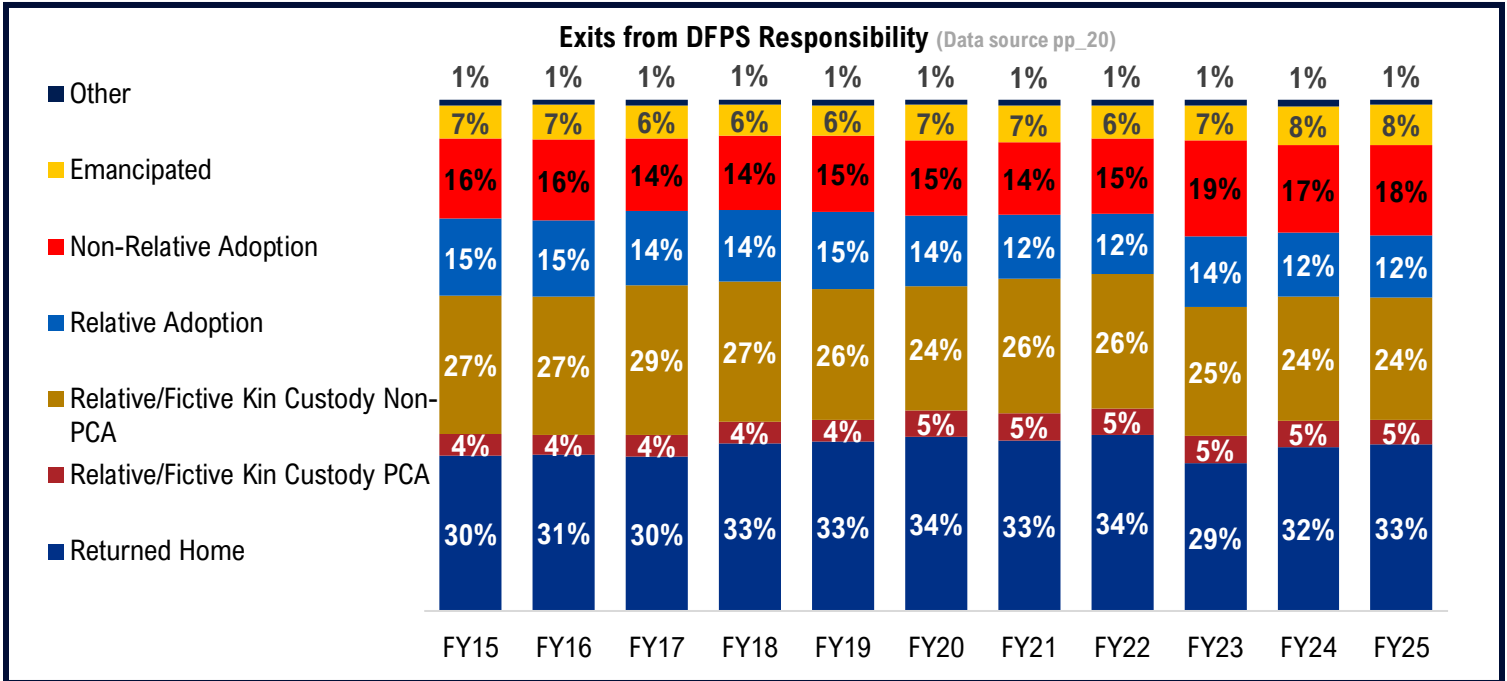
The number of children who require monthly face-to-face contact has declined over the past two fiscal years. Greater than 99% of children were contacted every quarter in FY25.



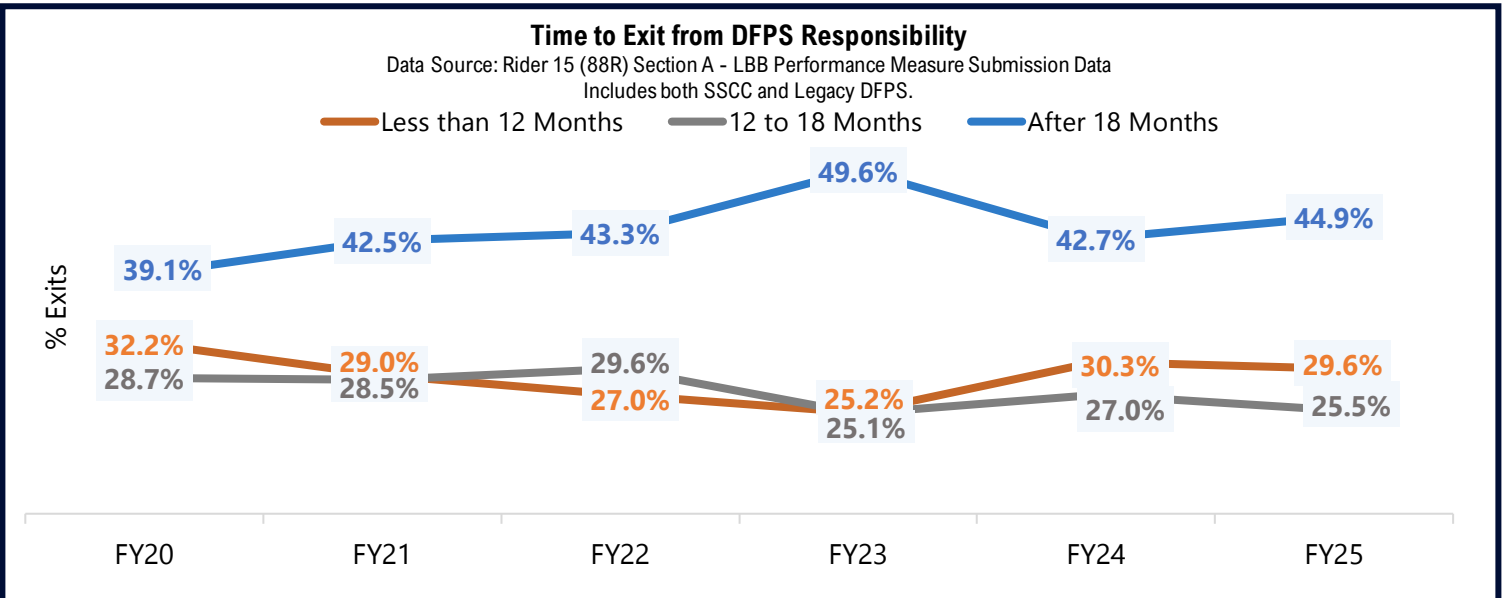
The percentage of children in kinship placements has fluctuated less than five percentage points over the last five fiscal years.

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Conservatorship (CVS)



The percentage of children that exited to Non-Relative Adoption was higher than historical average (15%) in the last three fiscal years. This is in direct correlation to the decline in relative/fictive kin custody, non-PCA.

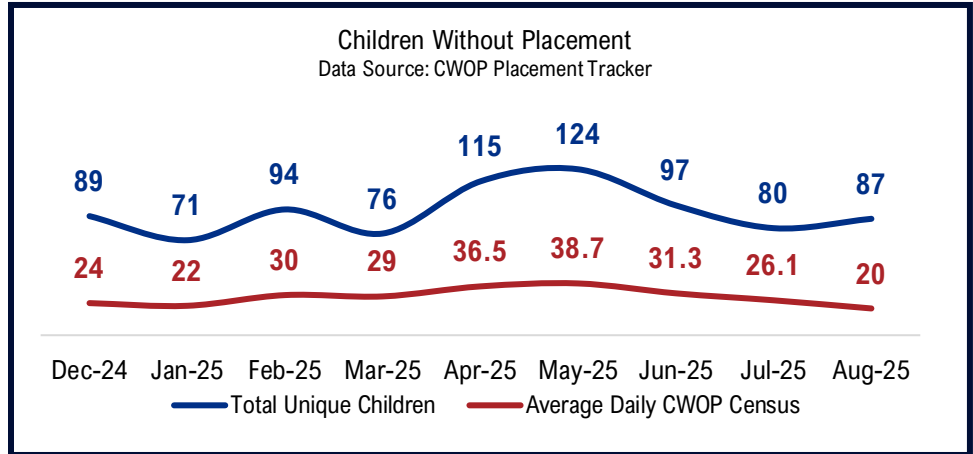


Statewide in FY25, children that exited after 18 months was 3.7%pt. higher than historical average (41.2%) over the last 7 fiscal years.

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Conservatorship: Children Without Placement (CWOP)

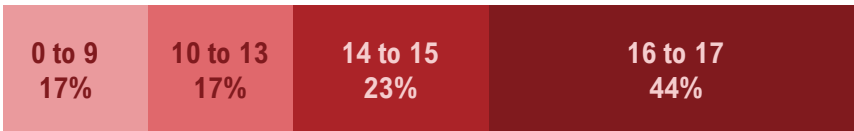
Despite the increase in Q3, the total number of unique children without placement in FY25 was 16% less than FY24.



Age of Children Without Placement (August 2025)

N=84 Children/Youth

Data Source: CWOP Placement Tracker



67%

of children who had a CWOP event ending in August 2025, spent less than a week without placement.

Children without placement have complex needs. Physical aggression, psychiatric hospitalization, runaway, self-harm, and suicidal ideation were consistently the top characteristics in FY25.

Top 5 Needs for Children/Youth who had a CWOP Event (August 2025)

N=87 Events

Data Source: CWOP Placement Tracker





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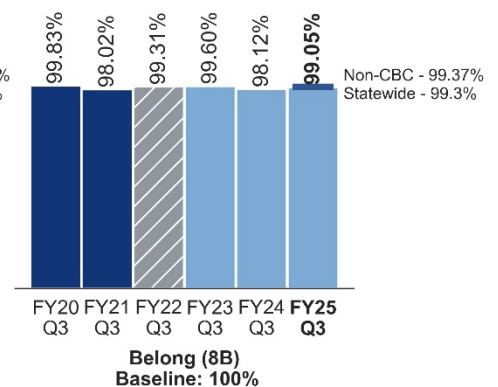
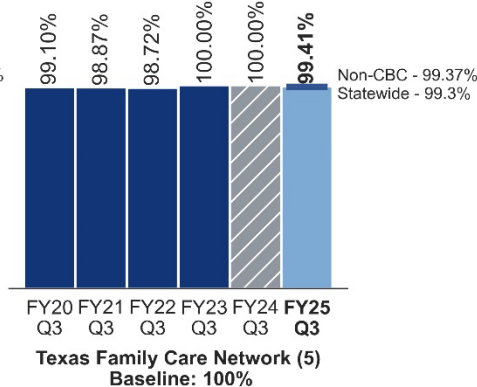
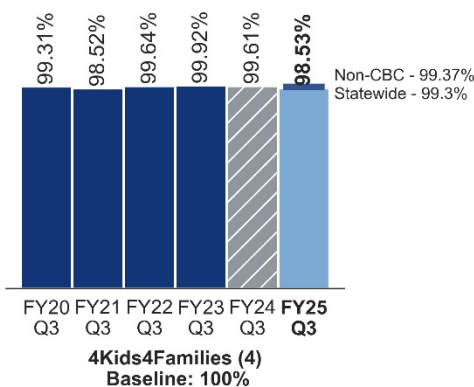
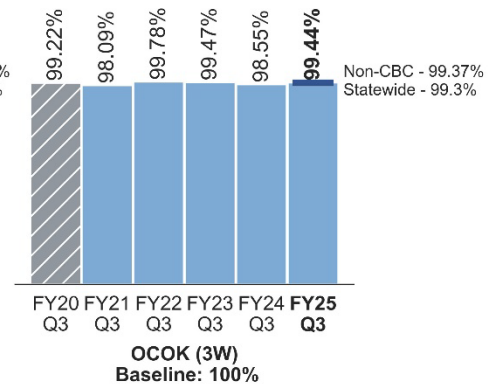
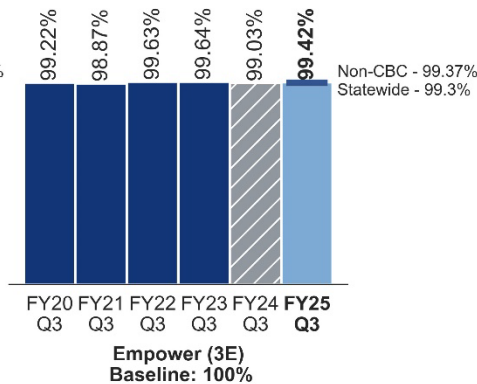
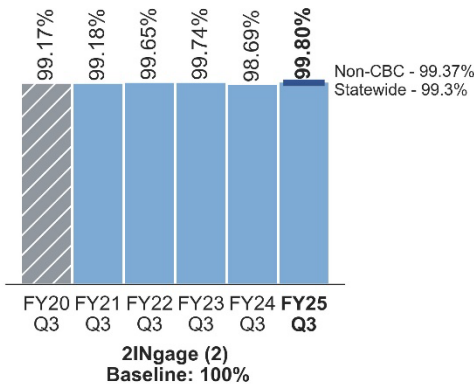
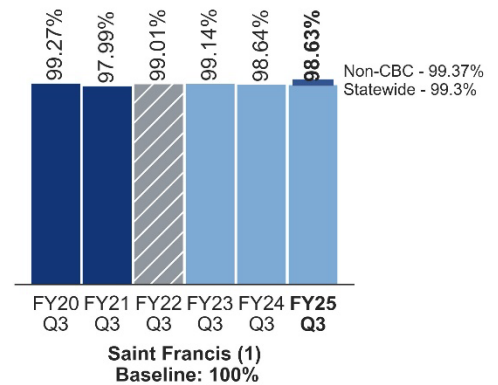
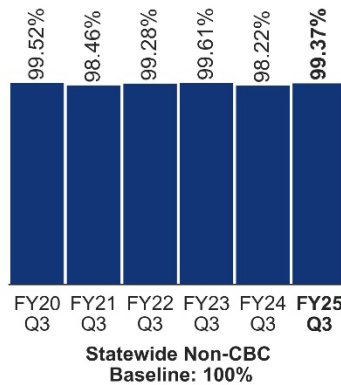
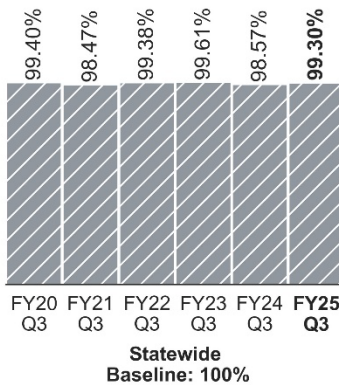
CBC Performance

