

# RCCL

## Residential Child Care Licensing Overview

The Texas Department of Family and Protective Services is granted its authority to regulate child care facilities and child placing agencies by the Texas Legislature in Chapter 42 of the Texas Human Resources Code.

The purpose of regulation is to protect a group or class of children by establishing and enforcing statewide minimum standards.

### Total Average Filled Full Time Equivalent (FTE) Staff

Caseworkers	92.4
Supervisors	22.4
Other Staff	50.0
<b>Total RCCL Staff</b>	<b>164.8</b>

### Worker Demographics

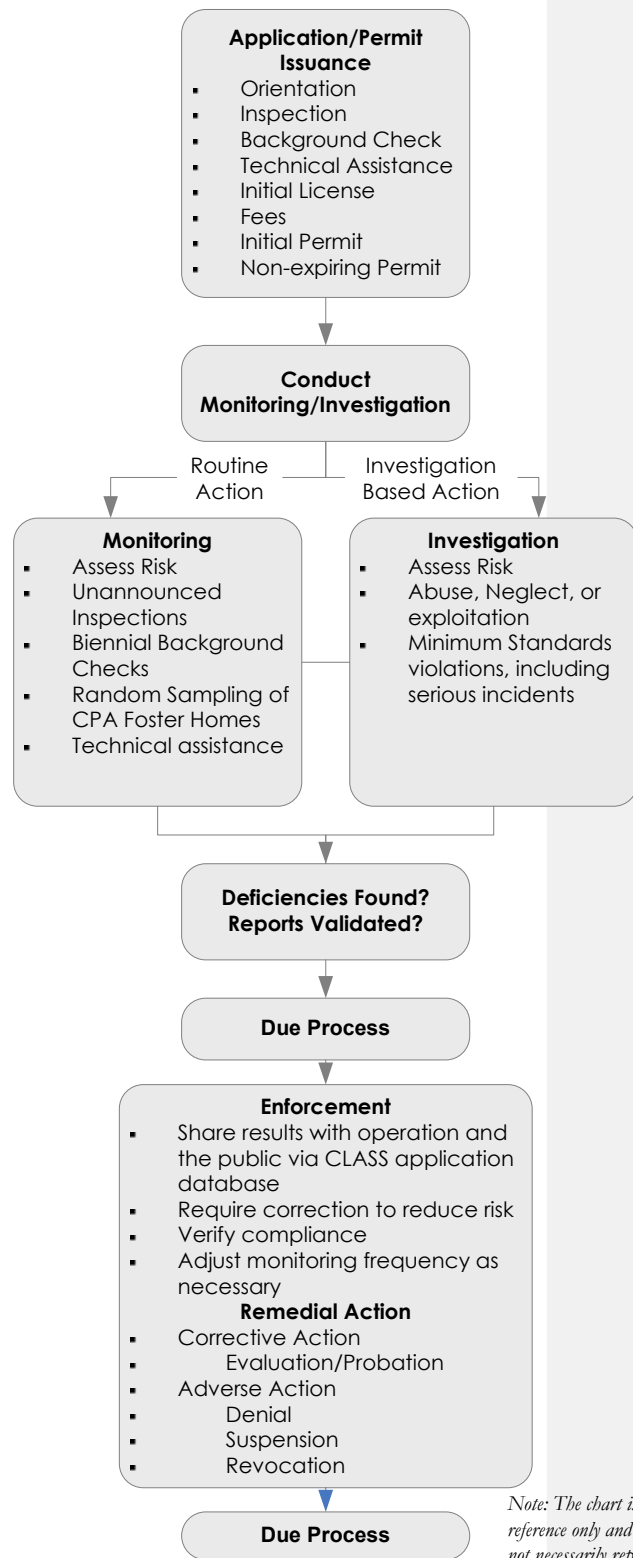
Turnover Rate	11.6%
Agency Tenure:	
Less Than 1 Year	7.1%
1 - 3 Years	7.1%
Greater than 3 Years	85.8%
Entry Salary (Inv)	\$35,650.92
Entry Salary (Non-Inv)	\$31,728.96
Average Age	40.0
Race/Ethnicity:	
African-American	35.4%
Anglo	35.4%
Hispanic	25.7%
Other	3.5%

### Supervisor Demographics

Turnover Rate	4.4%
Tenure as Supervisor:	
Less Than 1 Year	27.3%
1 - 3 Years	27.3%
Greater than 3 Years	45.5%
Entry Salary	\$43,672.92
Average Age	39.9
Race/Ethnicity:	
African-American	50.0%
Anglo	18.2%
Hispanic	27.3%
Other	4.5%

### RCCL Expenditures

RCCL Staff	\$9,311,946
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*Note: The chart is for reference only and does not necessarily represent the flow of a case.*

### Statistics FY 2013

24-Hour Care Facilities	10,285
Capacity of Facilities	40,843
Abuse/Neglect Investigations	1,951
Non-Abuse/Neglect Investigations	3,157
Inspections	4,691
Adverse Actions	1

## Legal Responsibility for Child-Care Licensing

**Day Care and Residential Care: Statutory References**  
**Social Security Act**  
**Human Resources Code, Chapters 40, 42, and 43**  
**Texas Family Code, Title 5**  
**Texas Government Code**  
**Texas Health and Safety Code, Chapter 249**  
**Texas Administrative Code, Title 40**