Safety in Paid Care

This performance measure is defined as the percentage of children who do not experience abuse, neglect, or exploitation while in paid foster care. All safety performance below 100% is an area to target for improvement.

CHILDREN SAFE IN PAID FOSTER CARE

*Note: Values noted are for Q3 of specified Fiscal Years.



A Preliminary Look at Fiscal Year 2025 Q3

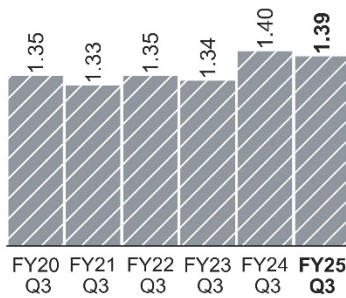
CBC Performance

Paid Foster Care Placements per Child/Youth⁸

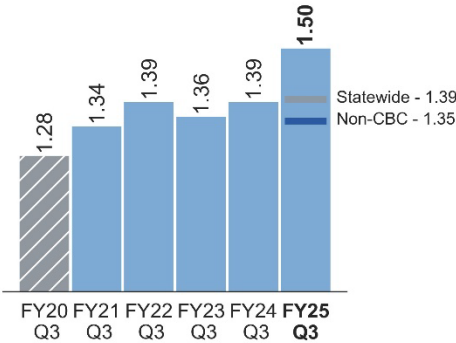
This performance measure is defined as the number of SSCC foster care placements per child. This measure is cumulative throughout the fiscal year, and like quarters are compared to each other.

PAID FOSTER CARE PLACEMENTS

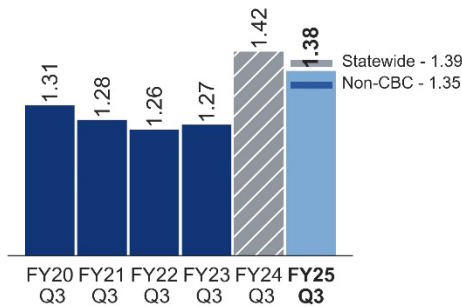
*Note: Values noted are for Q3 of specified Fiscal Years.



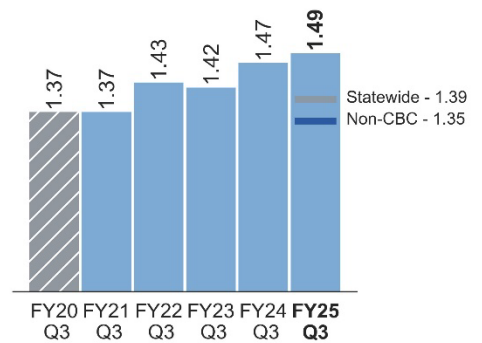
Statewide
Baseline: N/A



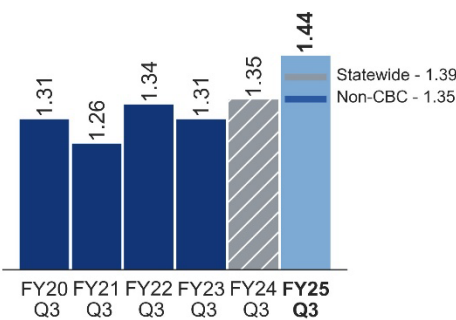
Statewide Non-CBC
Baseline: N/A



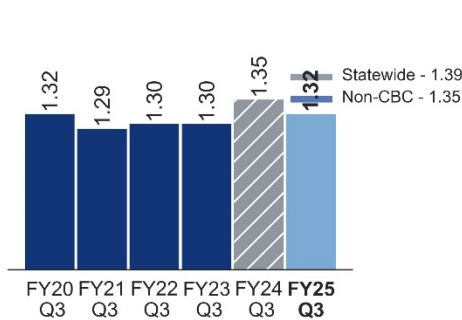
Saint Francis (1)
Baseline: 1.45



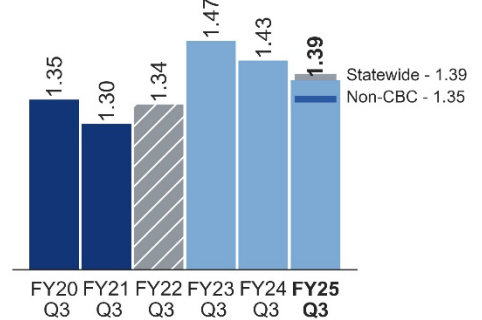
2iNgage (2)
Baseline: 1.36



Empower (3E)
Baseline: 1.27



OCOK (3W)
Baseline: 1.42



4Kids4Families (4)
Baseline: 1.32

Texas Family Care Network (5)
Baseline: 1.30

Belong (8B)
Baseline: 1.33

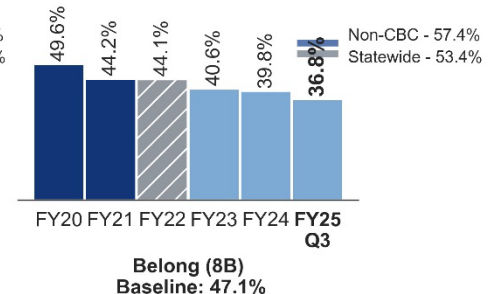
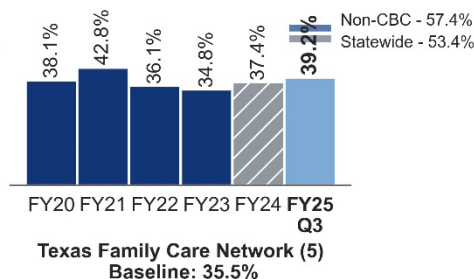
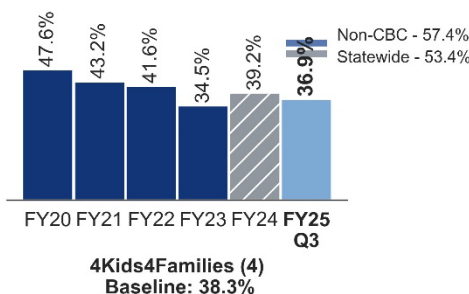
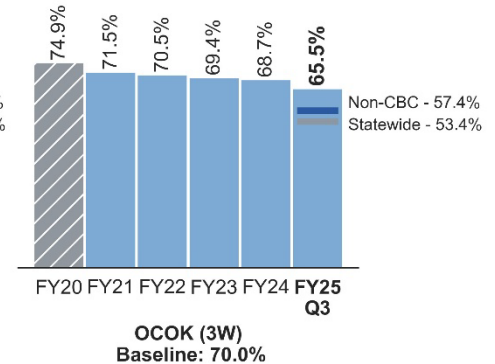
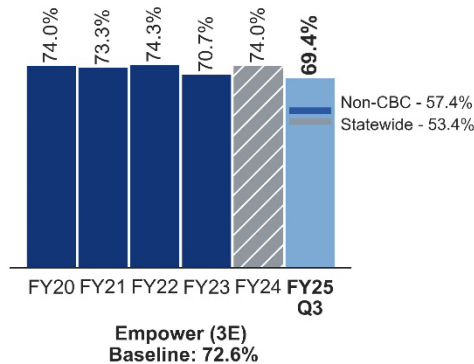
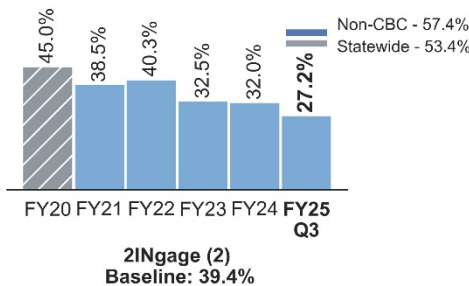
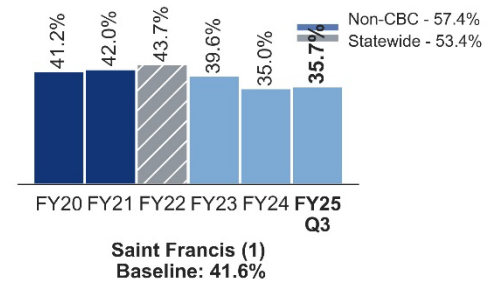
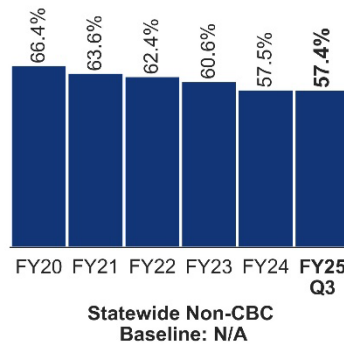
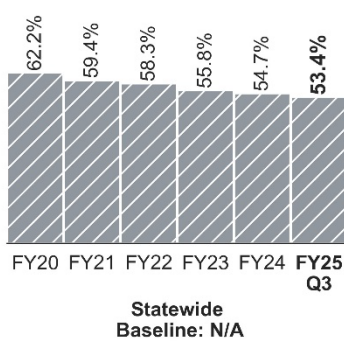
A Preliminary Look at Fiscal Year 2025 Q3

CBC Performance

Percentage of Children Placed in Paid Foster Care Placements within 50 Miles of Removal Location

This performance measure is defined as the percentage of children/youth in paid foster care placements within 50 miles of their home.

CHILDREN IN PAID FOSTER CARE PLACEMENTS WITHIN 50 MILES OF REMOVAL LOCATION



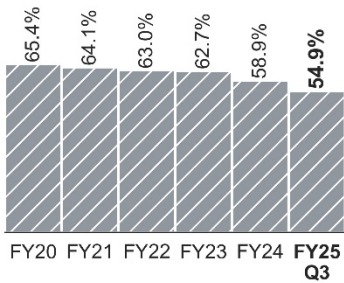
A Preliminary Look at Fiscal Year 2025 Q3

CBC Performance

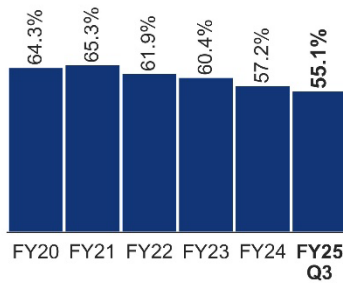
Percentage of Siblings in Paid Foster Care Placed Together

This performance measure is defined as the percentage of sibling groups all placed together in paid foster care on the last day of the reporting period.

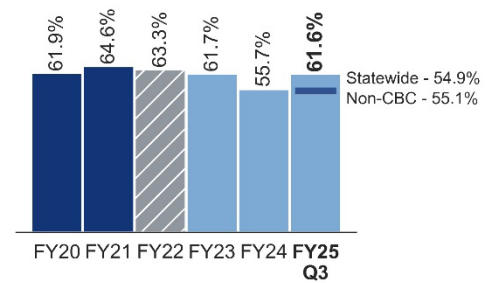
SIBLINGS IN PAID FOSTER CARE PLACED TOGETHER



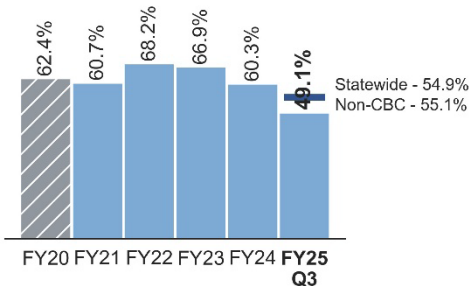
Statewide
Baseline: N/A



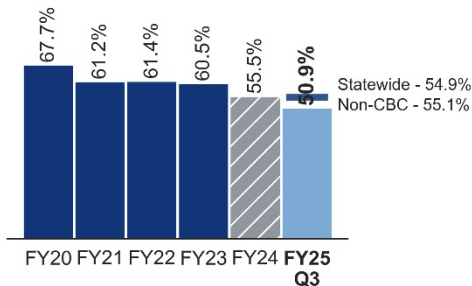
Statewide Non-CBC
Baseline: N/A



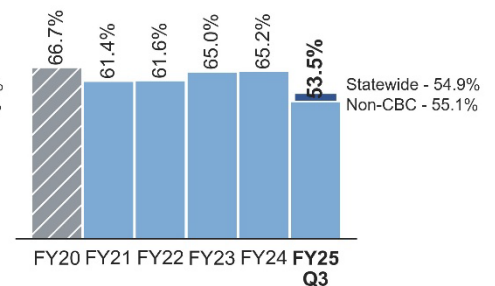
Saint Francis (1)
Baseline: 63.2%



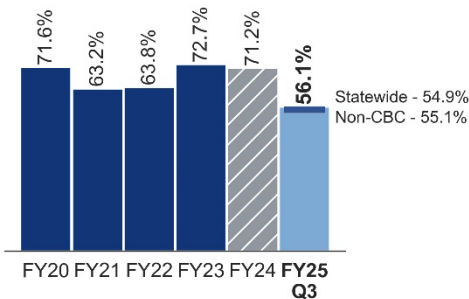
2INgage (2)
Baseline: 64.4%



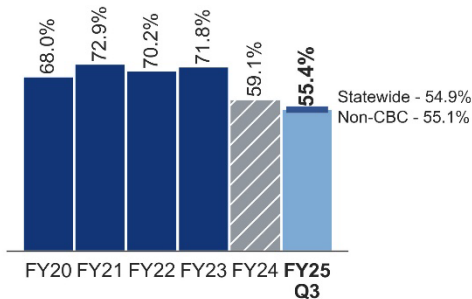
Empower (3E)
Baseline: 61.0%



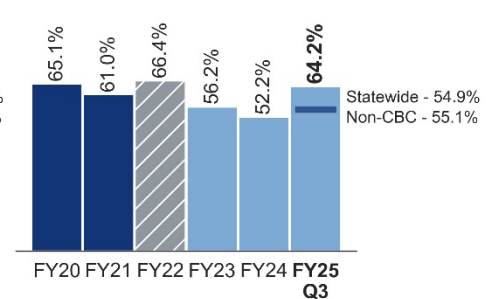
OCOK (3W)
Baseline: 63.2%



4Kids4Families (4)
Baseline: 68.0%



Texas Family Care Network (5)
Baseline: 70.9%



Belong (8B)
Baseline: 63.1%

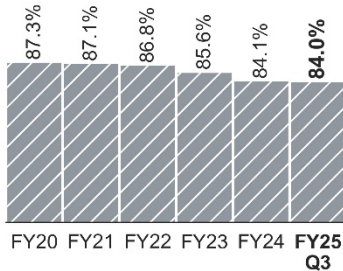
A Preliminary Look at Fiscal Year 2025 Q3

CBC Performance

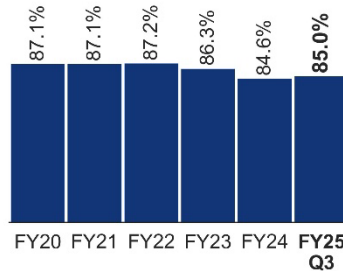
Percentage of Placement Days in a Home Setting

This performance measure is defined as the percentage of placement days in a home setting for children and youth in conservatorship.

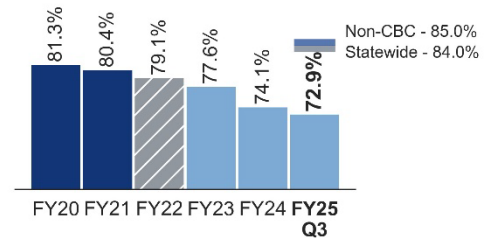
PLACEMENT DAYS IN A HOME SETTING



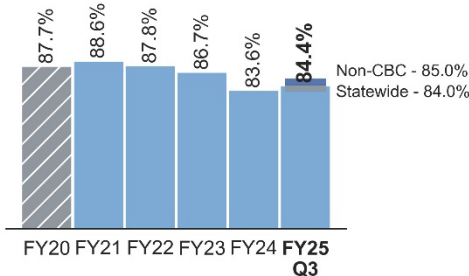
Statewide
Baseline: N/A



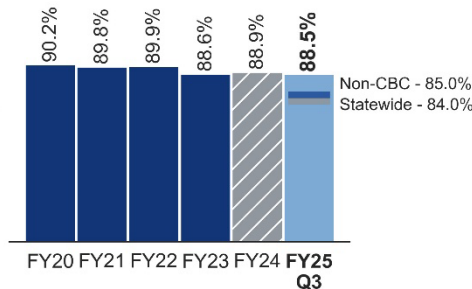
Statewide Non-CBC
Baseline: N/A



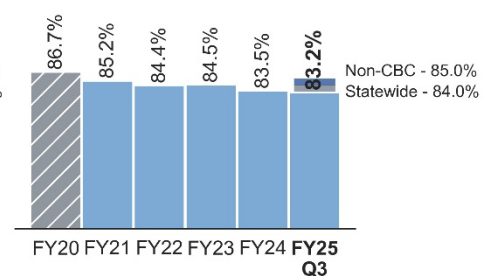
Saint Francis (1)
Baseline: 80.9%



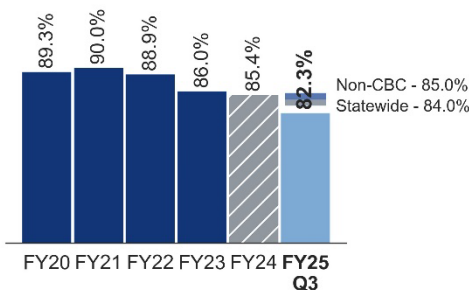
2iNgage (2)
Baseline: 88.2%



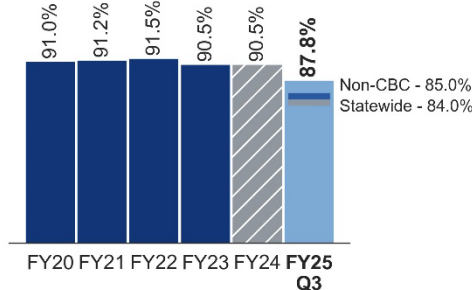
Empower (3E)
Baseline: 89.3%



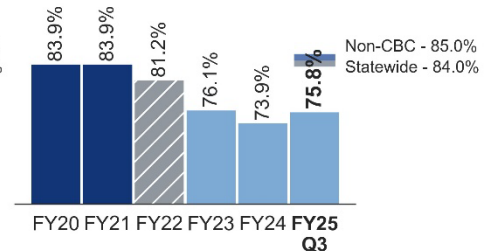
OCOK (3W)
Baseline: 84.4%



4Kids4Families (4)
Baseline: 87.6%



Texas Family Care Network (5)
Baseline: 91.0%



Belong (8B)
Baseline: 83.9%

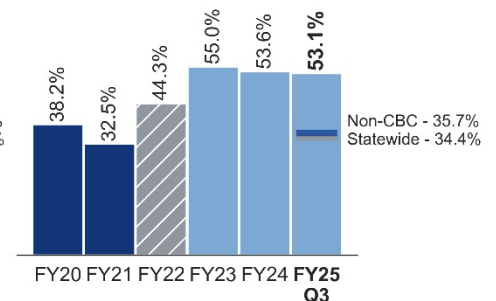
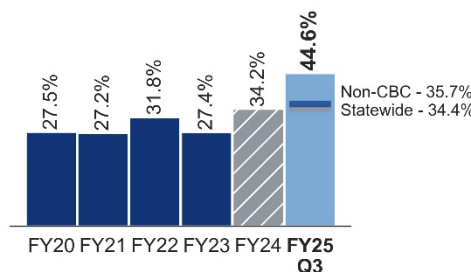
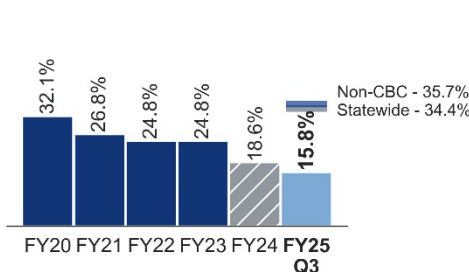
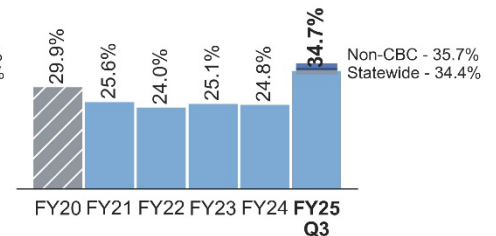
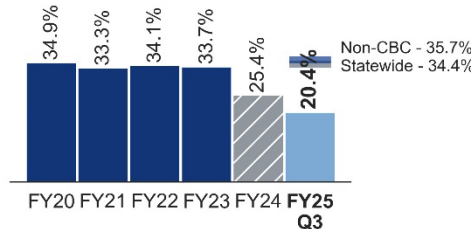
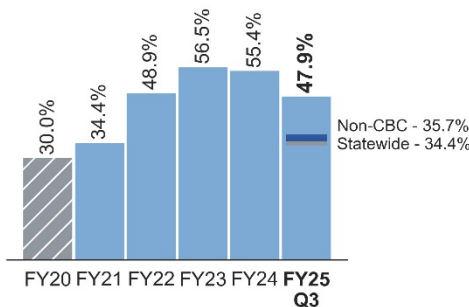
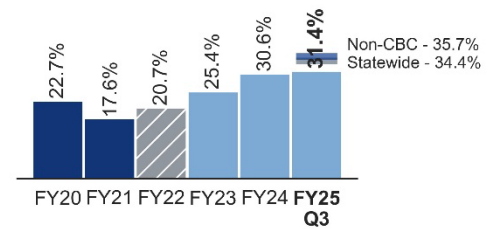
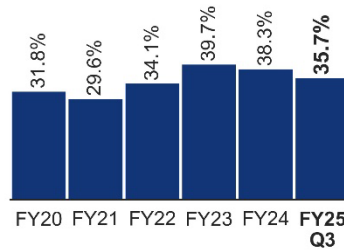
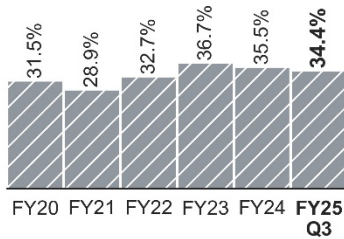
A Preliminary Look at Fiscal Year 2025 Q3

CBC Performance

Percent of Youth Age 16 or Older who have a Driver's License or State Identification Card

This performance measure is defined as the percentage of youth age 16 or older who have a driver's license or state identification card.