### Major Provisions:

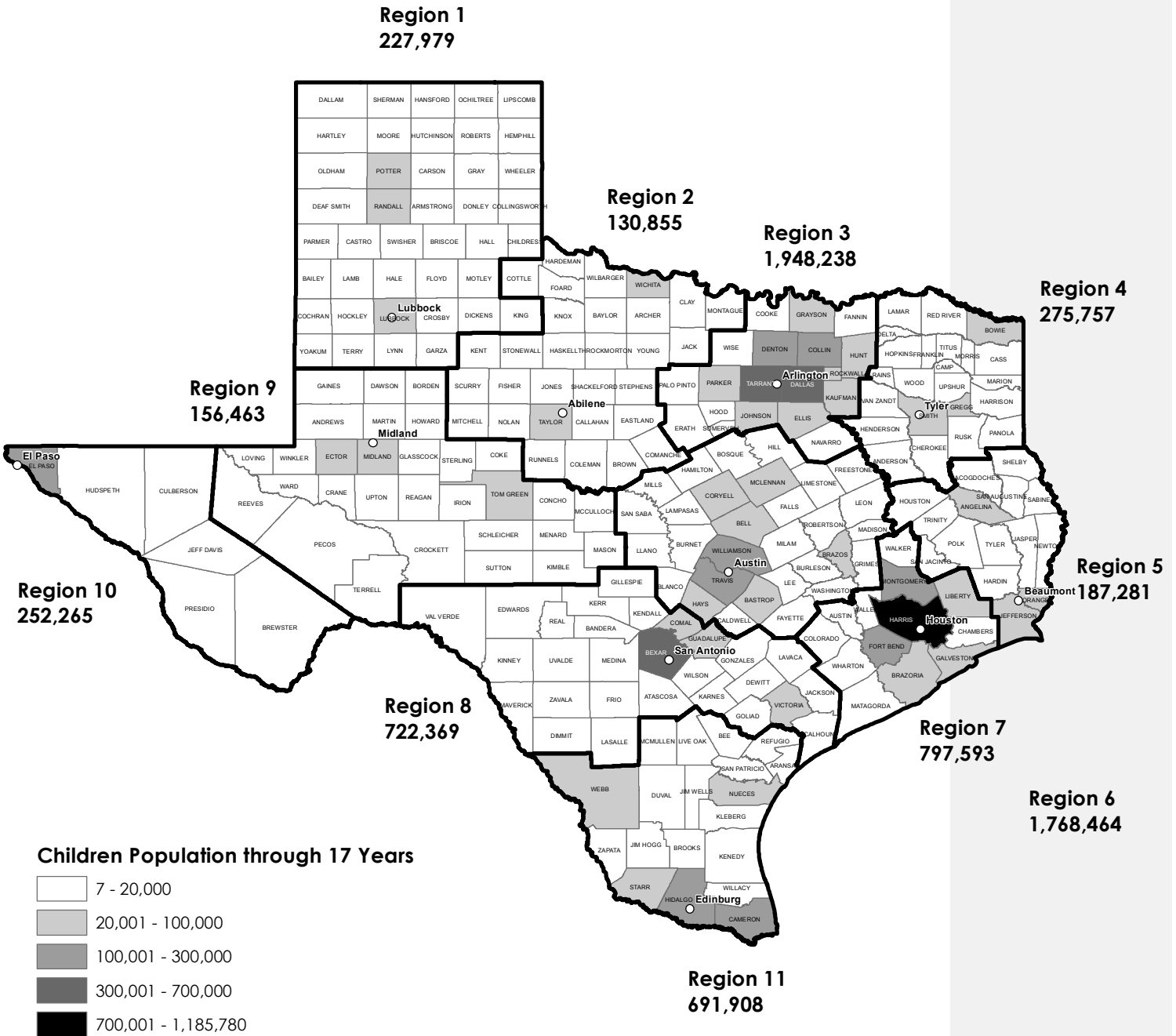
- Develop minimum standards to promote the health, safety, and well-being of children in out-of-home care.
- Inspect child-care operations to ensure they maintain compliance with minimum standards.
- Investigate allegations of abuse/neglect, investigate violations of standards or the law and ensure appropriate enforcement actions are taken.
- Conduct criminal background checks and DFPS Central Registry checks on all adult staff or caregivers, other adults and youth ages 14 to 18 who will be in regular or frequent contact with children in child-care operations.
- Take corrective and adverse actions when necessary.
- Offer consultation to potential applicants and permit holders about meeting and maintaining compliance with licensing standards.
- Educate the general public about choosing regulated child-care and inform them of the child-care options in Texas through media campaigns and by maintaining an online database of child-care providers, including information regarding each operation's compliance history.
- Enforce regulatory requirements for all child-care providers, including illegally operating child-care providers.
- Conduct inspections of a random sample of agency foster homes.
- Conduct annual enforcement team conferences to thoroughly review operations.

### Other Programmatic Information: Challenges

- Consistently enforcing adherence to minimum standards across the state.
- Developing cooperative, professional, and effective relationships with operations resulting in increased compliance and stronger protection for children.
- Providing technical assistance to all child care operations, especially focusing on those struggling to maintain compliance with standards.
- Providing thorough, efficient and timely background check results to over a quarter of a million people each year seeking to work in child care, provide foster care or adopt a child.
- Maximizing technology resources to improve the efficiency and effectiveness of regulatory practices and allow licensing staff to become an increasingly mobile workforce.
- Creating standards that protect the health and safety of children in care without impacting the affordability and availability of that care.

**Texas Child Population  
Ages Birth through 17 Years  
Fiscal Year 2013**

State Total: 7,159,172



Population Data Source: Texas State Data Center, University of Texas (San Antonio). Based on Census 2010 data.