YOUTH AGE 16 OR OLDER WITH A DRIVER'S LICENSE OR STATE IDENTIFICATION CARD



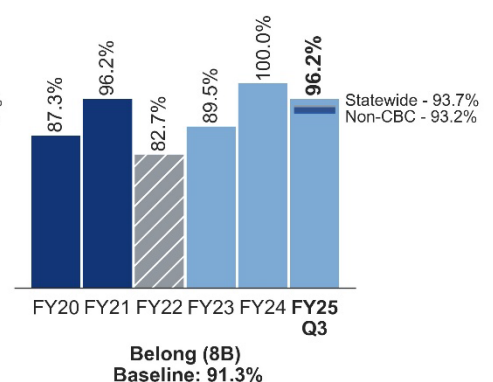
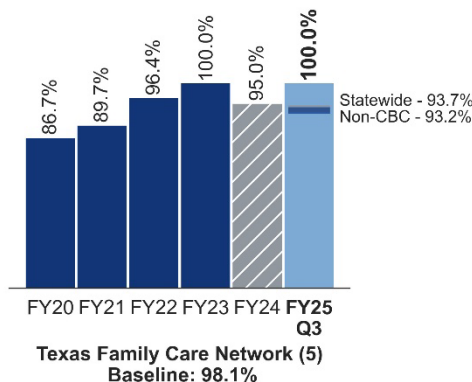
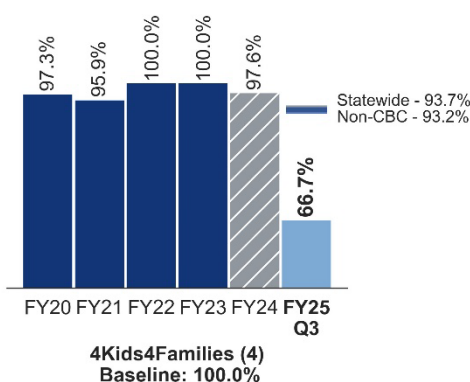
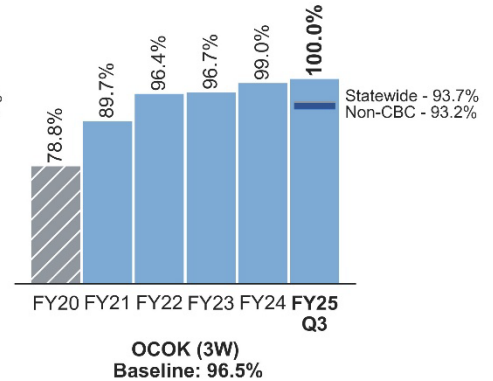
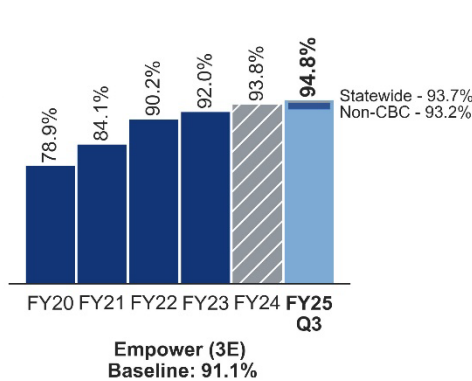
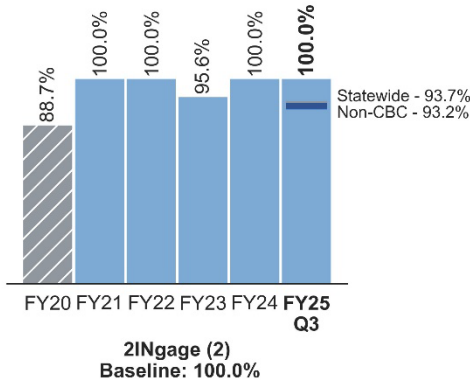
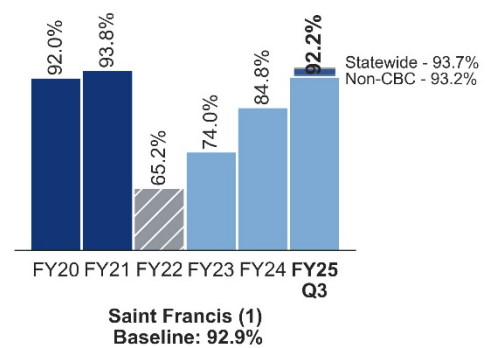
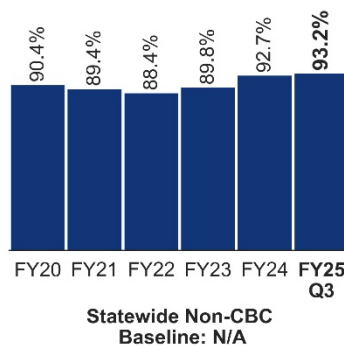
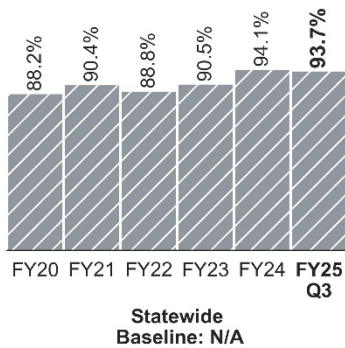
A Preliminary Look at Fiscal Year 2025 Q3

CBC Performance

Percent of Youth who turned 18 and have completed required PAL Life Skills Training

This performance measure is defined as the percentage of youth who turned 18 and have completed required PAL Life Skills Training.

YOUTH WHO TURNED 18 AND HAVE COMPLETED REQUIRED PAL LIFE SKILLS TRAINING



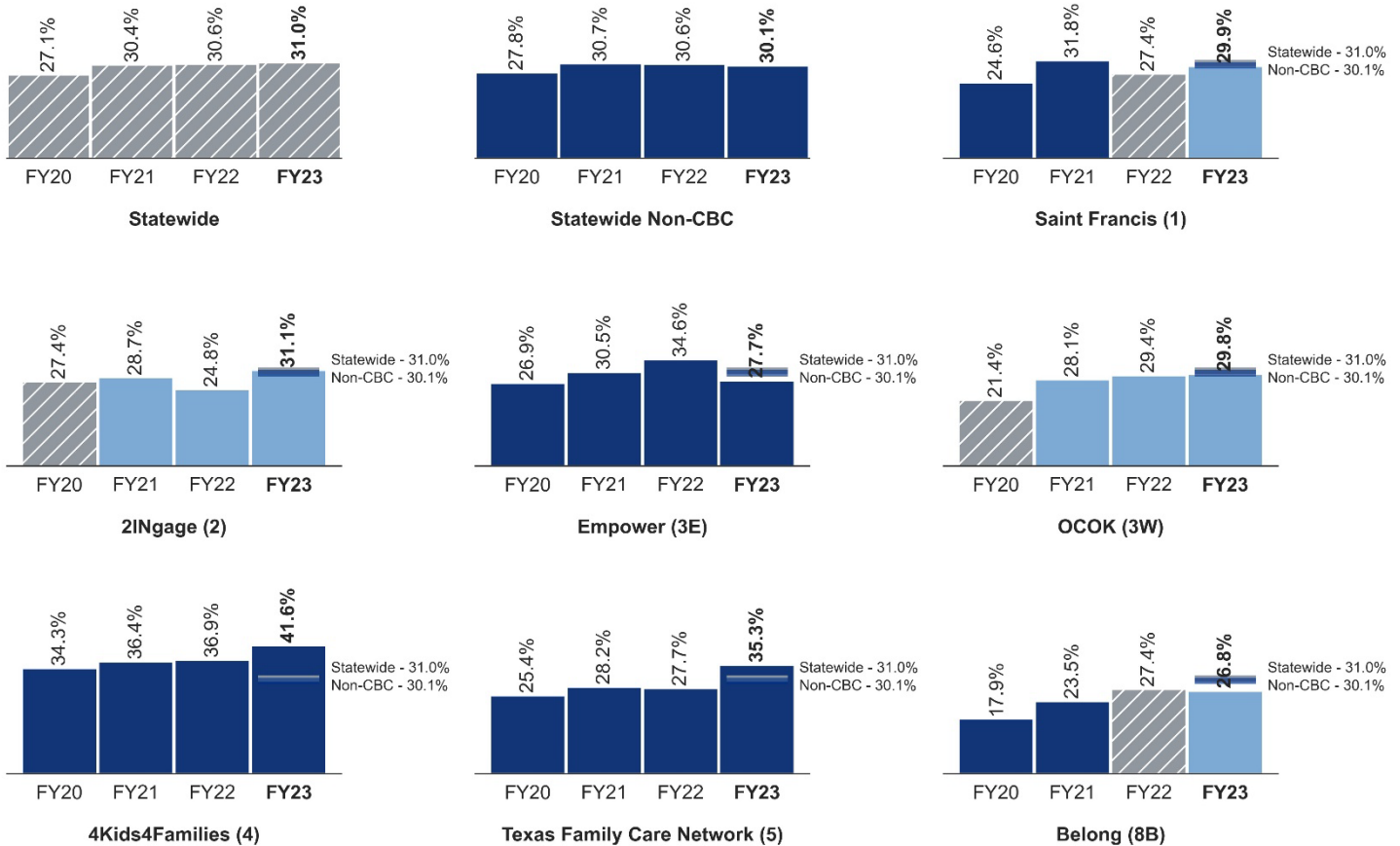
A Preliminary Look at Fiscal Year 2025 Q3

CBC Performance

Percent of Children who Exit to Permanency within 1 year

This performance measure is defined as the percentage of children who exit to permanency within 12 months of entering care. As described on page 18, a full year must pass after the last removal day before performance can be reported; thus, the most recent removal cohort with a full 12-month follow-up period is children removed in FY23.

CHILDREN WHO EXIT TO PERMANENCY WITHIN 1 YEAR



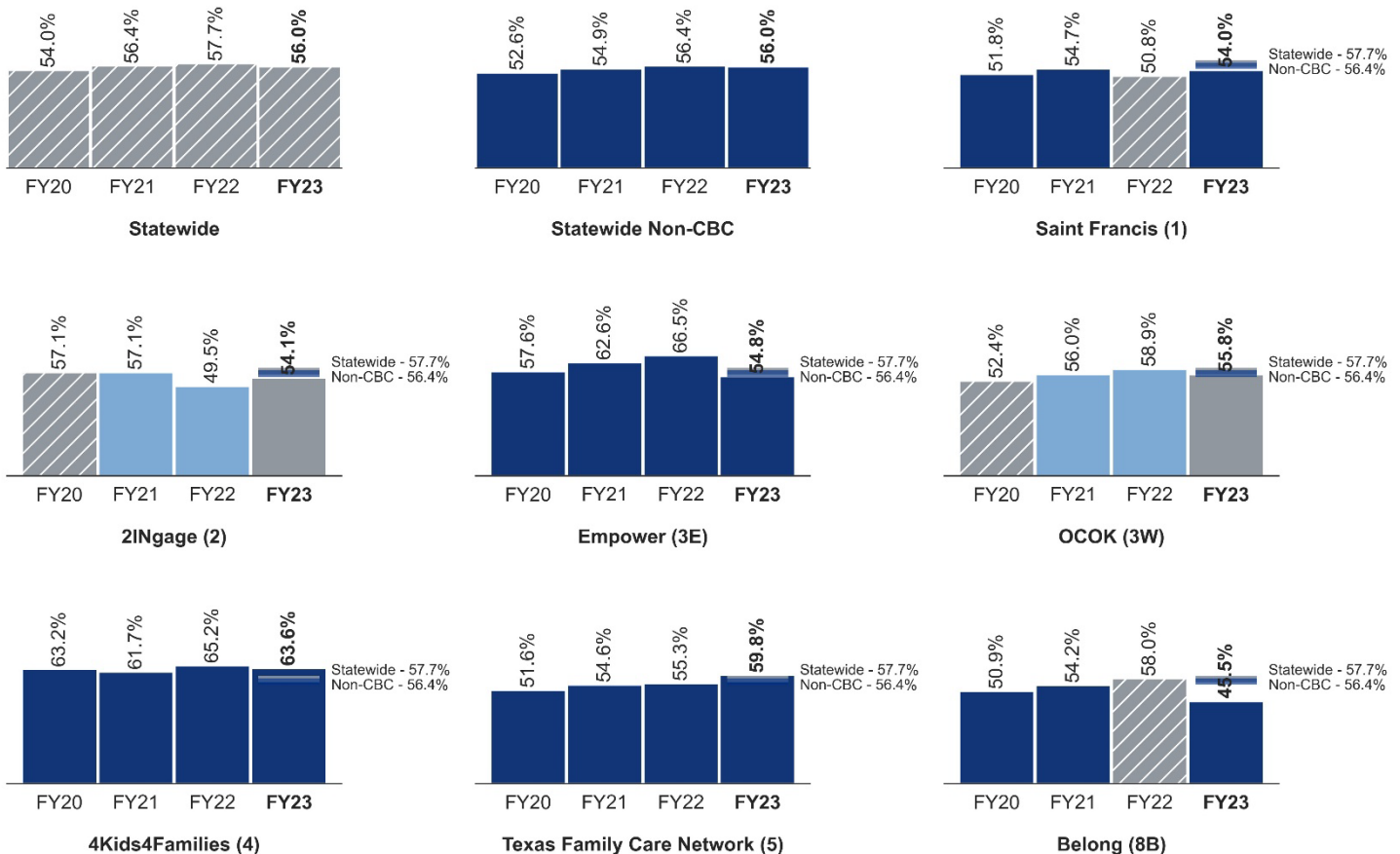
A Preliminary Look at Fiscal Year 2025 Q3

CBC Performance

Percent of Children who Exit to Permanency within 18 months

This performance measure is defined as the percentage of children who exit to permanency within 18 months of entering substitute care. As described on page 18, a full 18 months must pass after the last removal day before performance can be reported; thus, the most recent removal cohort with a full 18-month follow-up period is children removed in FY22. Performance measure is defined as the percentage of children who do not experience abuse, neglect, or exploitation while in paid foster care. All safety performance below 100% is an area to target for improvement.

CHILDREN WHO EXIT TO PERMANENCY WITHIN 18 MONTHS



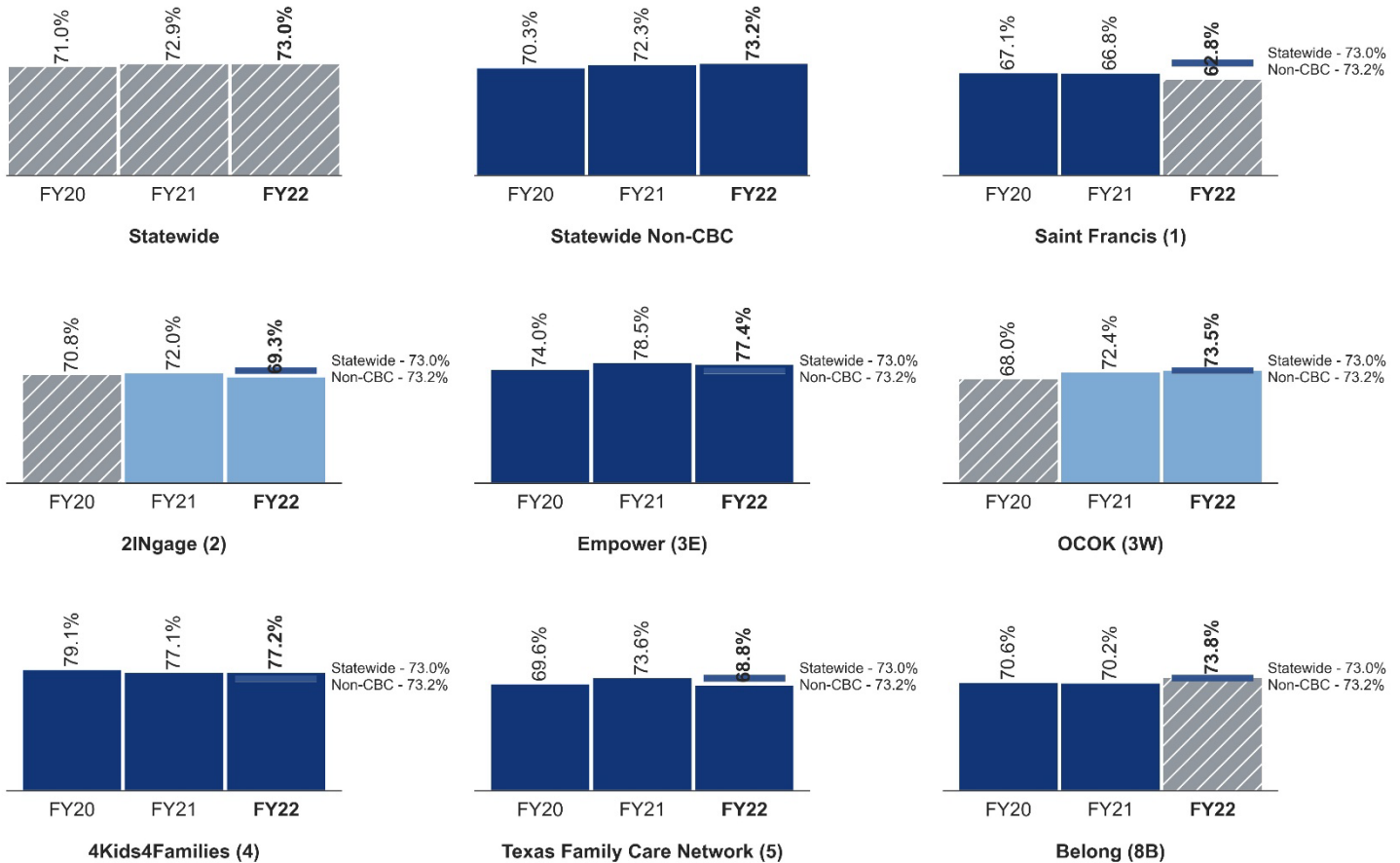
A Preliminary Look at Fiscal Year 2025 Q3

CBC Performance

Percent of Children who Exit to Permanency within 2 years

This performance measure is defined as the percentage of children who exit to permanency within 2 years of entering substitute care. As described on page 18, a full 24 months must pass after the last removal day before performance can be reported; thus, the most recent removal cohort with a full 24-month follow-up period is children removed in FY22.

CHILDREN WHO EXIT TO PERMANENCY WITHIN 2 YEARS



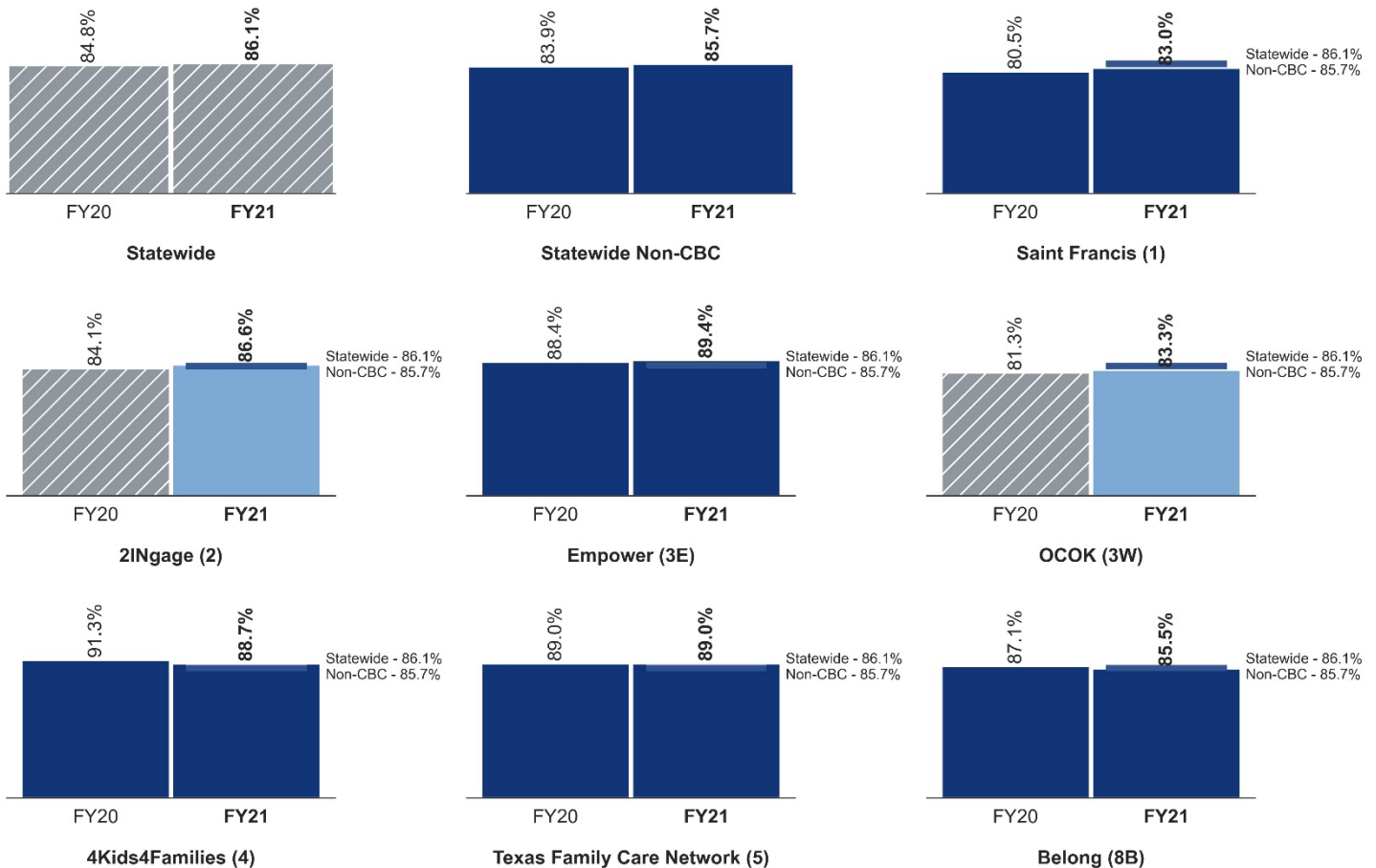
A Preliminary Look at Fiscal Year 2025 Q3

CBC Performance

Percent of Children who Exit to Permanency within 3 years

This performance measure is defined as the percentage of children who exit to permanency within 3 years of entering substitute care. As described on page 18, a full 36 months must pass after the last removal day before performance can be reported; thus, the most recent removal cohort with a full 36-month follow-up period is children removed in FY21.