## Residential Child Care Licensing Operations\* in Texas as of August 31

Year	Child Placing Agencies (CPA)**	Homes Verified by CPAs	General Residential Operations	Residential Treatment Centers	Independent Foster Family and Group Homes	Maternity Homes***	Total Licensed Residential
2009	334	9,761	150	89	14	13	10,361
2010	341	9,731	154	79	7	10	10,322
2011	350	10,167	160	85	4	8	10,774
2012	362	9,849	157	80	5	6	10,459
2013	370	9,676	161	74	4	0	10,285

\* Counts do not include Applicants

\*\* Counts include Branch Offices

\*\*\* See definition of maternity homes for more information.

## Residential Child Care Licensing Operations in Texas on August 31, by Fiscal Year

	2012		2013	
	Count	Capacity	Count	Capacity
<b>Child Placing Agencies*</b>				
Main Offices	209	NA	217	NA
Branch Offices**	153	NA	153	NA
Subtotal	362	NA	370	NA
<b>Homes Verified by Child Placing Agencies</b>				
Agency Foster Homes ***	7,240	21,849	7,216	21,731
Agency Group Homes ***	404	3,547	364	3,199
CPS Foster Family Homes	1,525	4,525	1,366	3,877
CPS Foster Group Homes	12	73	6	36
CPS Adoptive Homes	668	NA	724	NA
Subtotal	9,849	29,994	9,676	28,843
<b>Licensed Residential Operations</b>				
General Residential Operations	157	7,679	161	8,464
Residential Treatment Centers ****	80	3,589	74	3,498
Independent Foster Homes	1	6	0	0
Independent Foster Group Homes	4	38	4	38
Maternity Homes *****	6	114	0	0
Subtotal	248	11,426	239	12,000
<b>Total Residential Child Care Licensing Operations</b>	<b>10,459</b>	<b>41,420</b>	<b>10,285</b>	<b>40,843</b>

\* Includes 11 DFPS Regional Child Placing Agencies

\*\* Branch Offices operate under the license authority of the main office.

\*\*\* Adoptive only homes are not included in the number of private agency homes.

\*\*\*\* Residential Treatment Centers (RTC) are a care type of General Residential Operations (GRO). To determine the total number for the GROs, add the counts for RTCs to the counts for GROs.

\*\*\*\*\* See definition of maternity homes for more information.

## Region Count of Residential Child Care Operations by Fiscal Year

### Child Placing Agencies

Region	Main Offices		Branch Offices		Total CPAs	
	2012	2013	2012	2013	2012	2013
1 Lubbock	9	10	11	11	20	21
2 Abilene	7	7	13	13	20	20
3 Arlington	63	67	23	26	86	93
4 Tyler	6	6	8	8	14	14
5 Beaumont	4	4	7	6	11	10
6 Houston	39	43	25	26	64	69
7 Austin	36	37	18	17	54	54
8 San Antonio	32	31	20	15	52	46
9 Midland	4	4	4	4	8	8
10 El Paso	3	3	5	6	8	9
11 Edinburg	6	5	19	21	25	26
Unknown/Out Of State	0	0	0	0	0	0
<b>Total</b>	<b>209</b>	<b>217</b>	<b>153</b>	<b>153</b>	<b>362</b>	<b>370</b>

### Homes Verified by Child Placing Agencies

Region	Agency Foster Homes		Agency Group Homes		CPS Foster Homes	
	2012	2013	2012	2013	2012	2013
1 Lubbock	303	299	15	16	118	126
2 Abilene	201	205	17	15	63	52
3 Arlington	1,814	1,815	93	81	287	267
4 Tyler	277	291	13	13	87	99
5 Beaumont	171	160	20	14	131	116
6 Houston	1,671	1,642	65	64	290	228
7 Austin	1,040	1,034	44	41	183	153
8 San Antonio	1,073	1,033	70	63	145	134
9 Midland	136	147	12	9	57	31
10 El Paso	133	130	4	3	45	42
11 Edinburg	420	459	51	45	61	46
Unknown/Out Of State	1	1	0	0	58	72
<b>Total</b>	<b>7,240</b>	<b>7,216</b>	<b>404</b>	<b>364</b>	<b>1,525</b>	<b>1,366</b>

Region	CPS Foster Group Homes		CPS Adoptive Homes		Subtotal - Total Homes Verified by CPAs	
	2012	2013	2012	2013	2012	2013
1 Lubbock	2	2	17	25	455	468
2 Abilene	0	0	11	13	292	285
3 Arlington	3	2	87	72	2,284	2,237
4 Tyler	0	0	35	50	412	453
5 Beaumont	1	1	20	38	343	329
6 Houston	0	0	244	132	2,270	2,066
7 Austin	2	0	92	107	1,361	1,335
8 San Antonio	3	1	108	241	1,399	1,472
9 Midland	1	0	14	3	220	190
10 El Paso	0	0	10	11	192	186
11 Edinburg	0	0	24	24	556	574
Unknown/Out Of State	0	0	6	8	65	81
<b>Total</b>	<b>12</b>	<b>6</b>	<b>668</b>	<b>724</b>	<b>9,849</b>	<b>9,676</b>