CHILDREN WHO EXIT TO PERMANENCY WITHIN 3 YEARS



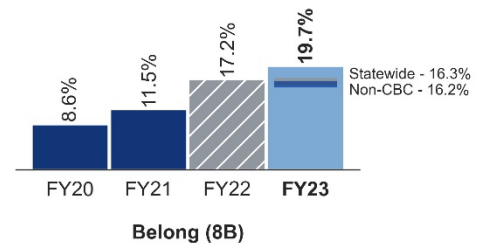
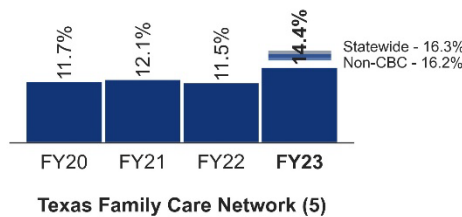
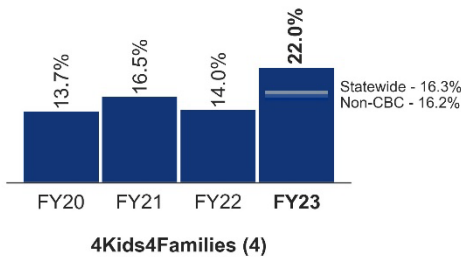
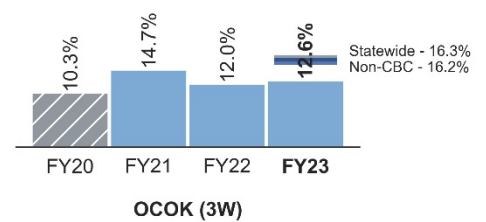
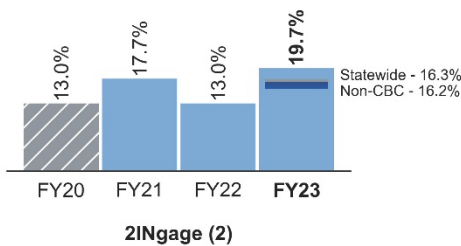
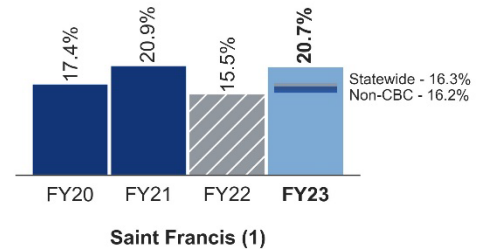
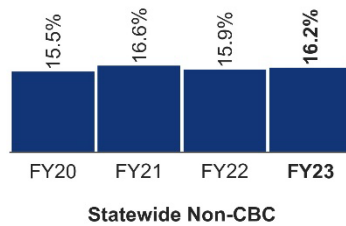
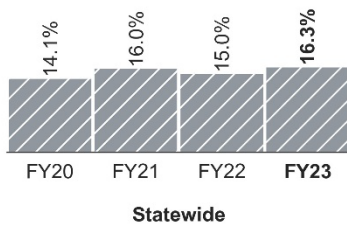
A Preliminary Look at Fiscal Year 2025 Q3

CBC Performance

Percent of Children who Exit to Reunification within 1 year

This performance measure is defined as the percentage of children who exit to reunification within 12 months of entering care. As described on page 18, a full year must pass after the last removal day before performance can be reported; thus, the most recent removal cohort with a full 12-month follow-up period is children removed in FY23.

CHILDREN WHO EXIT TO REUNIFICATION WITHIN 1 YEAR



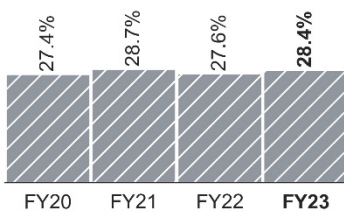
A Preliminary Look at Fiscal Year 2025 Q3

CBC Performance

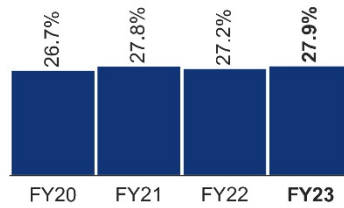
Percent of Children who Exit to Reunification within 18 months

This performance measure is defined as the percentage of children who exit to reunification within 18 months of entering substitute care. As described on page 18, a full 18 months must pass after the last removal day before performance can be reported; thus, the most recent removal cohort with a full 18-month follow-up period is children removed in FY23.

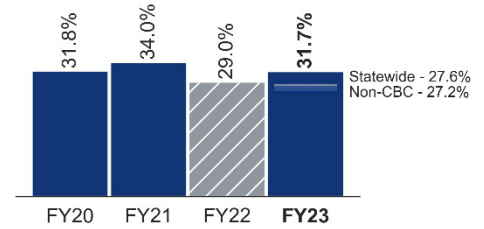
CHILDREN WHO EXIT TO REUNIFICATION WITHIN 18 MONTHS



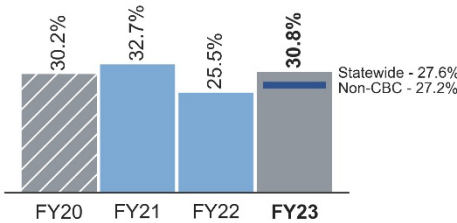
Statewide



Statewide Non-CBC



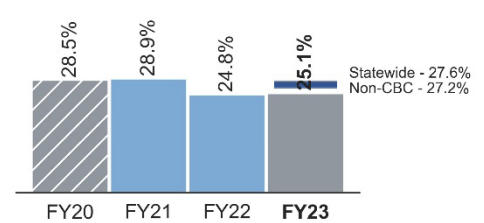
Saint Francis (1)



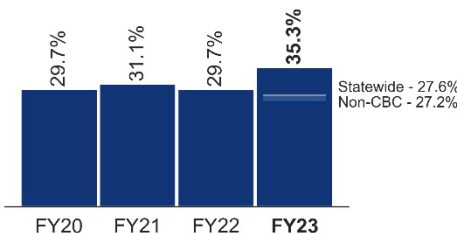
2iNgage (2)



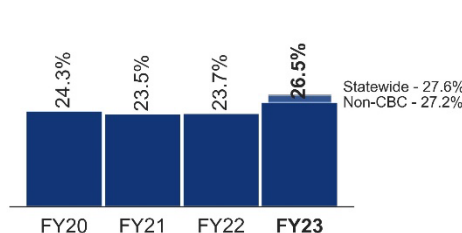
Empower (3E)



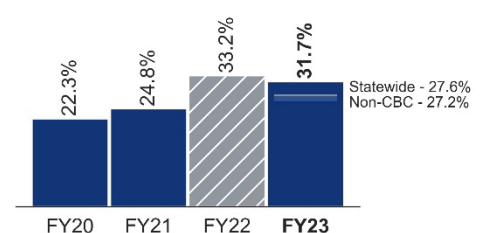
OCOK (3W)



4Kids4Families (4)



Texas Family Care Network (5)



Belong (8B)

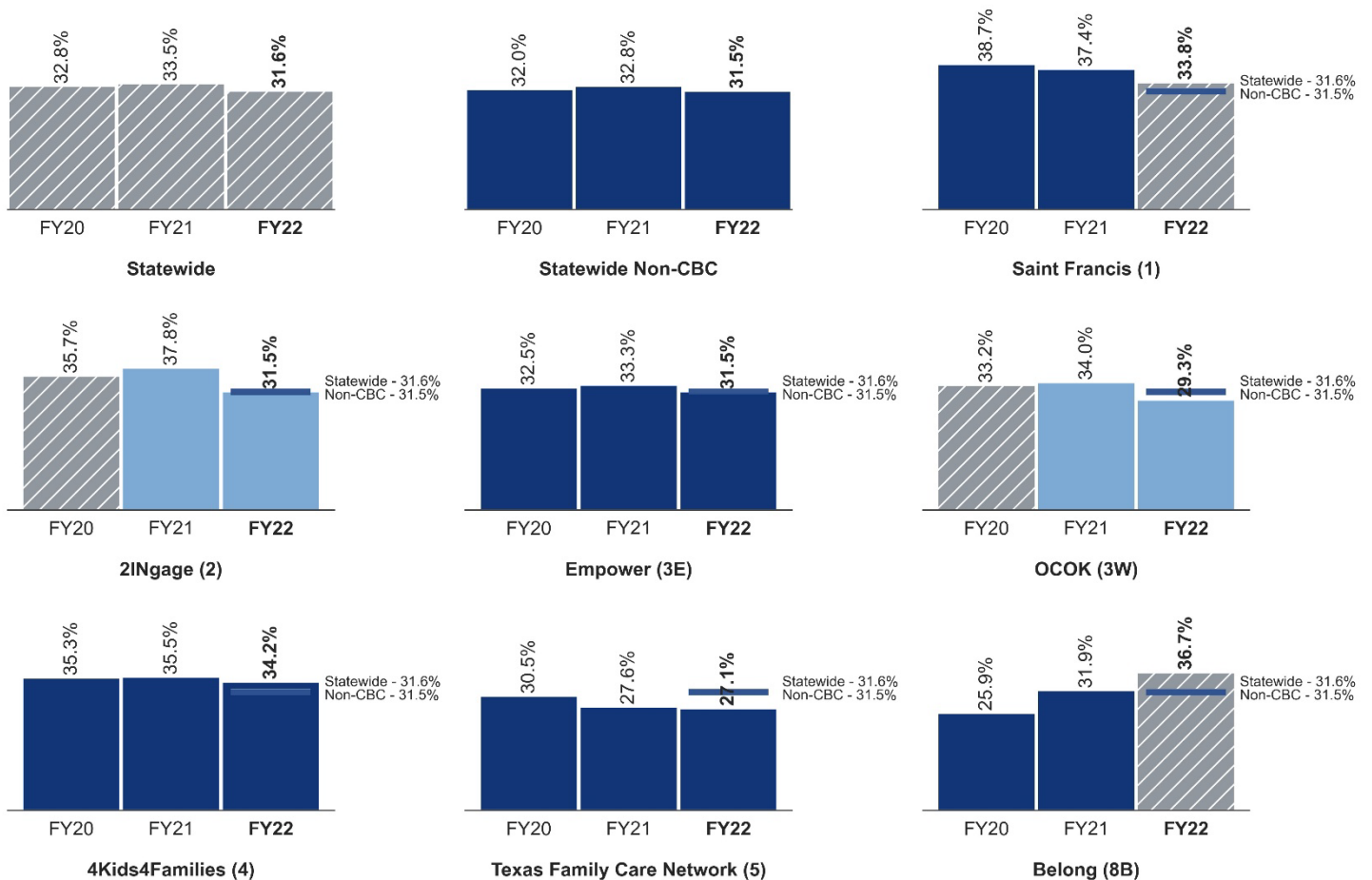
A Preliminary Look at Fiscal Year 2025 Q3

CBC Performance

Percent of Children who Exit to Reunification within 2 years

This performance measure is defined as the percentage of children who exit to reunification within 2 years of entering substitute care. As described on page 18, a full 24 months must pass after the last removal day before performance can be reported; thus, the most recent removal cohort with a full 24-month follow-up period is children removed in FY22.