### Region Count of Residential Child Care Operations by Fiscal Year

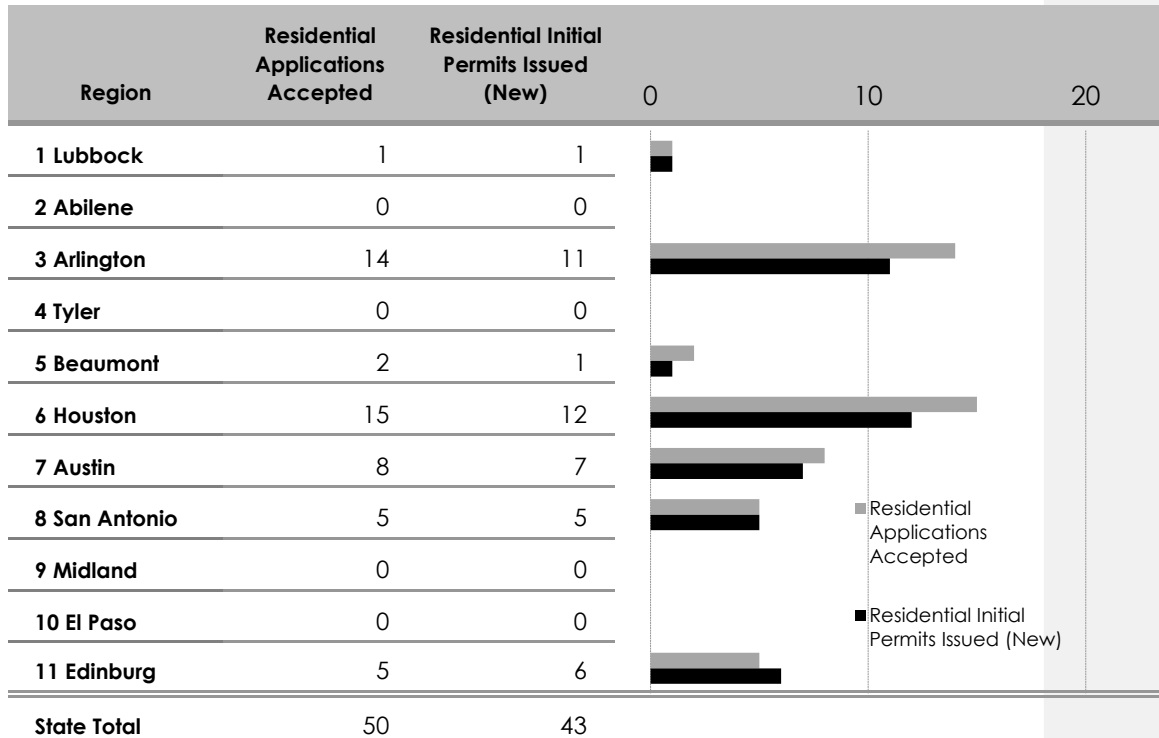
#### Licensed Residential Operations

Region	General Residential Operations		Residential Treatment Centers		Independent Foster Family Homes	
	2012	2013	2012	2013	2012	2013
1 Lubbock	10	10	3	3	0	0
2 Abilene	6	6	0	0	0	0
3 Arlington	19	19	8	7	1	0
4 Tyler	6	6	4	4	0	0
5 Beaumont	5	5	2	2	0	0
6 Houston	35	32	35	29	0	0
7 Austin	24	25	13	14	0	0
8 San Antonio	28	29	13	13	0	0
9 Midland	4	4	0	0	0	0
10 El Paso	6	6	1	1	0	0
11 Edinburg	14	19	1	1	0	0
Unknown/Out Of State	0	0	0	0	0	0
<b>Total</b>	<b>157</b>	<b>161</b>	<b>80</b>	<b>74</b>	<b>1</b>	<b>0</b>

Region	Independent Foster Group Homes		Maternity Homes*		Subtotal - Licensed Residential Operations	
	2012	2013	2012	2013	2012	2013
1 Lubbock	0	0	1	0	14	13
2 Abilene	0	0	0	0	6	6
3 Arlington	0	0	1	0	29	26
4 Tyler	0	0	1	0	11	10
5 Beaumont	0	0	0	0	7	7
6 Houston	4	4	1	0	75	65
7 Austin	0	0	2	0	39	39
8 San Antonio	0	0	0	0	41	42
9 Midland	0	0	0	0	4	4
10 El Paso	0	0	0	0	7	7
11 Edinburg	0	0	0	0	15	20
Unknown/Out Of State	0	0	0	0	0	0
<b>Total</b>	<b>4</b>	<b>4</b>	<b>6</b>	<b>0</b>	<b>248</b>	<b>239</b>

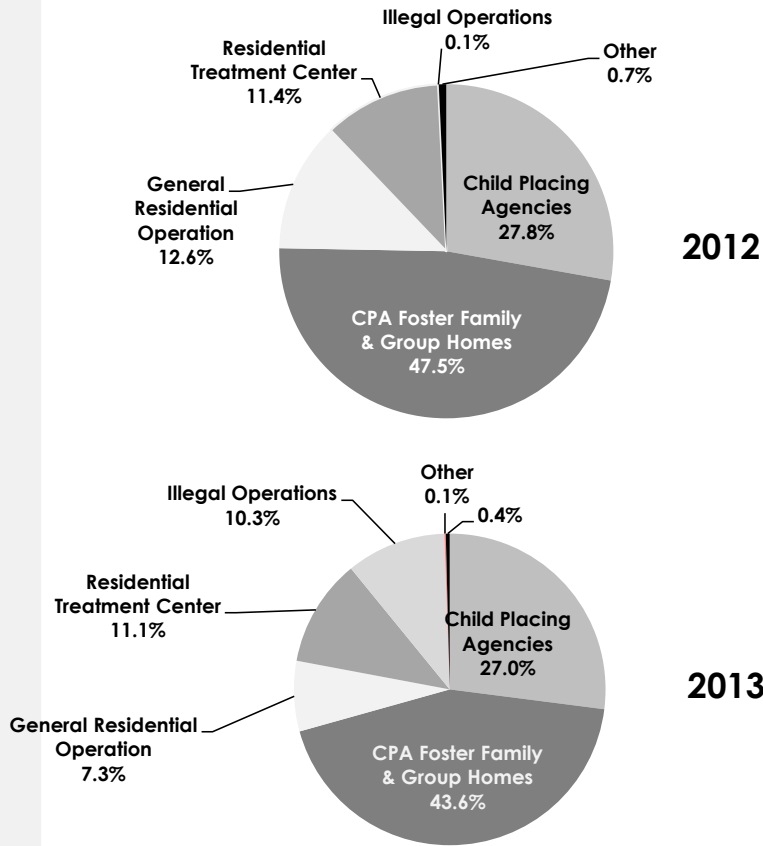
Region	Total Residential Child Care Licensing Operations		0 500 1,000 1,500 2,000 2,500 3,000					
	2012	2013						
1 Lubbock	489	502	[Bar chart showing 2012 and 2013 bars for Lubbock]					
2 Abilene	318	311	[Bar chart showing 2012 and 2013 bars for Abilene]					
3 Arlington	2,399	2,356	[Bar chart showing 2012 and 2013 bars for Arlington]					
4 Tyler	437	477	[Bar chart showing 2012 and 2013 bars for Tyler]					
5 Beaumont	361	346	[Bar chart showing 2012 and 2013 bars for Beaumont]					
6 Houston	2,409	2,200	[Bar chart showing 2012 and 2013 bars for Houston]					
7 Austin	1,454	1,428	[Bar chart showing 2012 and 2013 bars for Austin]					
8 San Antonio	1,492	1,560	[Bar chart showing 2012 and 2013 bars for San Antonio]					
9 Midland	232	202	[Bar chart showing 2012 and 2013 bars for Midland]					
10 El Paso	207	202	[Bar chart showing 2012 and 2013 bars for El Paso]					
11 Edinburg	596	620	[Bar chart showing 2012 and 2013 bars for Edinburg]					
Unknown/Out Of State	65	81	[Bar chart showing 2012 and 2013 bars for Unknown/Out Of State]					
<b>Total</b>	<b>10,459</b>	<b>10,285</b>						

### Licensing of Residential Child Care Operations by Region Fiscal Year 2013



*Note: Does not include homes verified by CPA's. Includes Child Placing Agencies, General Residential Operations (including Residential Treatment Centers a care type of the General Residential Operations), Independent Foster Group Homes, and Independent Foster Family Homes.*

**Inspections\* by Operation Type**



Operation Type	FY 2012			FY 2013		
	Operations <sup>1</sup>	Inspections	% of Total Inspections	Operations <sup>1</sup>	Inspections	% of Total Inspections
Child Placing Agencies	402	1,200	27.8%	408	1,268	27.0%
CPA Foster Family & Group Homes	9,888	2,048	47.5%	9,920	2,046	43.6%
CPS Foster Family & Group & Adoptive Homes	4,826	0	0.0%	4,356	343	7.3%
General Residential Operation	189	542	12.6%	182	523	11.1%
Residential Treatment Center	94	490	11.4%	86	485	10.3%
Maternity Homes	8	18	0.4%	5	0	0.0%
Independent Foster/Foster Group Homes	9	13	0.3%	7	19	0.4%
Illegal Operations	91	3	0.1%	63	7	0.1%
<b>Total<sup>2</sup></b>	<b>15,503</b>	<b>4,314</b>	<b>100.0%</b>	<b>15,005</b>	<b>4,691</b>	<b>100.0%</b>

Note: Residential Treatment Centers (RTC) are a care type of General Residential Operations (GRO). To determine total number of GROs, add the counts of RTCs to the count of GROs. Inspections to Exemption Requests are conducted to access the program to determine if it is exempt from Licensing Regulation.

RCCL inspects agency foster homes for two reasons (1) to conduct an investigation; or (2) to determine whether the CPA managing the foster homes is compliant in its verification, monitoring and management of the foster home and the children in care. Foster home inspections for the latter purpose are periodically selected at random from across the state from the DFPS database for inspection.

\* Beginning in FY12 the LBB Performance Measure definition of Inspections does not include Inspections completed as part of an Investigation. The inspection counts are based on the operation type at the time of the inspection.

<sup>1</sup> Operations that are open any time during the fiscal year. Operations may have multiple inspections.

<sup>2</sup> Beginning FY 2013, Total Number of Operations During Year counts unique operations only. Some operations are counted more than once due to Facility Type changes during the Fiscal Year.