CHILDREN WHO EXIT TO REUNIFICATION WITHIN 2 YEARS



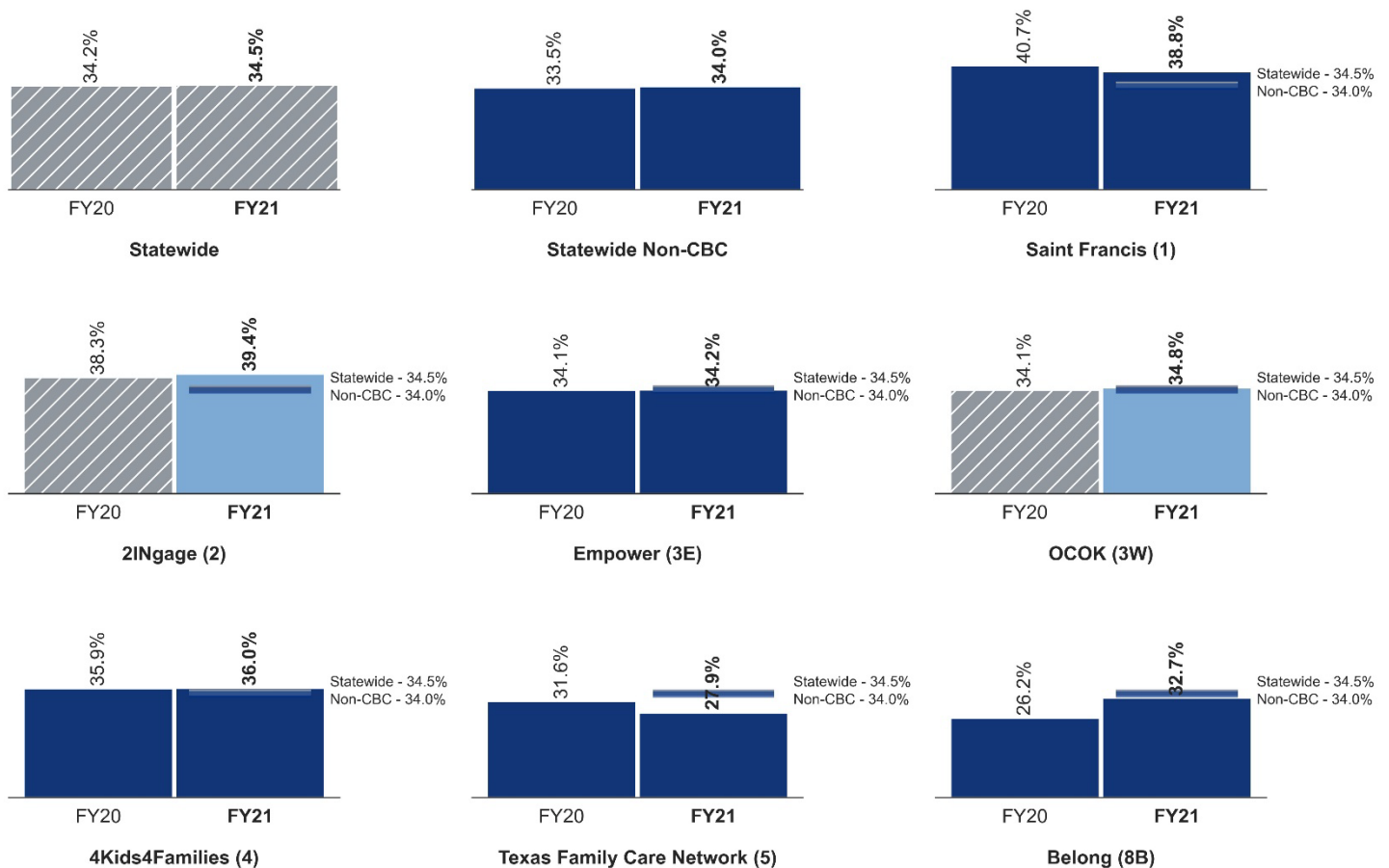
A Preliminary Look at Fiscal Year 2025 Q3

CBC Performance

Percent of Children who Exit to Reunification within 3 years

This performance measure is defined as the percentage of children who exit to reunification within 3 years of entering substitute care. As described on page 18, a full 36 months must pass after the last removal day before performance can be reported; thus, the most recent removal cohort with a full 36-month follow-up period is children removed in FY21.

CHILDREN WHO EXIT TO REUNIFICATION WITHIN 3 YEARS



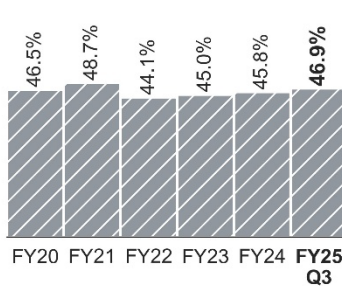
A Preliminary Look at Fiscal Year 2025 Q3

CBC Performance

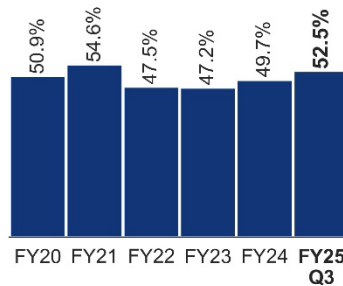
Percentage of Children Placed with Kin at 60 Days after Removal

This performance measure is defined as the percentage of children placed with kin on the 60th day after removal.

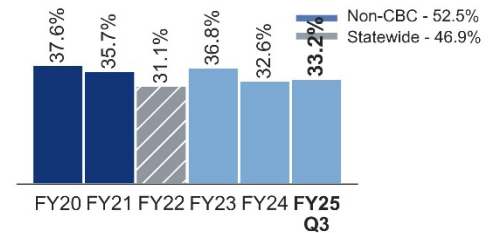
CHILDREN PLACED WITH KIN AT 60 DAYS AFTER REMOVAL



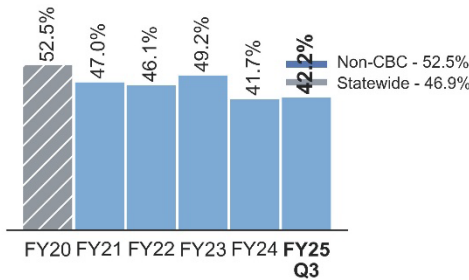
Statewide
Baseline: N/A



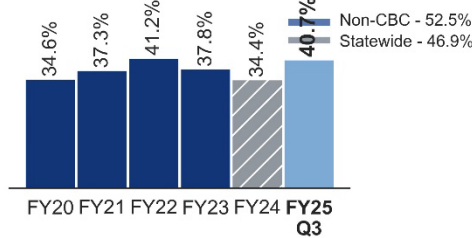
Statewide Non-CBC
Baseline: N/A



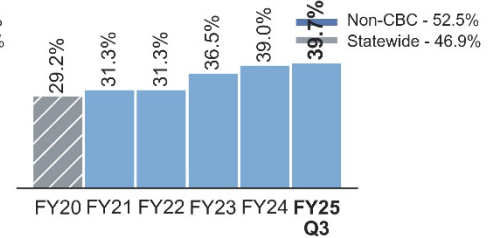
Saint Francis (1)
Baseline: 36.7%



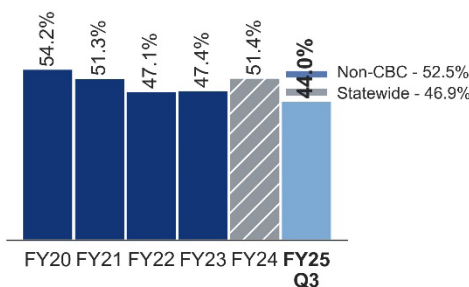
2INgaze (2)
Baseline: 46.6%



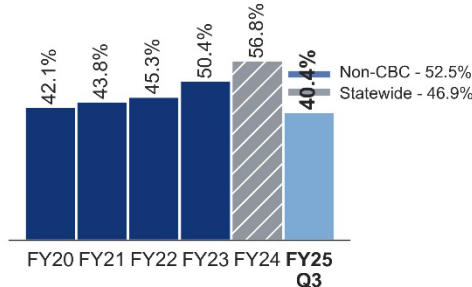
Empower (3E)
Baseline: 39.6%



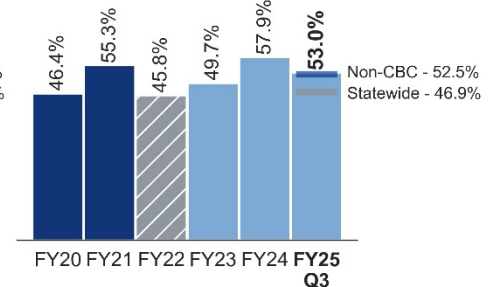
OCOK (3W)
Baseline: 34.0%



4Kids4Families (4)
Baseline: 47.2%



Texas Family Care Network (5)
Baseline: 48.1%



Belong (8B)
Baseline: 51.2%

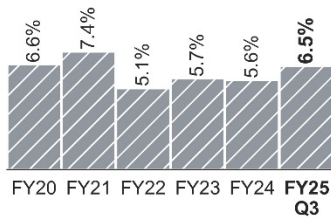
A Preliminary Look at Fiscal Year 2025 Q3

CBC Performance

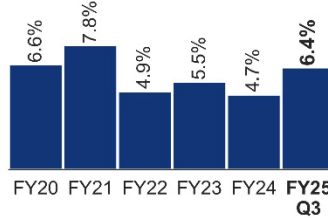
Percent of Children who Exit to Permanency and have a new CPS Intervention Within 12 Months from Exit

This performance measure is defined as the percentage of children who exit to permanency and have a new CPS intervention with 12 months from exit.

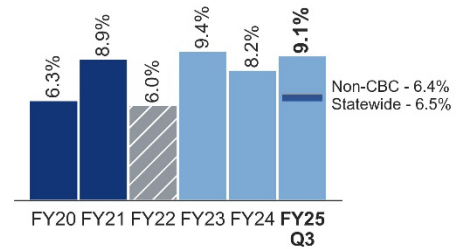
CHILDREN WHO EXIT TO PERMANENCY AND HAVE A NEW CPS INTERVENTION WITHIN 12 MONTHS OF EXIT