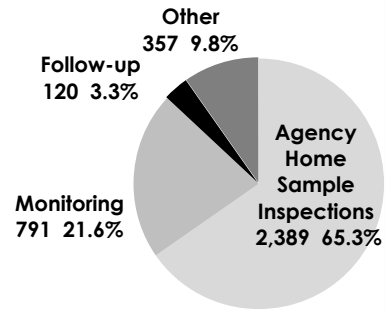


**Inspections\* in Residential Child Care Licensing Operations by Type of Inspection  
Fiscal Year 2013**

**Total Inspections: 4,691**

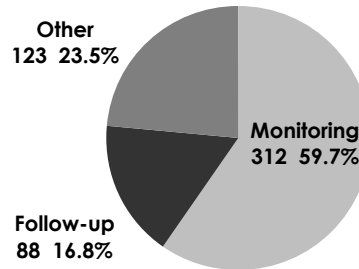
**Child Placing Agencies**

Inspection Type	Count
Agency Home Sample Inspections	2,389
Monitoring	791
Follow-up	120
Other	357
<b>Total</b>	<b>3,657</b>



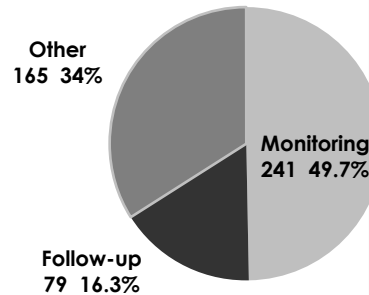
**General Residential Operations**

Inspection Type	Count
Monitoring	312
Follow-up	88
Other	123
<b>Total</b>	<b>523</b>



**Residential Treatment Centers**

Inspection Type	Count
Monitoring	241
Follow-up	79
Other	165
<b>Total</b>	<b>485</b>



*Note: RCCL inspects agency foster homes for two reasons (1) to conduct an investigation; or (2) to determine whether the CPA managing the foster homes is compliant in its verification, monitoring and management of the foster home and the children in care. Foster home inspections for the latter purpose are periodically selected at random from across the state from the DFPS database for inspection.*

*\* Beginning in FY12 the LBB Performance Measure definition of Inspections does not include Inspections completed as part of an Investigation. The inspection counts are based on the operation type at the time of the inspection.*

*Inspections to Exemption Requests are conducted to assess the program to determine if it is exempt from Licensing's regulation.*

### Inspections\* in Residential Child Care Licensing Operations by Type of Inspection Fiscal Year 2013

Independent Foster/Foster Group Home		
Inspection Type	Count	%
Monitoring	13	68.4%
Follow-up	5	26.3%
Other	1	5.3%
<b>Total</b>	<b>19</b>	<b>100.0%</b>

Illegal Operations		
Inspection Type	Count	%
Monitoring	2	28.6%
Follow-up	3	42.9%
Other	2	28.6%
<b>Total</b>	<b>7</b>	<b>100.0%</b>

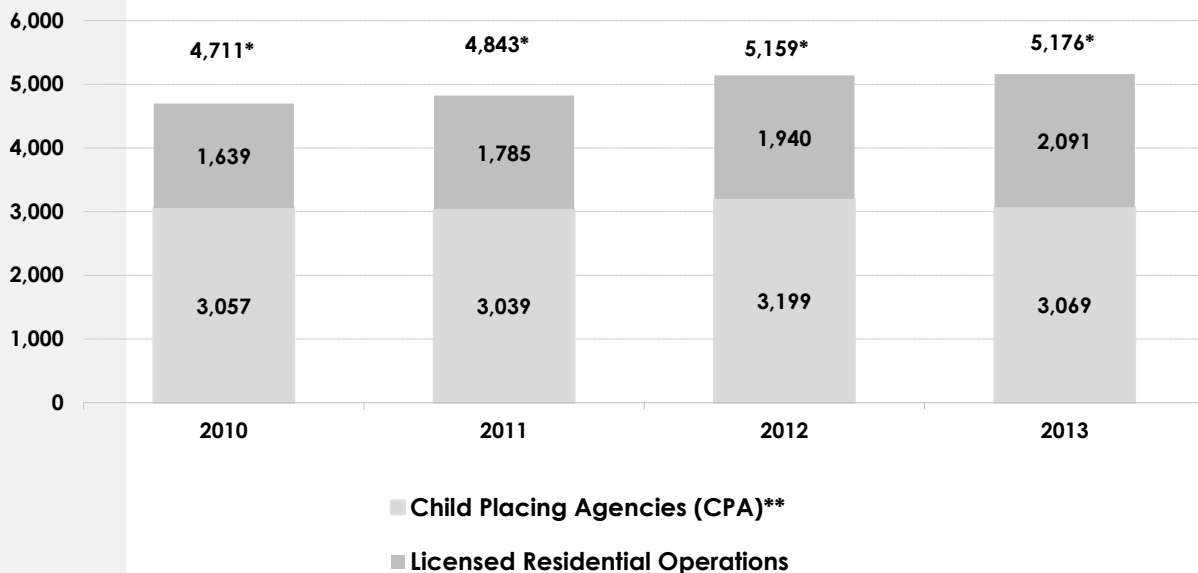
Exemption Requests		
Inspection Type	Count	%
Follow-up	0	0.0%
Other	0	0.0%
<b>Total</b>	<b>0</b>	<b>0.0%</b>

Note: RCCL inspects agency foster homes for two reasons (1) to conduct an investigation; or (2) to determine whether the CPA managing the foster homes is compliant in its verification, monitoring and management of the foster home and the children in care. Foster home inspections for the latter purpose are periodically selected at random from across the state from the DFPS database for inspection.

\* Beginning in FY12 the LBB Performance Measure definition of Inspections does not include Inspections completed as part of an Investigation. The inspection counts are based on the operation type at the time of the inspection.

Inspections to Exemption Requests are conducted to assess the program to determine if it is exempt from Licensing's regulation.

### Investigations in Residential Child Care Licensing Operations



\* Totals include investigations of Illegal Operations

\*\* Includes homes regulated by Child Placing Agencies

## Investigations in Residential Child Care Licensing Operations Fiscal Year 2013

Region	Child Placing Agencies	Licensed Residential Operations	Exemption Requests	Illegal Operations	Total Investigations
1 Lubbock	138	174	0	0	312
2 Abilene	113	17	0	0	130
3 Arlington	751	158	0	6	915
4 Tyler	90	93	0	1	184
5 Beaumont	71	40	0	0	111
6 Houston	688	667	0	3	1,358
7 Austin	387	398	0	3	788
8 San Antonio	470	378	0	1	849
9 Midland	33	9	0	0	42
10 El Paso	57	20	0	0	77
11 Edinburg	271	137	0	2	410
<b>Total</b>	<b>3,069</b>	<b>2,091</b>	<b>0</b>	<b>16</b>	<b>5,176</b>

## Non-Abuse/Neglect Investigations in Residential Child Care Licensing Operations Fiscal Year 2013

Operation Type	Operations <sup>1</sup>		Non-Abuse/Neglect Investigations <sup>2</sup>	
	Count	With a Non-A/N Investigation	Completed	With at Least 1 Deficiency Cited <sup>2</sup>
<b>Licensed Residential Child Care Operations</b>				
Child Placing Agencies (CPA) <sup>4</sup>	408	243	1,866	542
General Residential Operations (GRO)	182	132	641	168
Residential Treatment Centers (RTC) <sup>3</sup>	86	65	638	141
Maternity Homes	5	0	0	0
Independent Foster/Foster Group Homes	7	0	0	0
<b>Subtotal</b>	<b>686</b>	<b>440</b>	<b>3,145</b>	<b>851</b>
<b>Other</b>				
Illegal Operations <sup>6</sup> and Exemption Requests	67	12	12	2
<b>Total<sup>5</sup></b>	<b>750</b>	<b>452</b>	<b>3,157</b>	<b>853</b>

<sup>1</sup> Operations that are open any time during the fiscal year. Operations may have multiple investigations.

<sup>2</sup> The deficiencies are related to the investigation allegations.

<sup>3</sup> RTCs are a Care Type of the GROs. To determine the GRO totals, add the RTC numbers to the GRO totals.

<sup>4</sup> Includes CPA branch offices

<sup>5</sup> Beginning FY 2013, Subtotal and Total Number of Operations During Year counts unique operations only. Some operations are counted more than once due to Facility Type changes during the Fiscal Year.

<sup>6</sup> The number of illegal operation investigations is calculated using the operation's application date that is after the date of the intake.

## Abuse/Neglect Investigations in Residential Child Care Licensing Operations Fiscal Year 2013

Operation Type	Number of Operations <sup>1</sup>	Number of Operations <sup>1</sup> with a Closed A/N Investigation	Number of Closed A/N Investigations	Number of Validated A/N Investigations	Percent of Validated A/N Investigations	Number A/N Investigations with at Least 1 Deficiency Cited <sup>2</sup>
<b>Licensed Residential Child Care Operations</b>						
Child Placing Agencies (CPA) <sup>4</sup>	408	225	1,165	39	3.3%	470
General Residential Operations (GRO)	182	89	241	7	2.9%	90
Residential Treatment Centers (RTC) <sup>3</sup>	86	64	542	15	2.8%	172
Maternity Homes	5	0	0	0	0.0%	0
Independent Foster/Foster Group Homes	7	2	2	0	0.0%	2
<b>Subtotal</b>	<b>686</b>	<b>380</b>	<b>1,950</b>	<b>61</b>	<b>3.1%</b>	<b>734</b>
<b>Other</b>						
Illegal Operations <sup>5</sup> and Exemption Requests	67	1	1	0	0.0%	0
<b>Total<sup>6</sup></b>	<b>750</b>	<b>381</b>	<b>1,951</b>	<b>61</b>	<b>3.1%</b>	<b>734</b>

<sup>1</sup> Operations that are open any time during the fiscal year. Operations may have multiple investigations.

<sup>2</sup> The deficiencies are related to the investigation allegations.

<sup>3</sup> RTCs are a Care Type of the GROs. To determine the GRO totals, add the RTC numbers to the GRO totals.

<sup>4</sup> Includes CPA branch offices

<sup>5</sup> The number of illegal operation investigations is calculated using the operation's application date that is after the date of the intake.

<sup>6</sup> Beginning FY 2013, Subtotal and Total Number of Operations During Year counts unique operations only. Some operations are counted more than once due to Facility Type changes during the Fiscal Year.

The number of Investigations will not match the totals for the Abuse/Neglect Investigations and the totals for the Non-Abuse/Neglect Investigations because the count of the numbers is collected from different stages. Exemption requests are submitted to Licensing to determine if their operation is subject to regulation.

## Adverse and Corrective Actions in Residential Child Care Licensing Operations by Region Fiscal Year 2013

Region	Adverse Actions			Total
	Permits Denied	Permits Revoked	Permits Suspended	
1 Lubbock	0	0	0	0
2 Abilene	0	0	0	0
3 Arlington	1	0	0	1
4 Tyler	0	0	0	0
5 Beaumont	0	0	0	0
6 Houston	0	0	0	0
7 Austin	0	0	0	0
8 San Antonio	0	0	0	0
9 Midland	0	0	0	0
10 El Paso	0	0	0	0
11 Edinburg	0	0	0	0
Unknown	0	0	0	0
<b>State Total</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>

Region	Corrective Actions		Total
	Evaluation	Probation	
1 Lubbock	0	0	0
2 Abilene	0	0	0
3 Arlington	2	1	3
4 Tyler	0	0	0
5 Beaumont	0	0	0
6 Houston	4	0	4
7 Austin	1	0	1
8 San Antonio	2	0	2
9 Midland	0	0	0
10 El Paso	1	0	1
11 Edinburg	1	0	1
Unknown	0	0	0
<b>State Total</b>	<b>11</b>	<b>1</b>	<b>12</b>