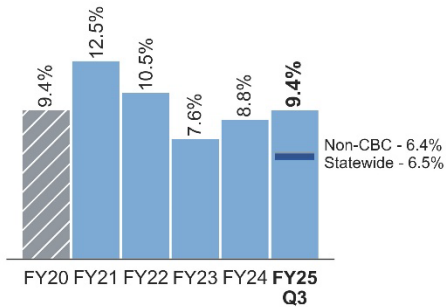
Statewide
Baseline: N/A



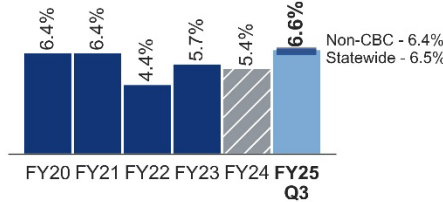
Statewide Non-CBC
Baseline: N/A



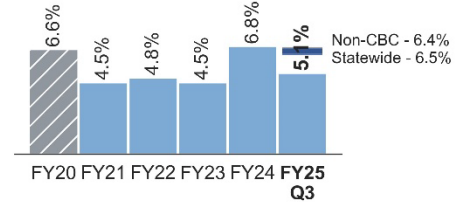
Saint Francis (1)
Baseline: 7.6%



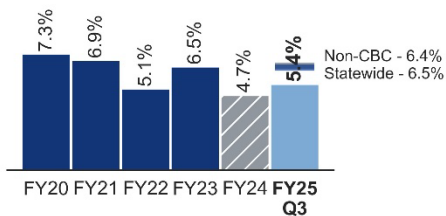
2INgage (2)
Baseline: 11.5%



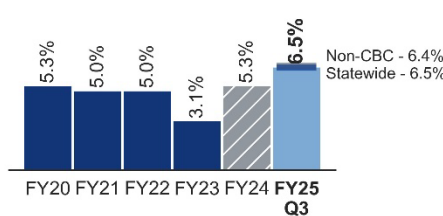
Empower (3E)
Baseline: 5.1%



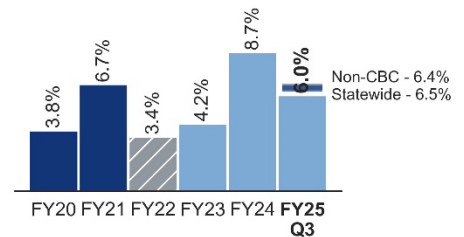
OCOK (3W)
Baseline: 4.6%



4Kids4Families (4)
Baseline: 5.8%



Texas Family Care Network (5)
Baseline: 4.0%

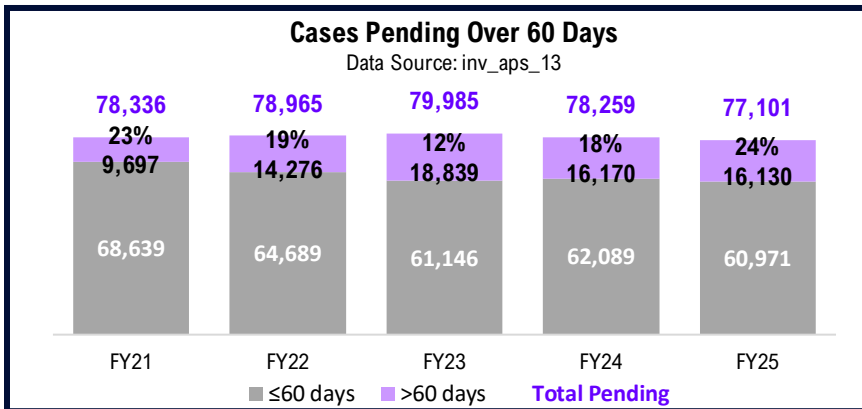
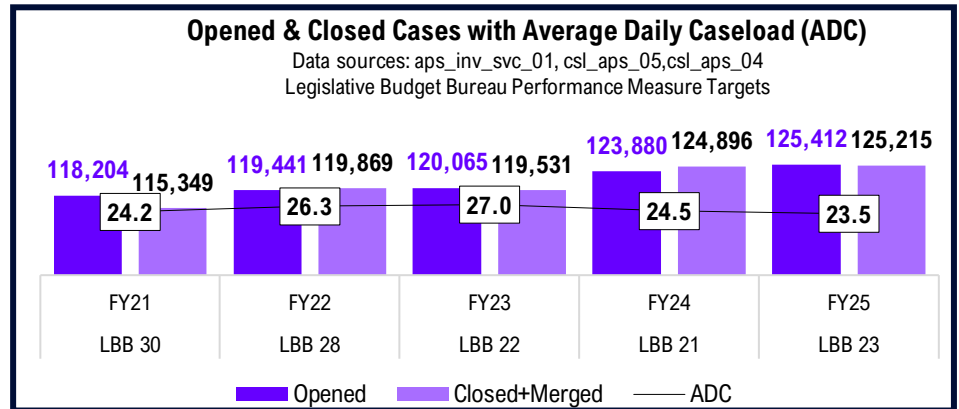


Belong (8B)
Baseline: 5.2%

A Preliminary Look at Fiscal Year 2025 Q1-Q4

Adult Protective Services (APS)

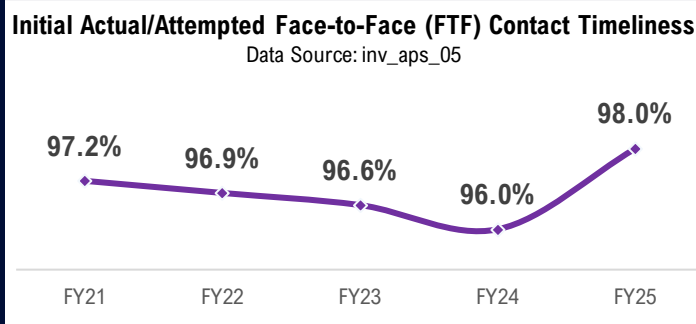
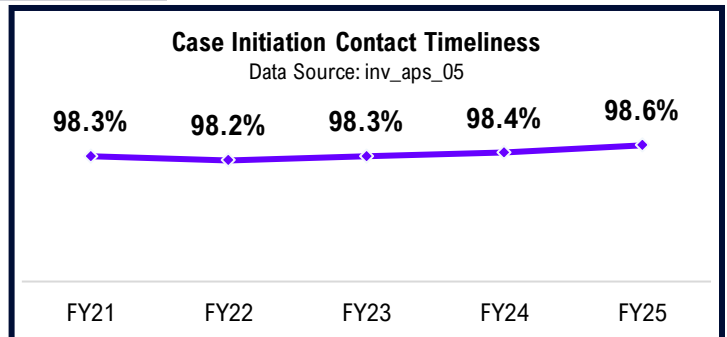
Though the number of opened cases has increased steadily since FY21, ADC has not followed suit and declined to reach LBB Target in FY25.



The percentage of Cases Pending Over 60 Days in FY25 was akin to FY24. This is within the range expected for single stage casework.

Timeliness in case initiations remained high, meeting target of $\geq 98\%$ in FY25.

Case initiation contacts are made within 24 hours after Statewide Intake receives an allegation of abuse, neglect, or financial exploitation.



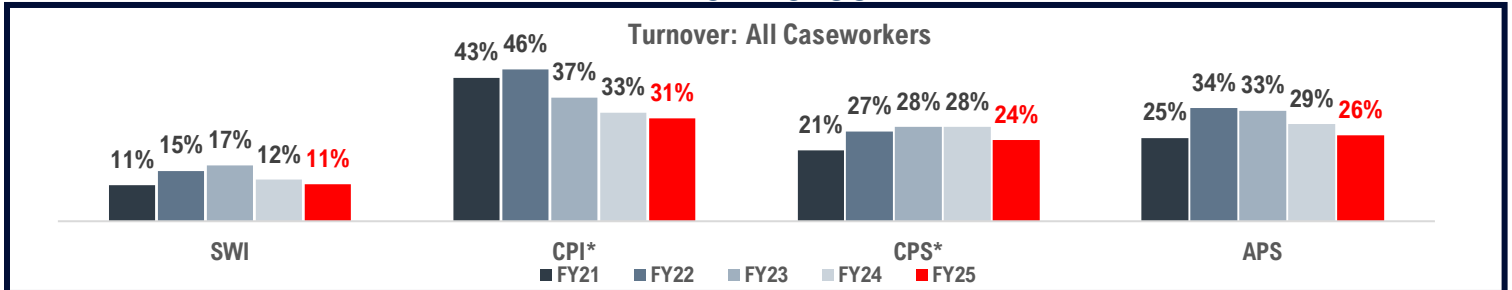
Initial Face-to-face contacts are made with the client based on final priority of the allegations.

- Priority I within 24 hours of intake.
- Priority II within 3 calendar days of intake.
- Priority III within 7 calendar days of intake.
- Priority IV within 14 calendar days of intake.

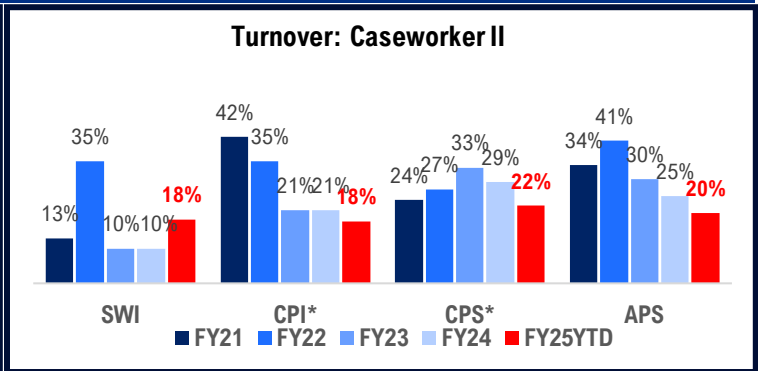
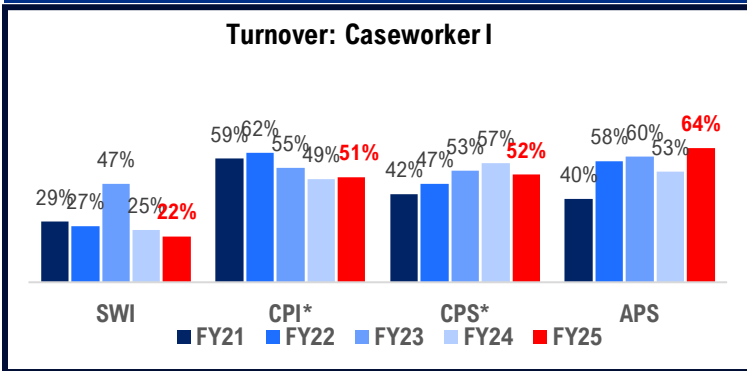
Initial Face-to-Face Contact timeliness improved 2%pt. in FY25 to meet program target of $\geq 98\%$.

A Preliminary Look at Fiscal Year 2025 Q1-Q4

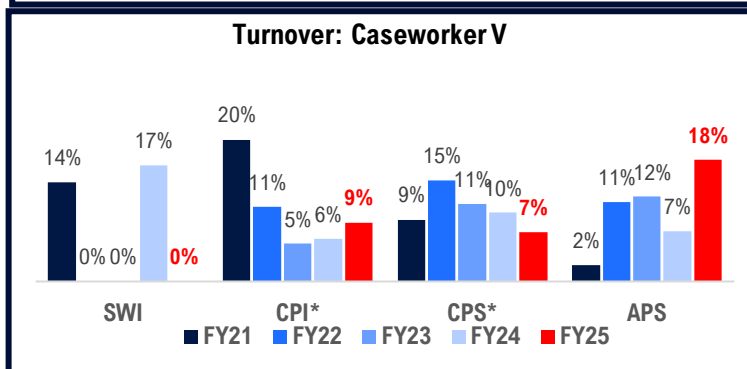
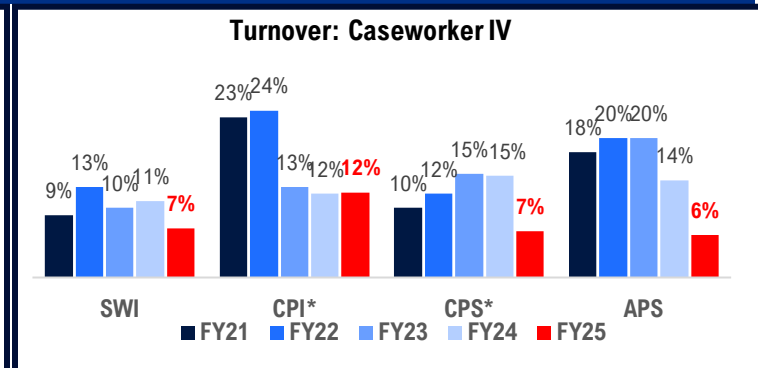
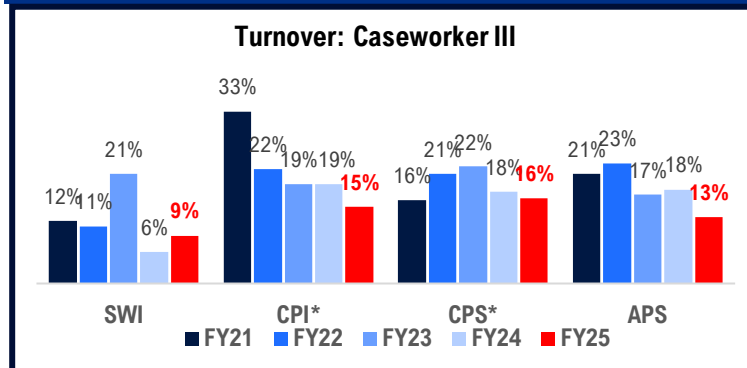
Workforce



FY25 turnover was lower than FY24 across all programs.



Turnover is higher across all programs for newer field staff when compared to more tenured Caseworkers III, IV, and V.



Caseworkers III, IV, and V are more trained and tenured, and have lower turnover when compared to newer staff. Except SWI III, CPI V, and APS V, all other tenured caseworkers had lower turnover in FY25 than FY24.

Data Source: hr_49 *Because CPS Excludes CBC Positions, it will not match LBB submissions. *CPI excludes Special Investigators, DCI, and RCCL. Turnover is calculated using a method that mirrors the SAO process - Total number of Terminations of Regular Employees/Count of Average Active Regular Employees. Until the conclusion of the fiscal year, the YTD turnover rates are annualized. The annualized rate is a straight-line projection of the rate of turnover at the end of the year based on the actual rate at the end of the most recently concluded quarter.