*Note: Adverse actions are counted the date the permit holder was notified after the first phase of the due process when the decision was upheld or waived.*

*Voluntary Suspensions are excluded from the number of suspensions.*

*Corrective actions are counted when the due process is completed.*

*See definition of adverse actions and corrective actions in definitions section.*

## Background Checks for Residential Child Care Licensing Operations Fiscal Year 2013

Residential Child Care Licensing Operations	Central Registry Checks	DPS Checks	FBI Checks *
CPAs, CPA Foster Agency Homes	54,070	54,076	27,237
General Residential Operations	15,566	15,566	2,302
Residential Treatment Centers**	7,705	7,705	912
Independent Foster/Group Homes	298	298	29
Maternity Homes	8	8	0
<b>Total</b>	<b>77,647</b>	<b>77,653</b>	<b>30,480</b>

\* Effective FY 2013 this represents the number of FBI checks that were processed according to statutory requirements.

\*\*Residential Treatment Centers (RTC) are a care-type of General Residential Operations (GRO). To determine the total number for the GROs, add the counts for the RTCs to the counts for the GRO.

Note: Does not include background checks conducted on individuals in illegal child-care operations or CPS Foster and CPS Adoptive homes. Review the definition section for details on who is required to have Central Registry, DPS and FBI checks.

## Child Care Administrator Credential Exam Fiscal Year 2013

Licensed Child Care Administrators (LCCA)	Count	%
Passed	62	86.1%
Failed	10	13.9%
<b>Total Exams</b>	<b>72</b>	<b>100.0%</b>

Licensed Child Placing Agency Administrators (LCPA)	Count	%
Passed	55	85.9%
Failed	9	14.1%
<b>Total Exams</b>	<b>64</b>	<b>100.0%</b>

Total number of exams for both licenses for FY13 was 136.

On 8/31/2013 there were:	Active	Inactive	Total
Licensed Child Care Administrators	738	134	872
Licensed Child Placing Agency Administrators	485	30	515
<b>Total</b>	<b>1,223</b>	<b>164</b>	<b>1,387</b>

## State's Top 10 Standards Deficiencies for Residential Child Care Licensing Operations

### Fiscal Year 2012

Rank	Standard Rule*	Description	Count	% of Total
1	745.625(7)	Background checks submitted - Every 24 months after each person's background check was first submitted	209	3.0
2	745.615(a)(7)	Required background checks - Persons 14 years or older, other than clients, who will regularly or frequently be present while children are in care	150	2.1
3	749.1953(a)	Corporal Punishment-May not use/threaten corporal punishment, such as hitting/spanking, forced exercise, holding physical position, unproductive work	141	2.0
4	749.1521(1)	Medication Storage-Store medication in a locked container	109	1.6
5	749.607(1)	Employee and caregiver responsibilities-Competency, prudent judgment, self-control in presence of children and when performing assigned tasks	93	1.3
6	749.2593(a)(3)	Supervision-The caregiver is responsible for ensuring each child's safety and well being, including auditory and/or visual awareness of the child	88	1.3
7	749.1541(a)	Medication Record-Maintain cumulative record of prescription medications dispensed to child, include nonprescription meds for child under five years old	74	1.1
8	748.685(a)(4)	Caregiver responsibility - providing the level of supervision necessary to ensure each child's safety and well-being	66	0.9
9	749.1417(a)	TB exam-Persons over 1 year old who live, work, volunteer at operation have exam w/in 30 days, unless person had previous exam that meets requirements	62	0.9
10	748.507(1)	Employee general responsibilities-Demonstrate competency, prudent judgment, self-control in presence of children and when performing assigned tasks	57	0.8

### Fiscal Year 2013

Rank	Standard Rule*	Description	Deficiencies	% of Total
1	745.625(7)	Background checks submitted - Every 24 months after each person's background check was first submitted □	142	2.3
2	749.1953(a)	Corporal Punishment-May not use/threaten corporal punishment, such as hitting/spanking, forced exercise, holding physical position, unproductive work	114	1.9
3	745.615(a)(7)	Required background checks - Persons 14 years or older, other than clients, who will regularly or frequently be present while children are in care	106	1.8
4	749.607(1)	Employee and caregiver responsibilities-Competency, prudent judgment, self-control in presence of children and when performing assigned tasks	100	1.7
5	748.507(1)	Employee general responsibilities-Demonstrate competency, prudent judgment, self-control in presence of children and when performing assigned tasks	72	1.2
6	749.1521(1)	Medication Storage-Store medication in a locked container	71	1.2
7	748.685(a)(4)	Caregiver responsibility - providing the level of supervision necessary to ensure each child's safety and well-being	70	1.2
7	749.1541(a)	Medication Record-Maintain cumulative record of prescription medications dispensed to child, include nonprescription meds for child under five yrs old	70	1.2
8	749.2593(a)(3)	Supervision-The caregiver is responsible for ensuring each child's safety and well being, including auditory and/or visual awareness of the child	65	1.1
9	749.1417(a)	TB exam-Persons over 1 yr old who live, work, volunteer at operation have exam w/in 30 days, unless person had previous exam that meets requirements	60	1.0
10	749.2593(a)(2)	Supervision-The caregiver is responsible for being aware of and accountable for each child's on-going activity	53	0.9

\* Only includes deficiencies where administrative review was upheld or waived.

Note: Includes inspections, investigations, and assessment deficiencies.

